
TeamViewer
ivanti
neurons MDM
Formerly MobileIron Cloud
Introducing
Mobile Device Management
Webinar

The speakers



Maximilian Geiselhart

Sales Representative



Fabian Schenk

Senior Demand Generation Manager - EMEA

Agenda

1 MDM Challenges

2 TeamViewer & Ivanti

3 Product Demo

4 License Model

5 Customer Success Stories

6 Q&A Session








mobile




TeamViewer

×


ivanti

TeamViewer

Headquarters:
Göppingen, Germany

Headcount:
~ 1.400

Revenue:
566 Mio. € (2022)

Core Capabilities:
Remote Access
Remote Management
Augmented Reality
IT-Security

ivanti

Headquarters:
Utah, USA

Headcount:
~ 3.200

Revenue:
< 1 Bio. $ (2022)

Core Capabilities:
Endpoint-Management
Mobile Device Management
IT-Security


ivanti


NIS2
GDPR
GDPR
Information Security Management System
ISO
27001
Certified
AICPA
SOC
aicpa.org/soc4so
SOC for Service Organizations | Service Organizations
A-LIGN
HIPAA

Product Demo

TeamViewer

Home

Search and Connect Ctrl + Alt + K

Home
Remote Support
Devices
Remote Management
Workflow & Automation
Service Queue
Admin settings

Feedback
Settings
Help
Hide sidepanel

Hi, MDM-Demo1-DACH

Here's your activity overview.

0
My online devices

0
Contacts online

Getting started

0 of 3 tasks completed

- Upload your photo
- Add your first contact
- Enable two-factor authentication

Connect with ID

To view your credentials and allow access to your device, you need to install and run TeamViewer on your device.
Download TeamViewer

Does your partner already have TeamViewer installed? Access their device by entering their credentials.

Partner ID

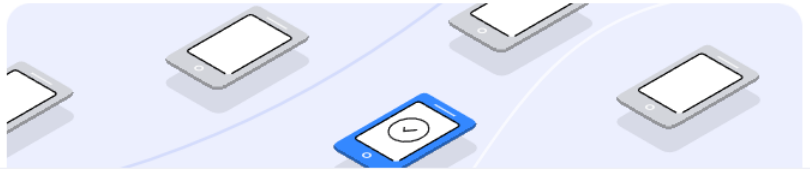
Connect

Remote actions

Create a session
Share the session link and code

Join a session
Enter the session code provided

What's new in TeamViewer



Ready to connect (secure connection)

TeamViewer

Home

Search and Connect Ctrl + Alt + K

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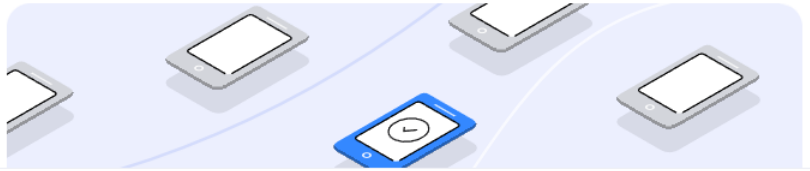
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MONITORING
- Get started

ASSET MANAGEMENT
- Get started

ENDPOINT PROTECTION
- Trial expired

MOBILE DEVICE MANAGEMENT
- Overview
- Users
- Devices
- Go to Settings



Discover Monitoring

Monitoring & Asset Management check various properties of your devices and informs you as soon as a certain check fails. This allows you to fix small issues before they become big problems.

Learn more

Disk space | Disk health | CPU usage | Security solution | System update

Get started

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Ready to connect (secure connection)

TeamViewer

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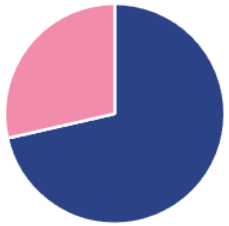
Overview

Summary of your mobile devices and users.

Upgrade now | Advanced overview

Mobile devices by OS type

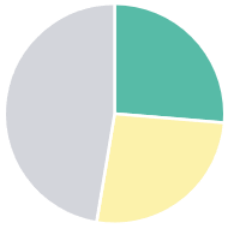
7 total mobile devices



Android devices 5
iOS devices 2

Users by invitation state

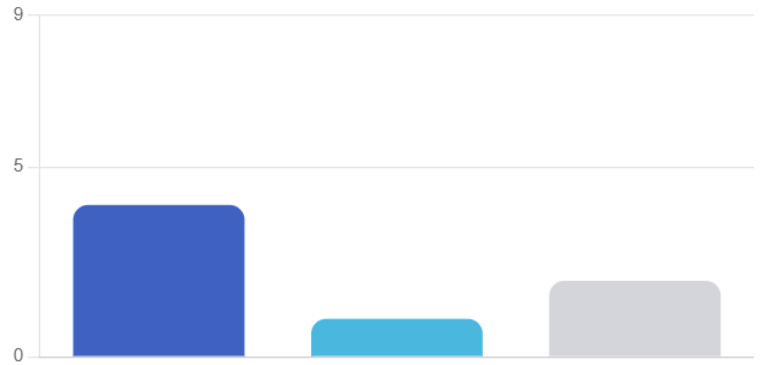
19 total users



Completed 5
None 5
Pending 9

Mobile devices ownership

7 total mobile devices



Company owned 4
User owned 1
None 2

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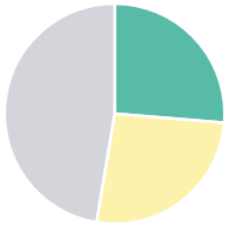
7 total mobile devices



Android devices	iOS devices
5	2

Users by invitation state

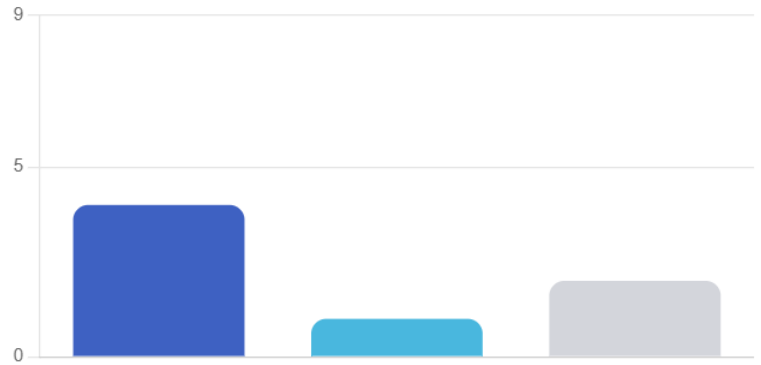
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5	5	9

Mobile devices ownership

7 total mobile devices



Company owned	User owned	None
4	1	2

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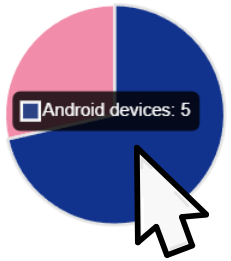
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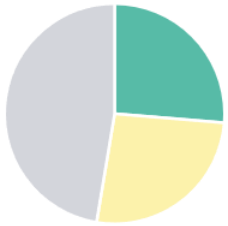
7 total mobile devices



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Users by invitation state

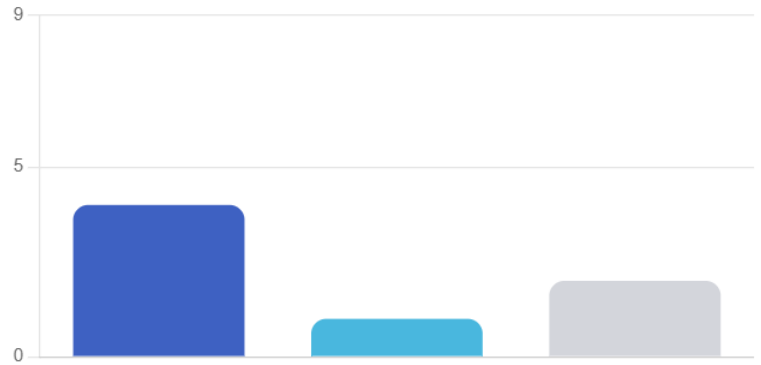
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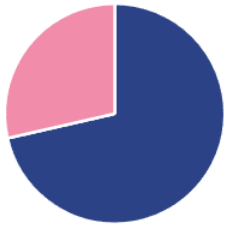
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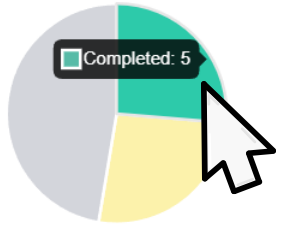
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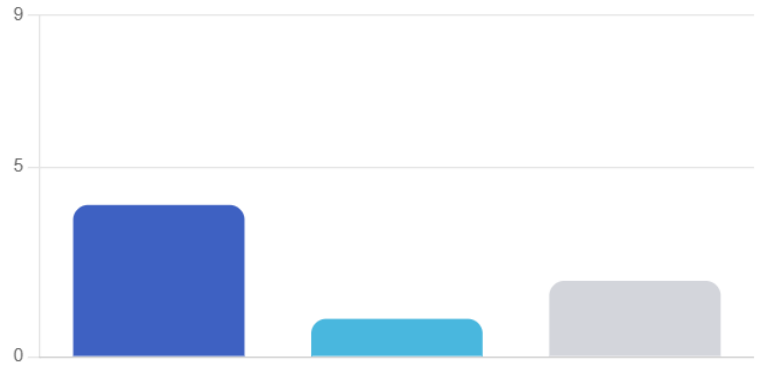
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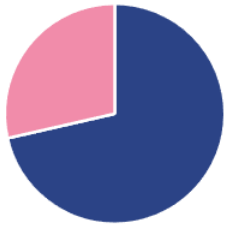
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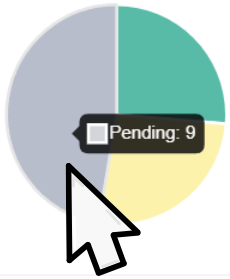
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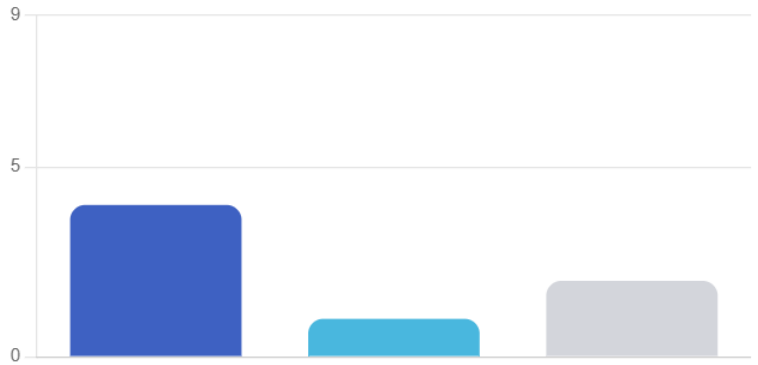
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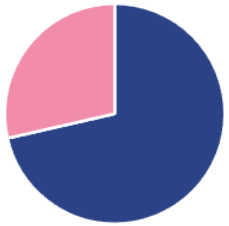
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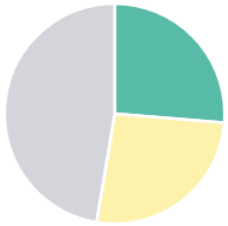
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Android devices 5
iOS devices 2

Users by invitation state

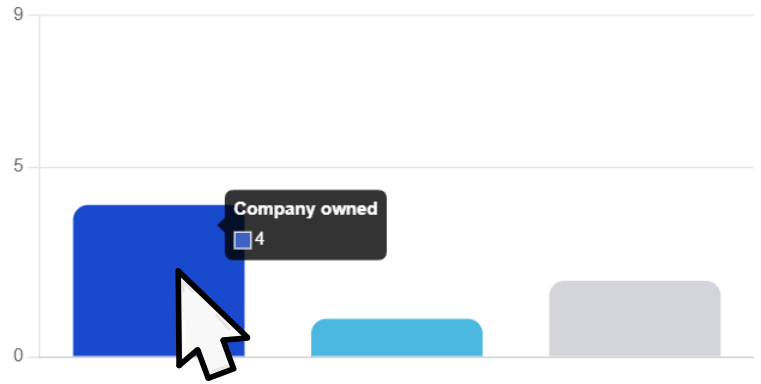
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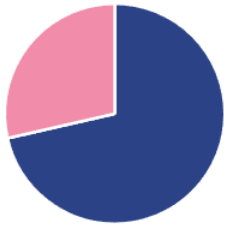
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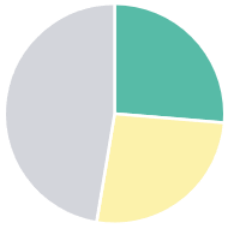
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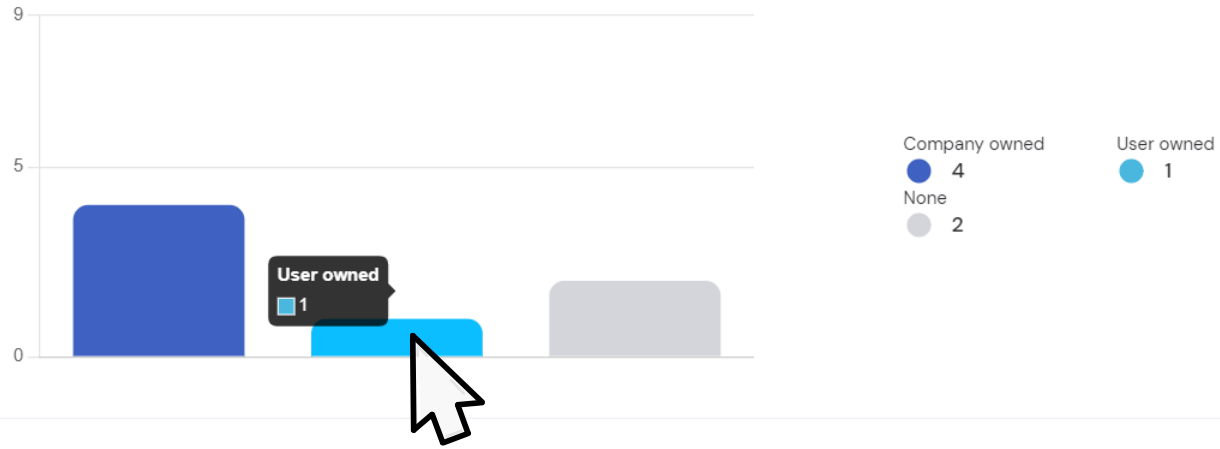
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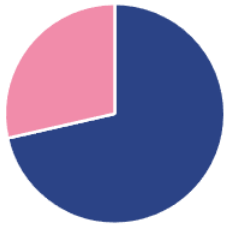
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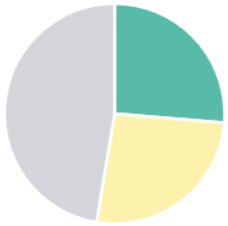
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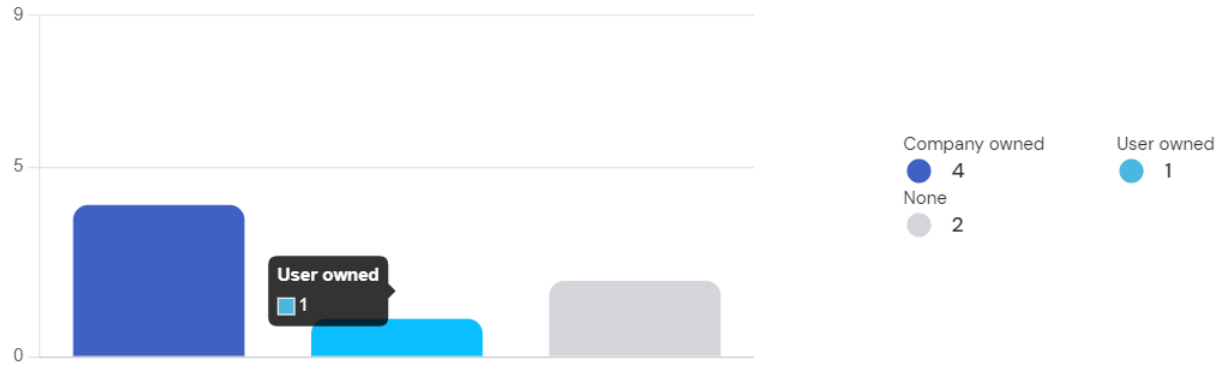
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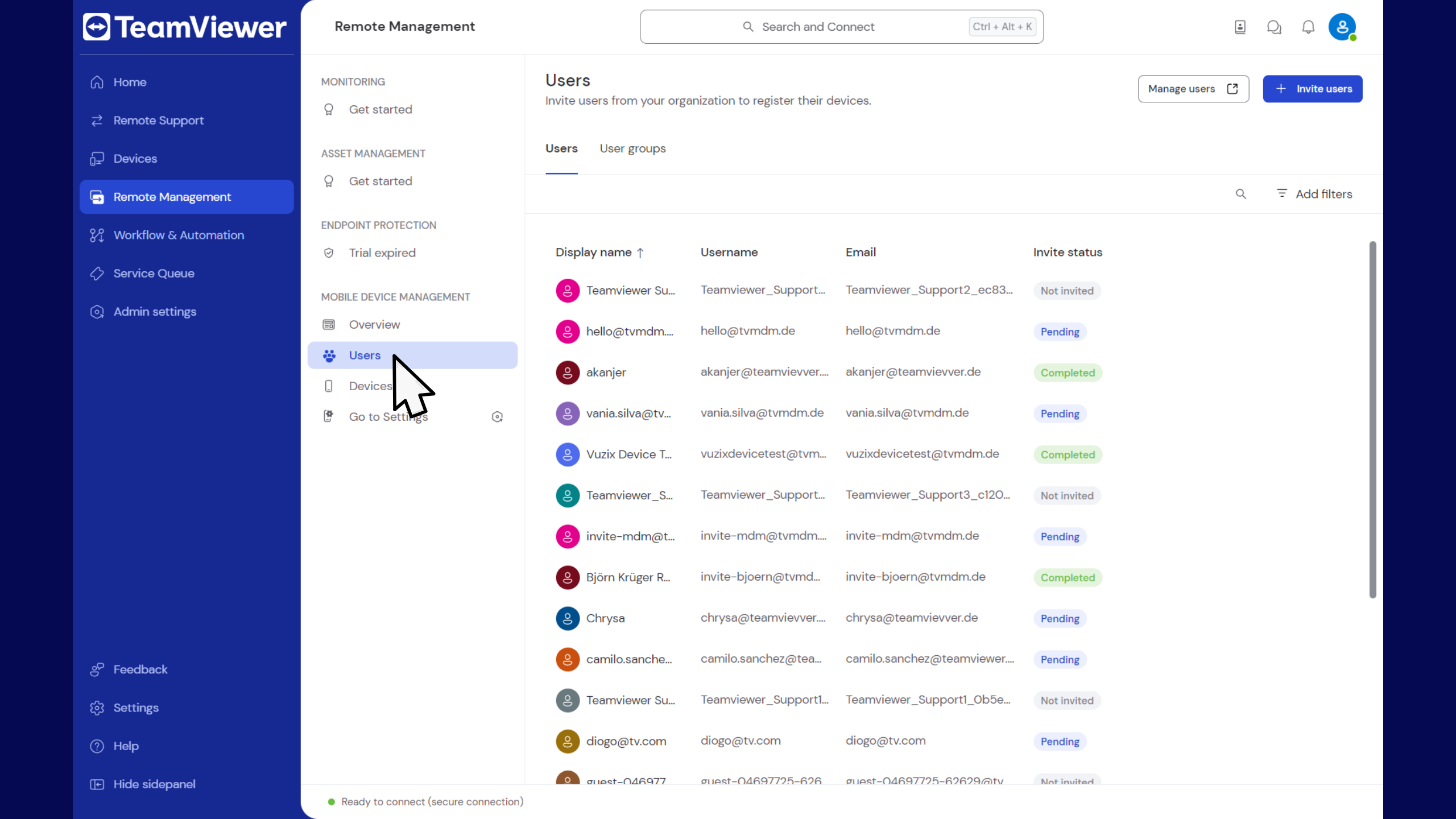
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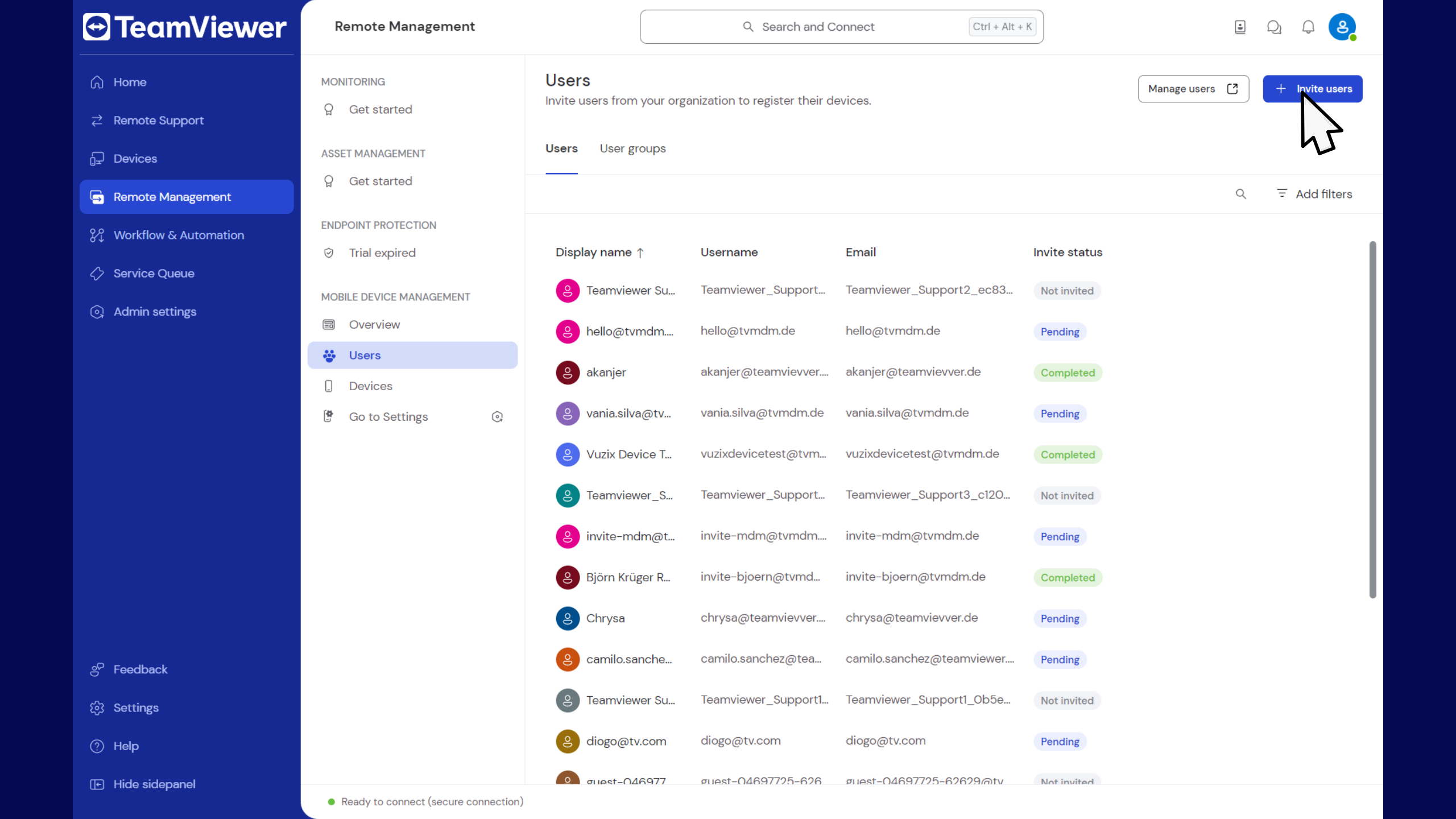
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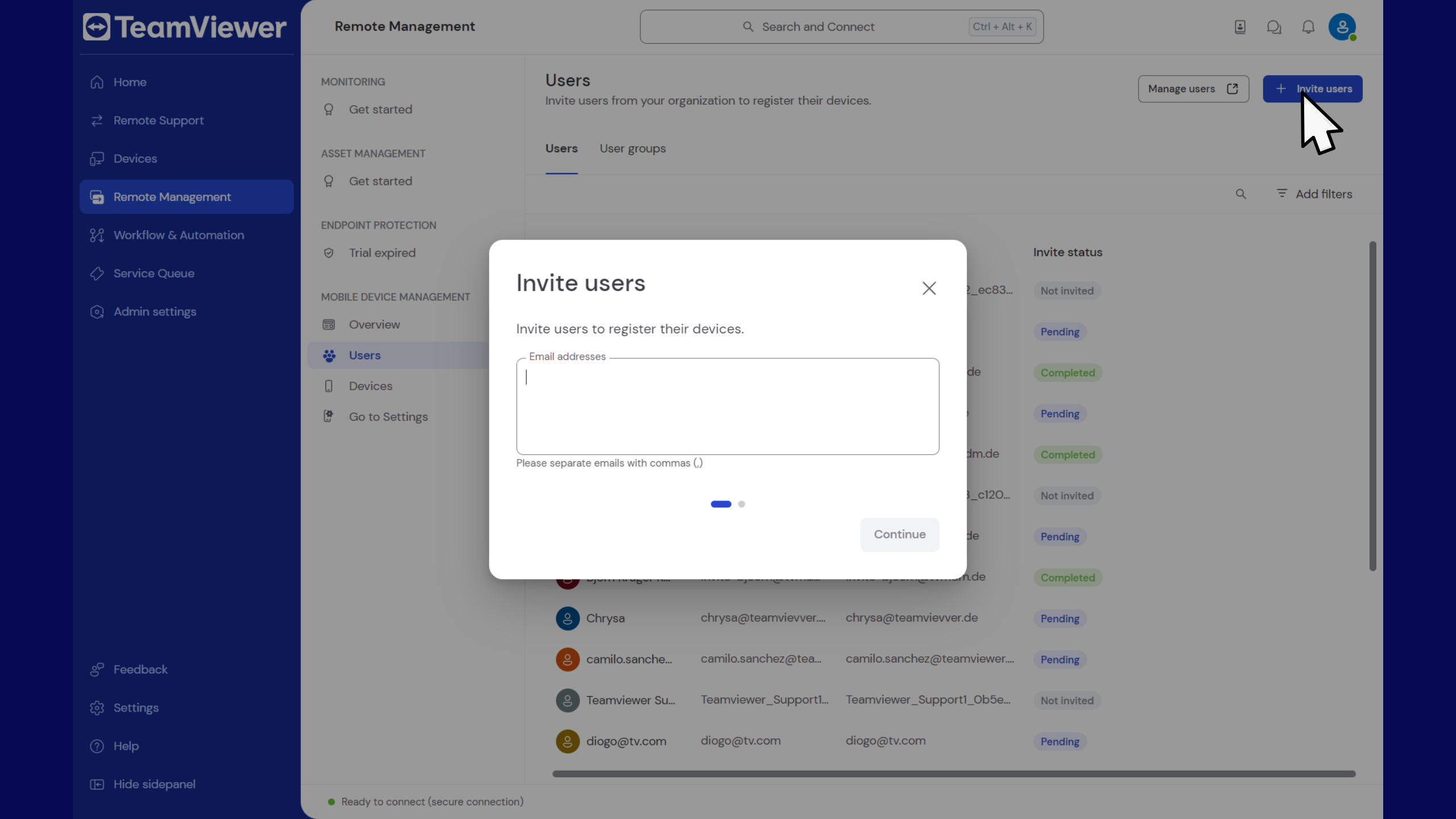
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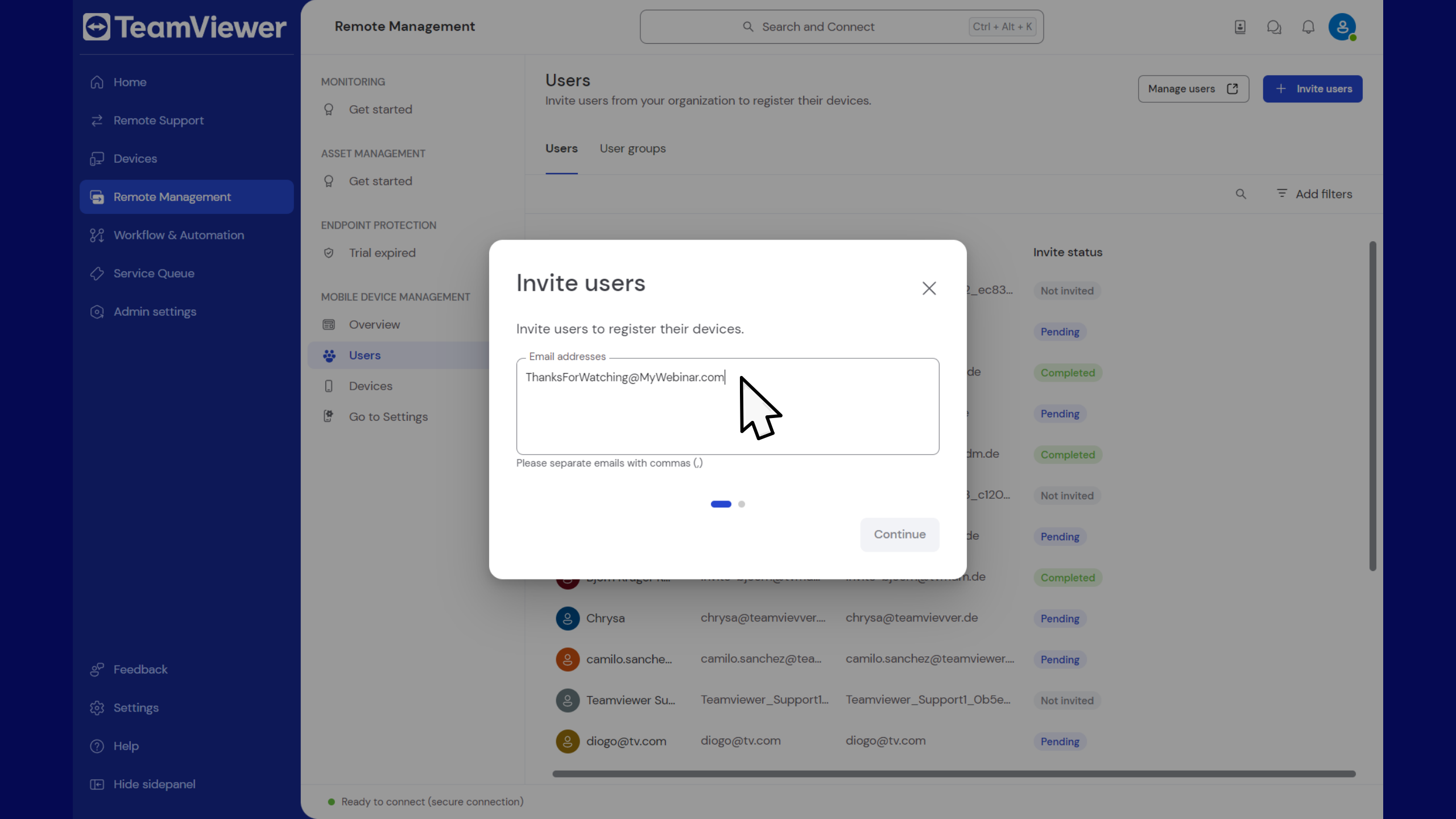


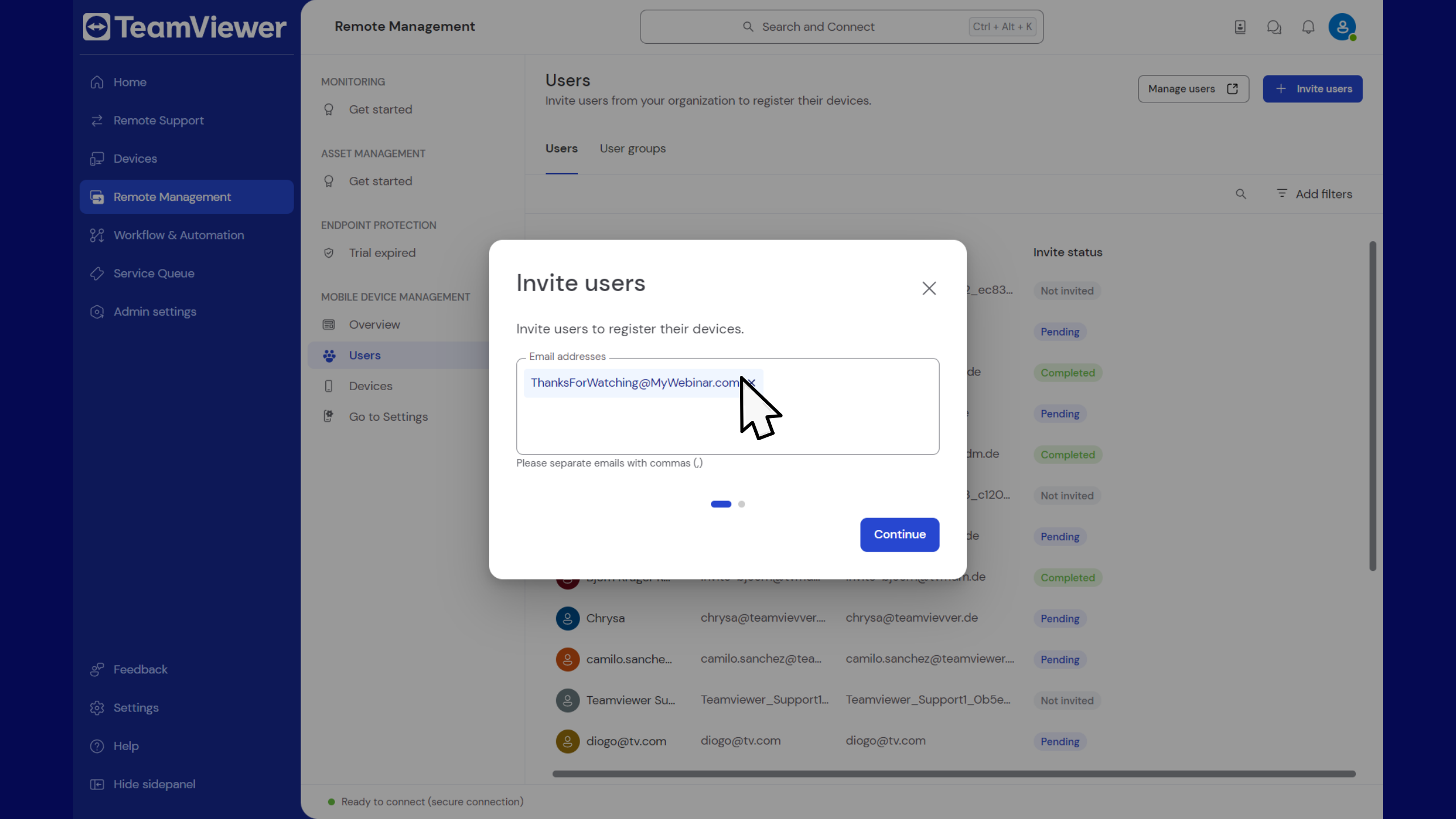
Company owned 4
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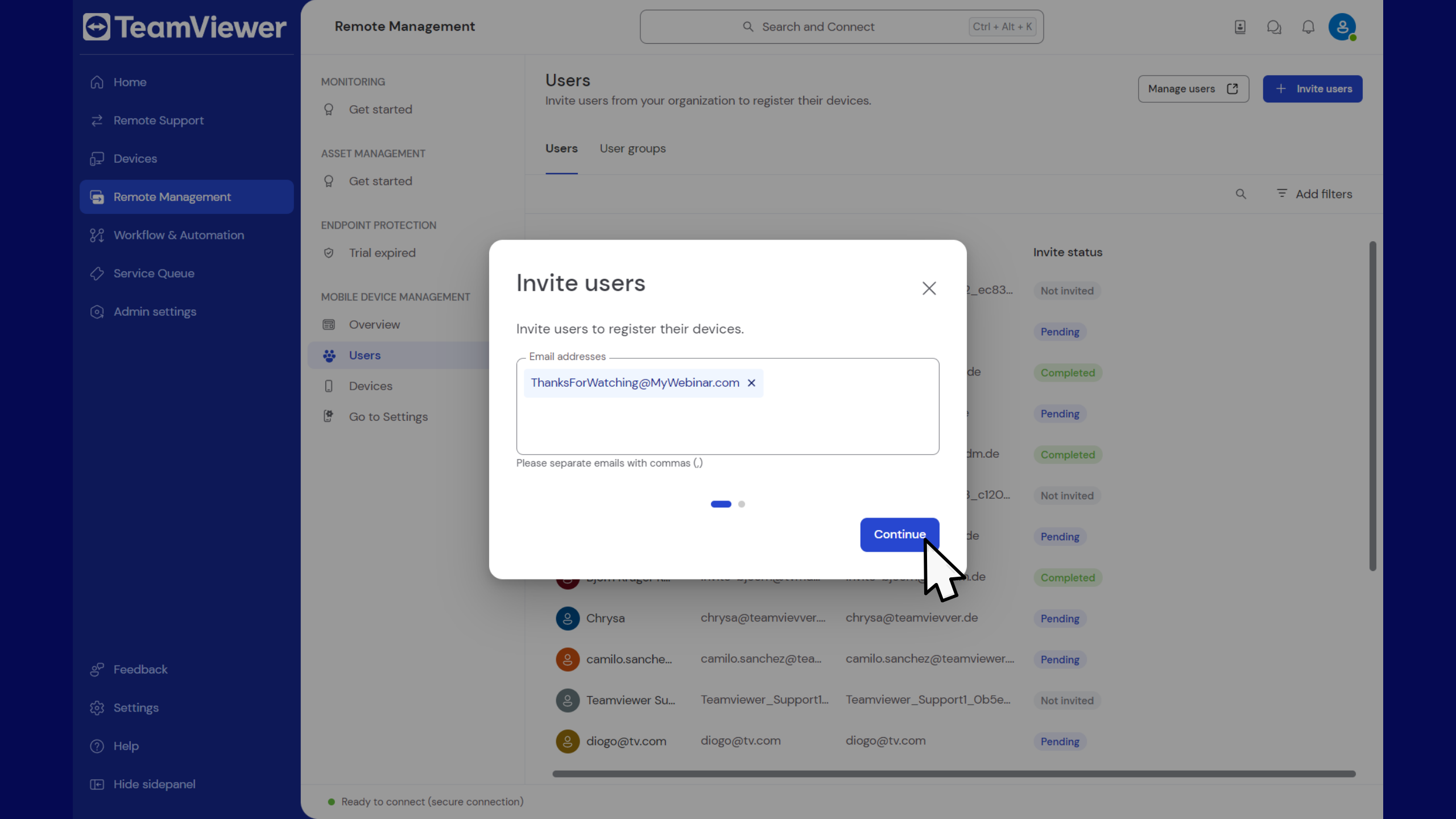

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Manage users
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Email
Invite status
Teamviewer Su... Teamviewer_Support... Teamviewer_Support2_ec83... Not invited
hello@tvmdm.... hello@tvmdm.de hello@tvmdm.de Pending
akanjer akanjer@teamvievver.... akanjer@teamvievver.de Completed
vania.silva@tv... vania.silva@tvmdm.de vania.silva@tvmdm.de Pending
Vuzix Device T... vuzixdevicetest@tvm... vuzixdevicetest@tvmdm.de Completed
Teamviewer_S... Teamviewer_Support... Teamviewer_Support3_c120... Not invited
invite-mdm@t... invite-mdm@tvmdm.... invite-mdm@tvmdm.de Pending
Björn Krüger R... invite-bjoern@tvmd... invite-bjoern@tvmdm.de Completed
Chrysa chrysa@teamvievver.... chrysa@teamvievver.de Pending
camilo.sanche... camilo.sanchez@tea... camilo.sanchez@teamviewer.... Pending
Teamviewer Su... Teamviewer_Support1... Teamviewer_Support1_0b5e... Not invited
diogo@tv.com diogo@tv.com diogo@tv.com Pending
guest-046977 guest-04697725-626 guest-04697725-62629@tv Not invited
Ready to connect (secure connection)

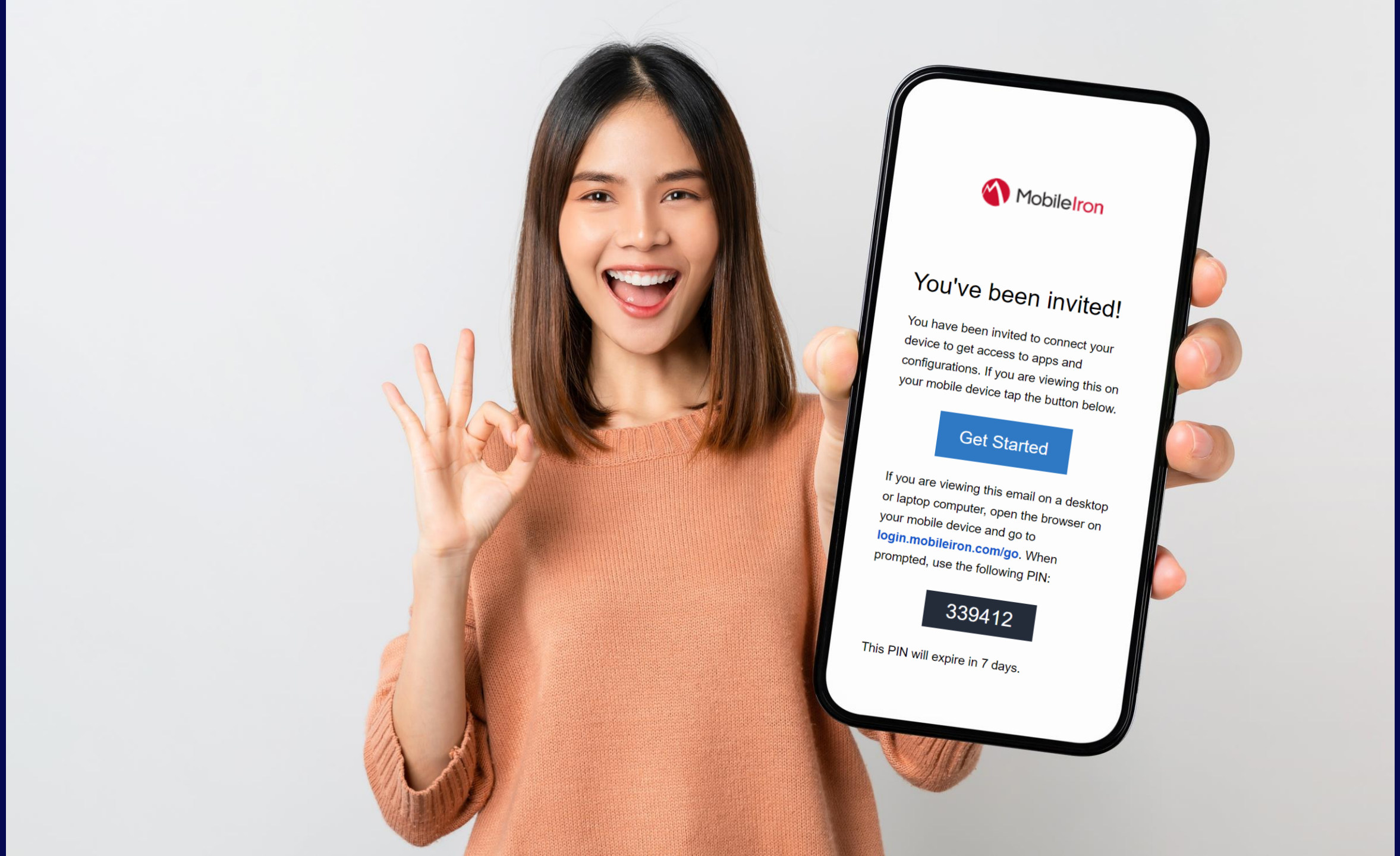

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Add filters
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Username
Email
Invite status
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hello@tvmdm.... hello@tvmdm.de hello@tvmdm.de Pending
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Vuzix Device T... vuzixdevicetest@tvm... vuzixdevicetest@tvmdm.de Completed
Teamviewer_S... Teamviewer_Support... Teamviewer_Support3_c120... Not invited
invite-mdm@t... invite-mdm@tvmdm.... invite-mdm@tvmdm.de Pending
Björn Krüger R... invite-bjoern@tvmd... invite-bjoern@tvmdm.de Completed
Chrysa chrysa@teamvievver.... chrysa@teamvievver.de Pending
camilo.sanche... camilo.sanchez@tea... camilo.sanchez@teamviewer.... Pending
Teamviewer Su... Teamviewer_Support1... Teamviewer_Support1_0b5e... Not invited
diogo@tv.com diogo@tv.com diogo@tv.com Pending
guest-046977 guest-04697725-626 guest-04697725-62629@tv Not invited
Ready to connect (secure connection)

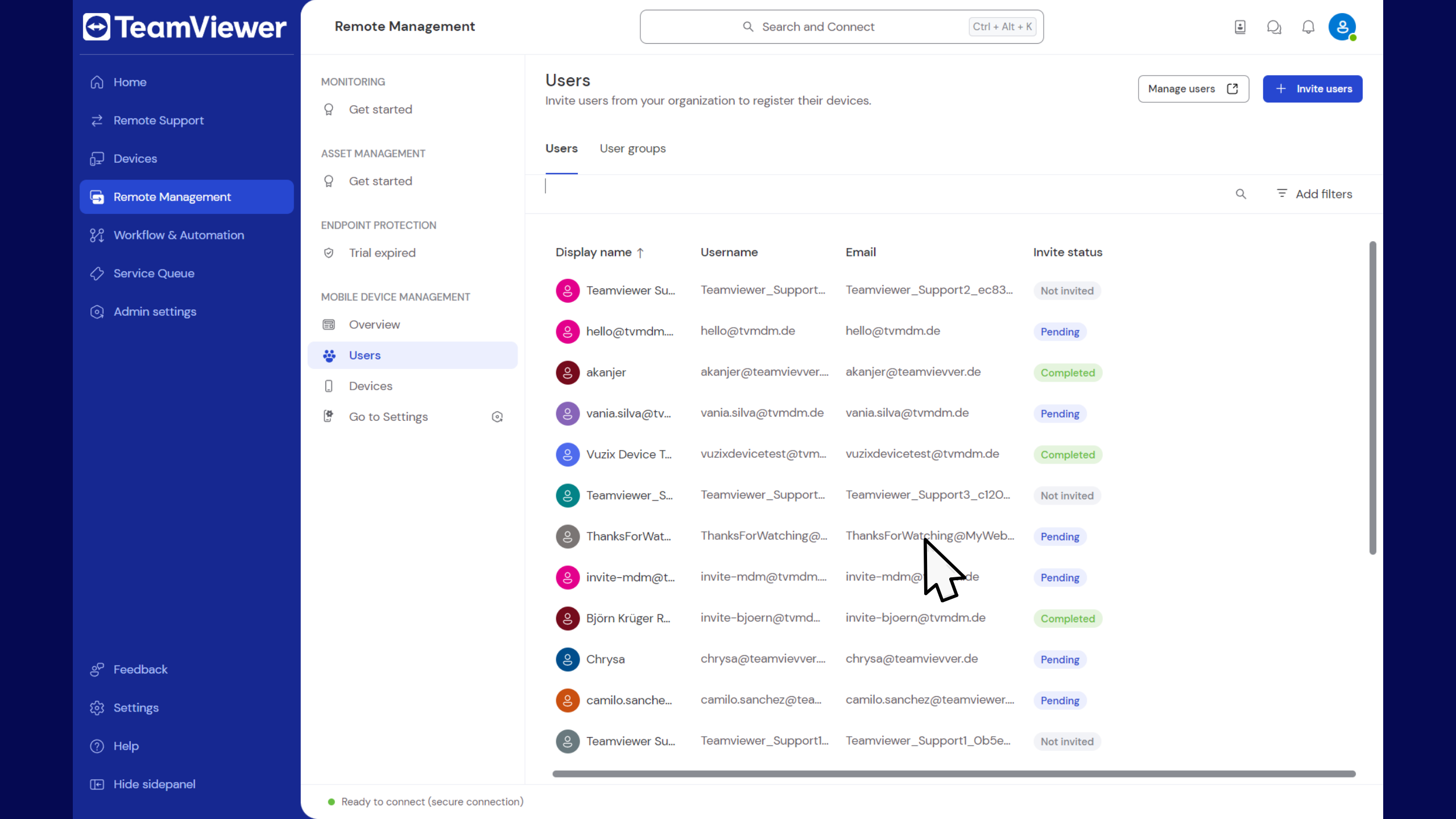

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MOBILE DEVICE MANAGEMENT
Overview
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Invite users from your organization to register their devices.
Manage users
Invite users
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User groups
Add filters
Invite status
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Not invited
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chrysa@teamvievver....
chrysa@teamvievver.de
Pending
camilo.sanche...
camilo.sanchez@tea...
camilo.sanchez@teamviewer....
Pending
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Teamviewer_Support1...
Teamviewer_Support1_0b5e...
Not invited
diogo@tv.com
diogo@tv.com
diogo@tv.com
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Ready to connect (secure connection)
Invite users
Invite users to register their devices.
Email addresses
Please separate emails with commas (,)
Continue

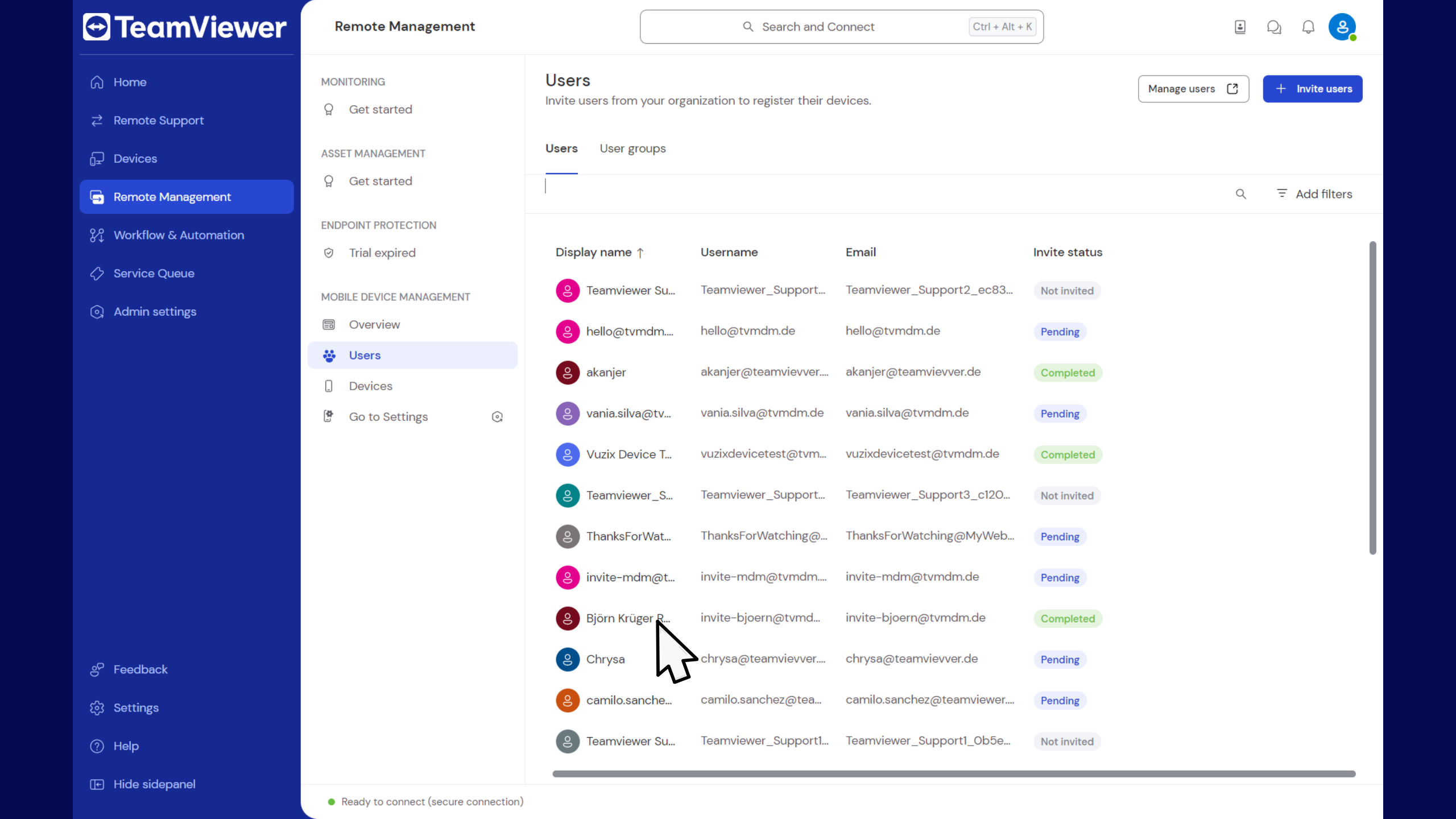

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diogo@tv.com
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Invite users
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Email addresses
ThanksForWatching@MyWebinar.com
Please separate emails with commas (,)
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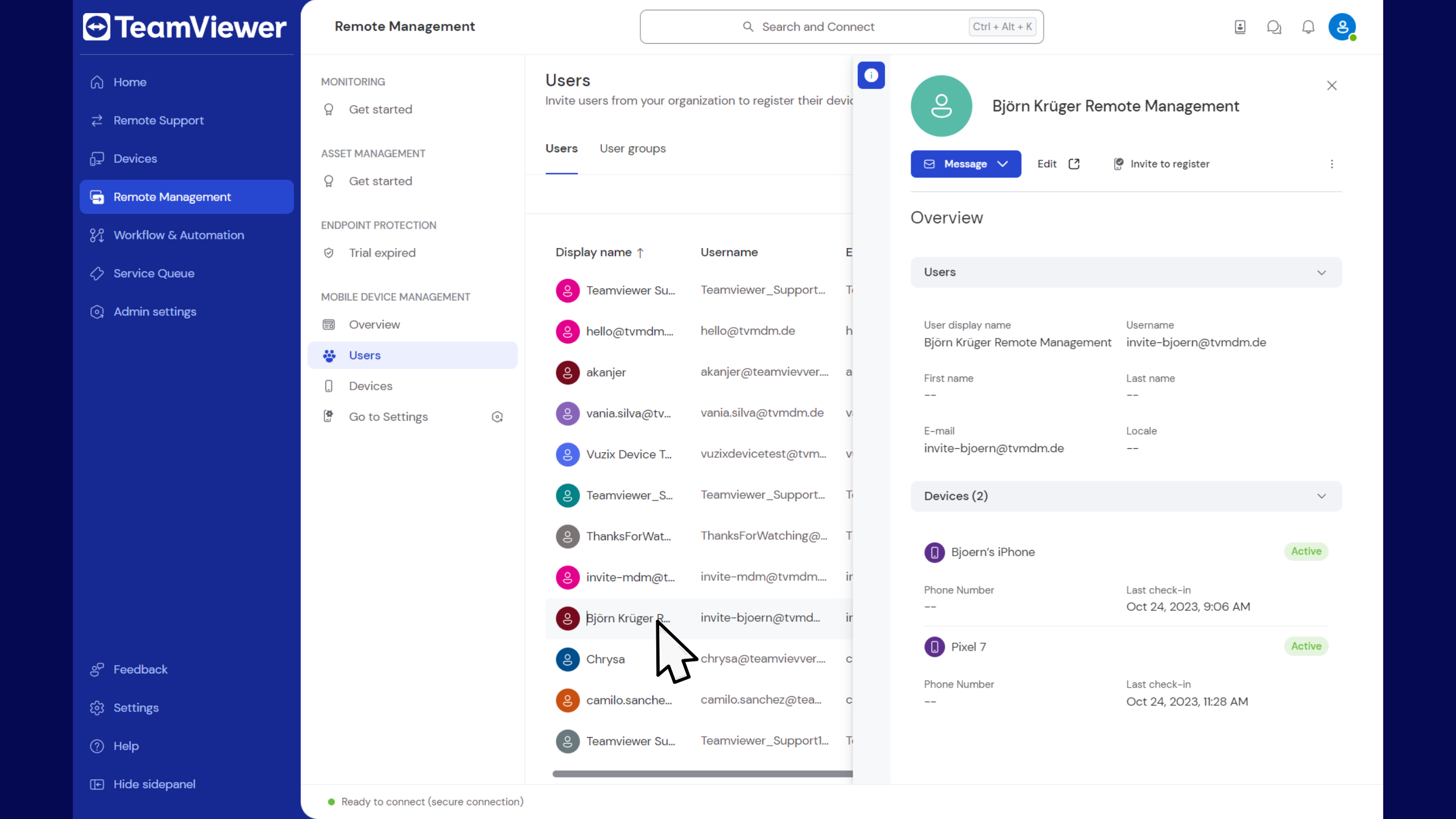

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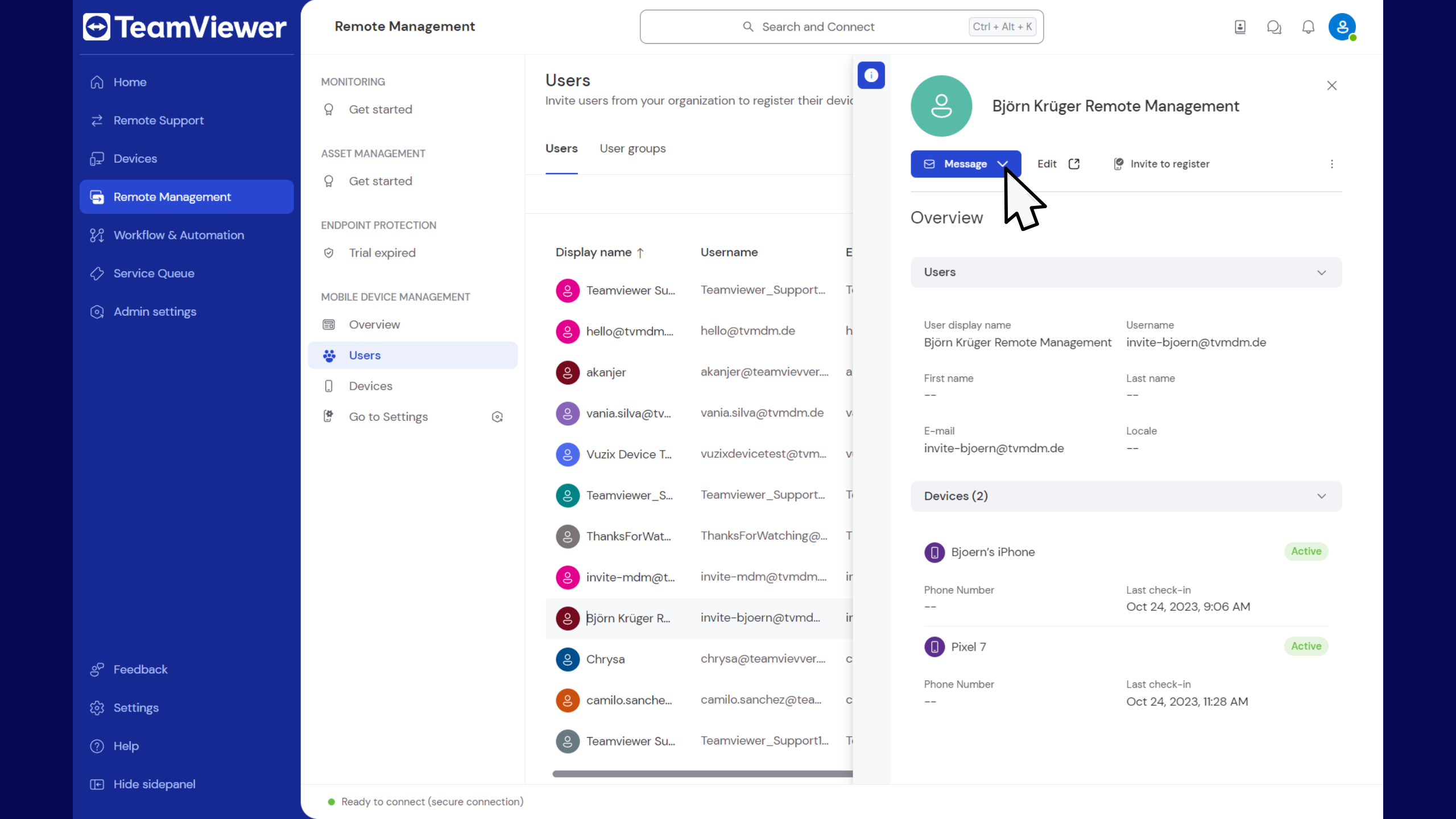

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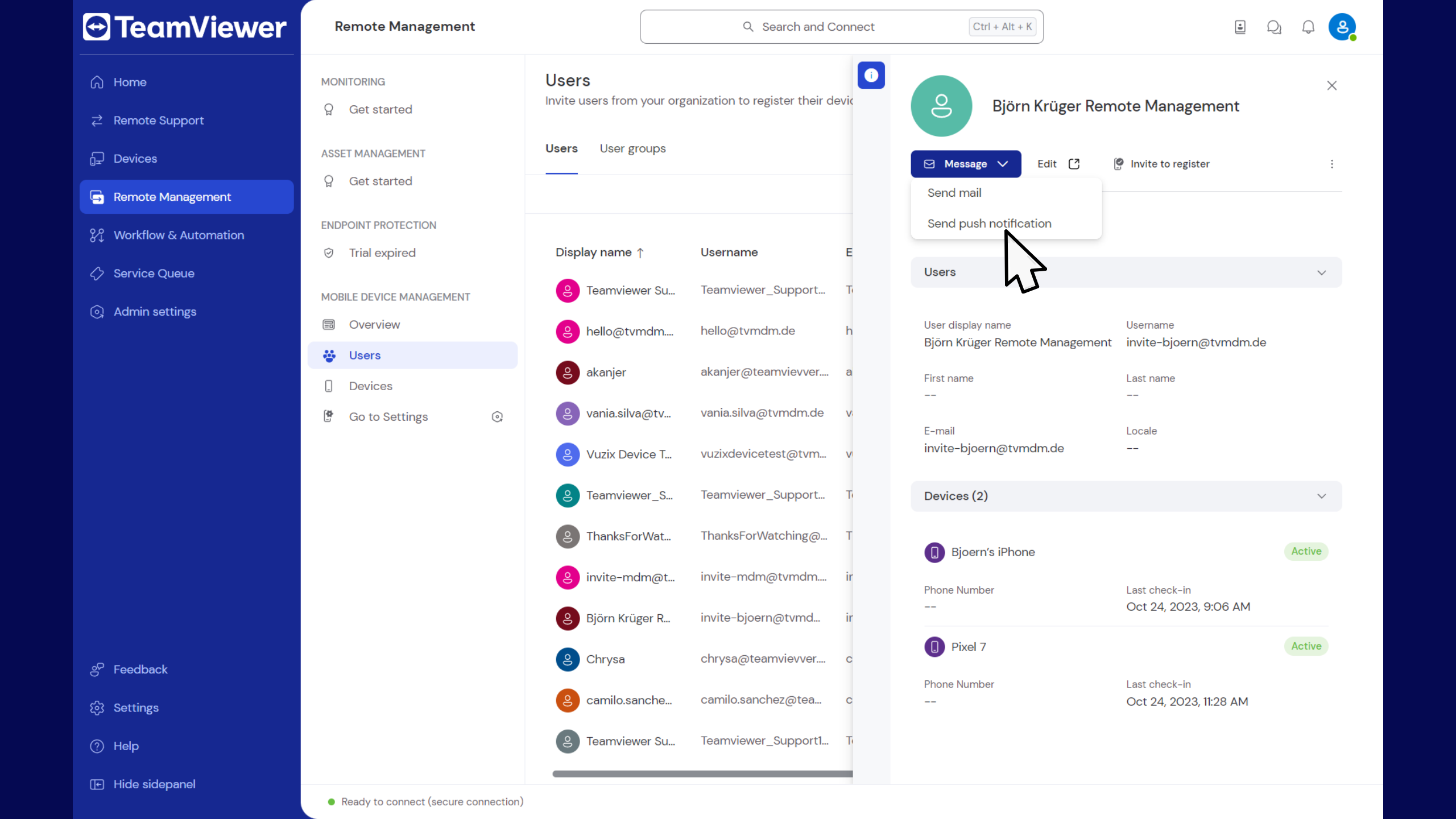

MobileIron
You've been invited!
You have been invited to connect your device to get access to apps and configurations. If you are viewing this on your mobile device tap the button below.
Get Started
If you are viewing this email on a desktop or laptop computer, open the browser on your mobile device and go to login.mobileiron.com/go. When prompted, use the following PIN:
339412
This PIN will expire in 7 days.

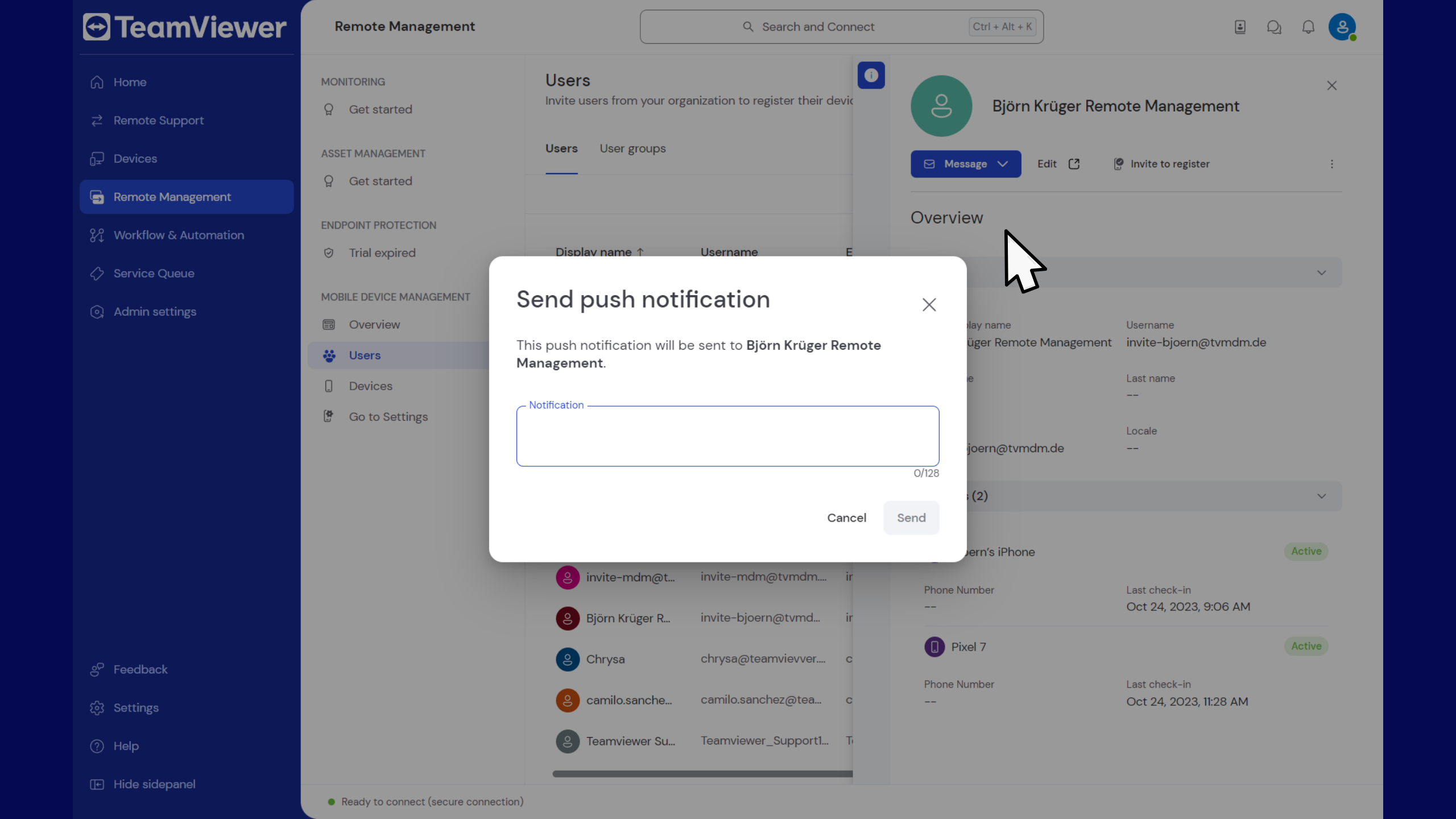

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Teamviewer_Support...
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Not invited
hello@tvmdm....
hello@tvmdm.de
hello@tvmdm.de
Pending
akanjer
akanjer@teamvievver....
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Completed
vania.silva@tv...
vania.silva@tvmdm.de
vania.silva@tvmdm.de
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Not invited
ThanksForWat...
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ThanksForWatching@MyWeb...
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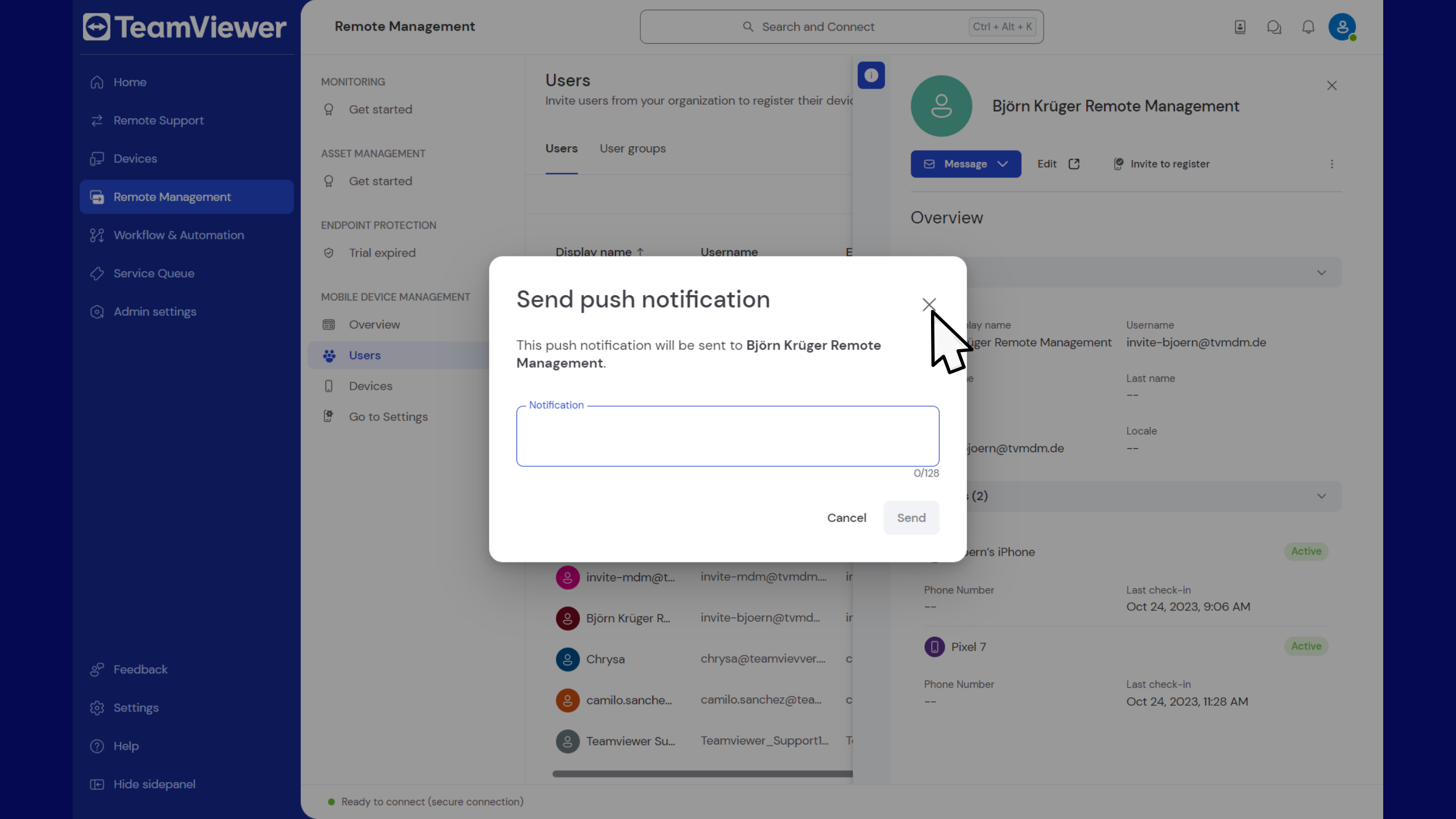

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Pending
akanjer
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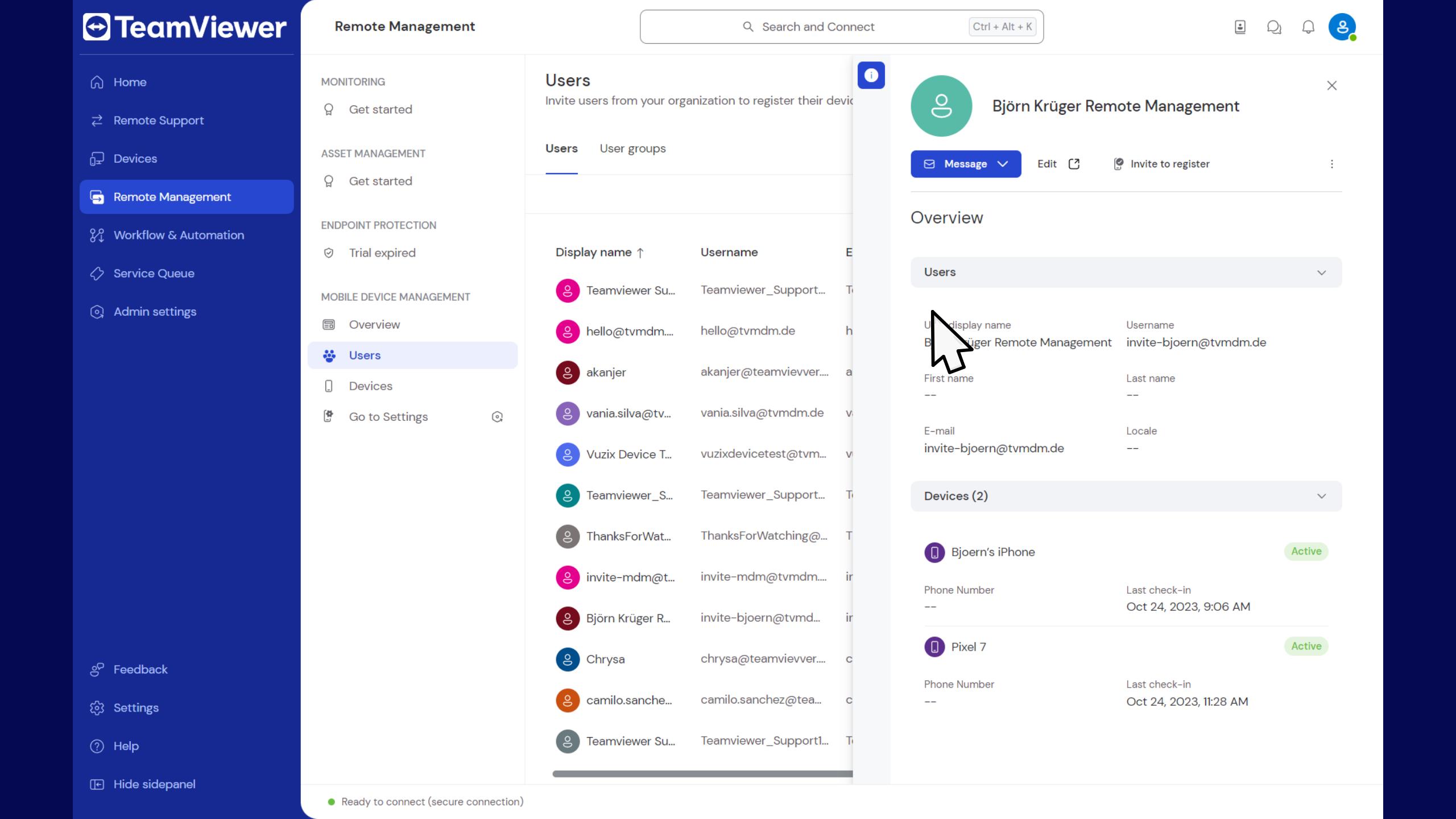

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Devices (2)
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Last check-in
Oct 24, 2023, 9:06 AM
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Last check-in
Oct 24, 2023, 11:28 AM
Ready to connect (secure connection)

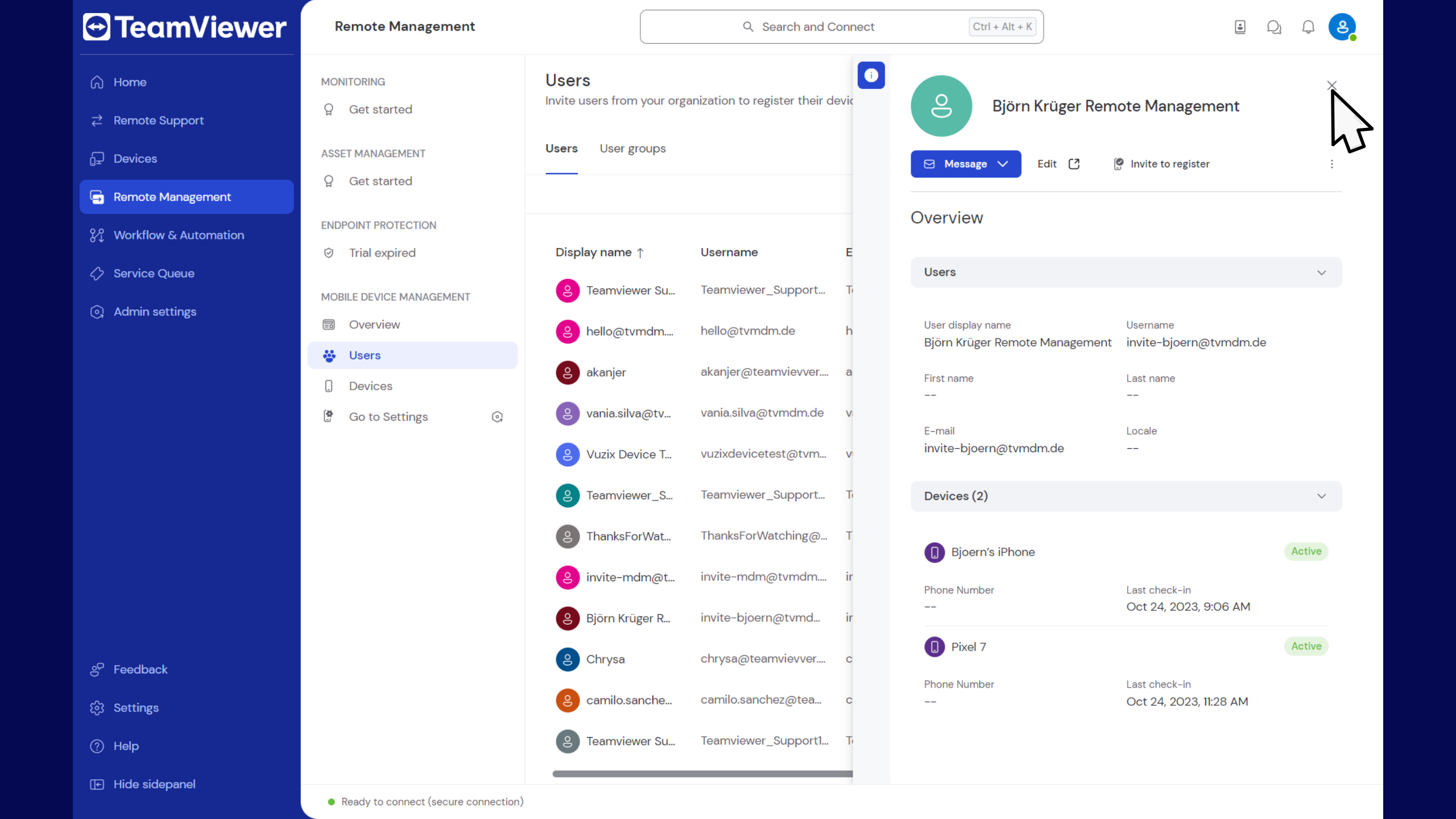

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invite-bjoern@tvmdm.de
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invite-bjoern@tvmdm.de
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Devices (2)
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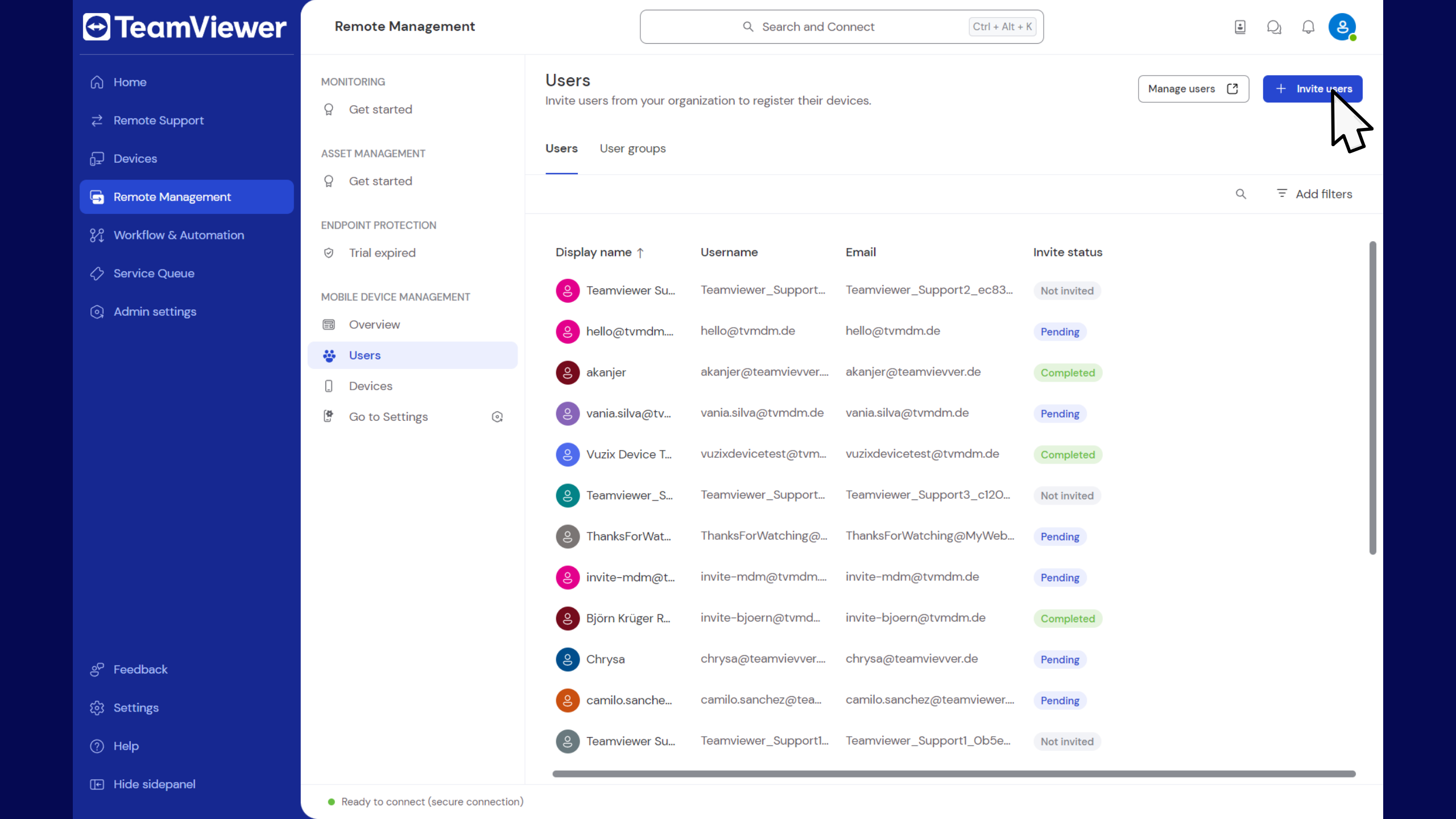

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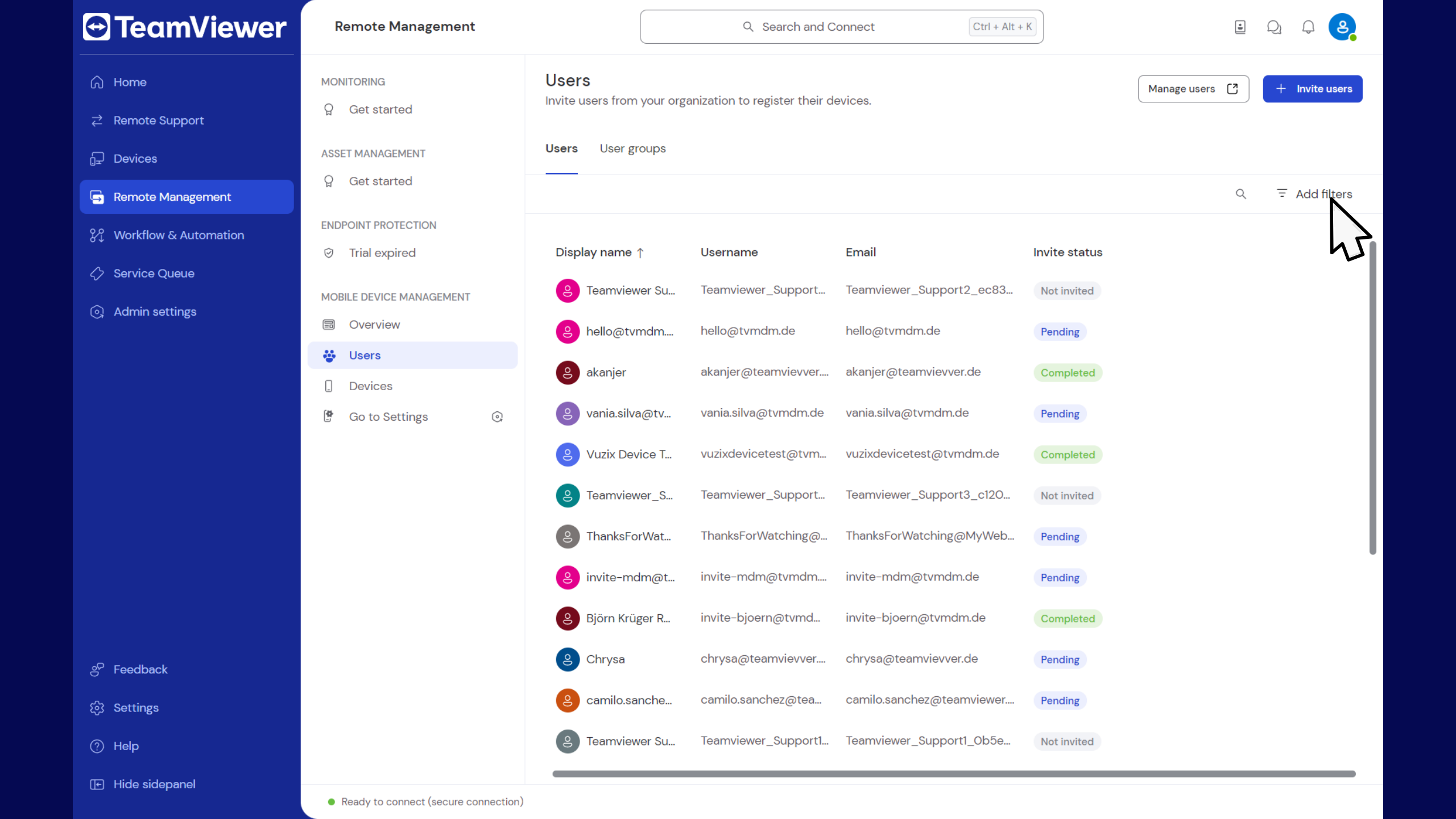

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Send push notification
This push notification will be sent to Björn Krüger Remote Management.
Notification
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Cancel
Send
Ready to connect (secure connection)

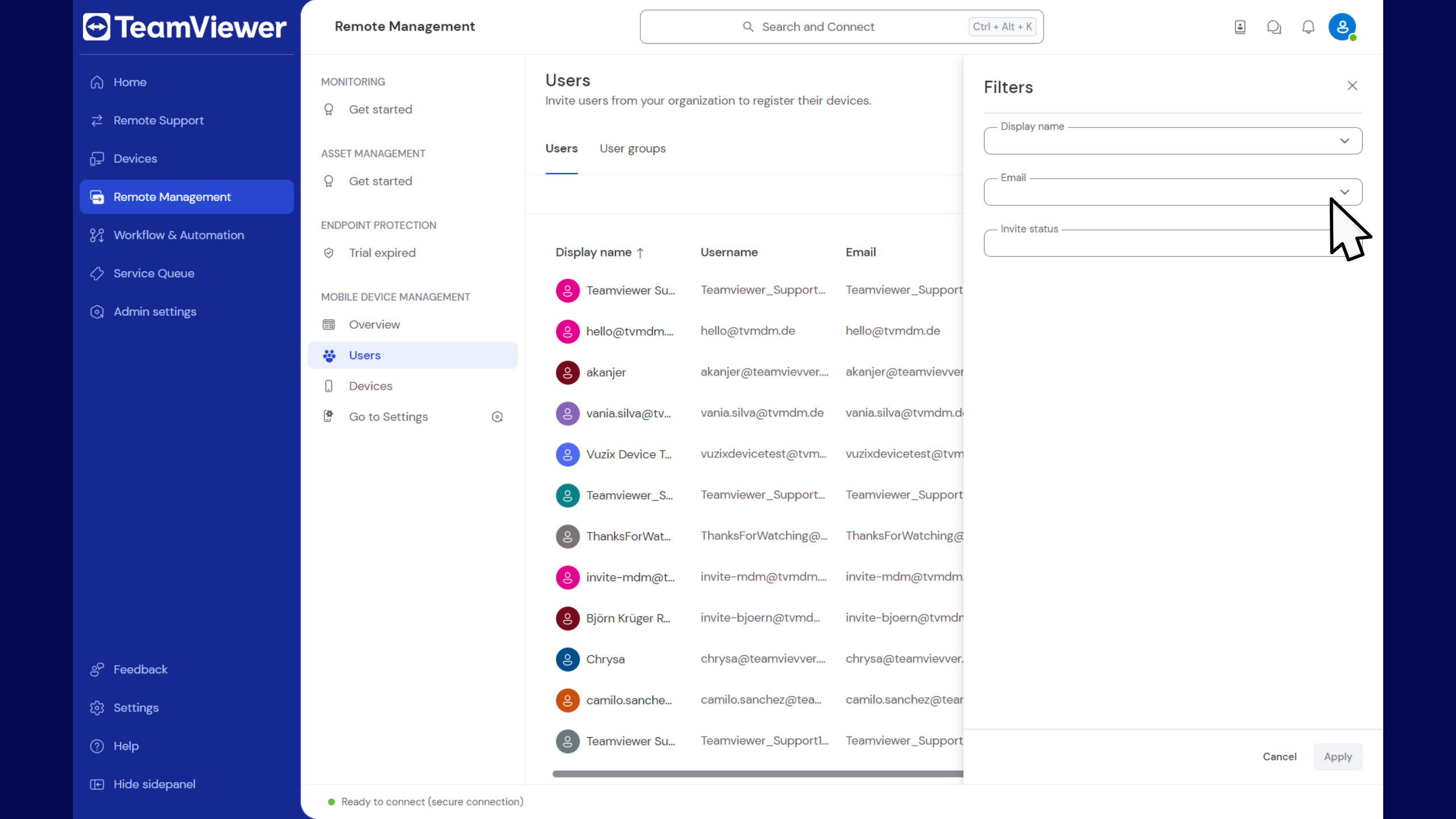

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camilo.sanchez@tea...
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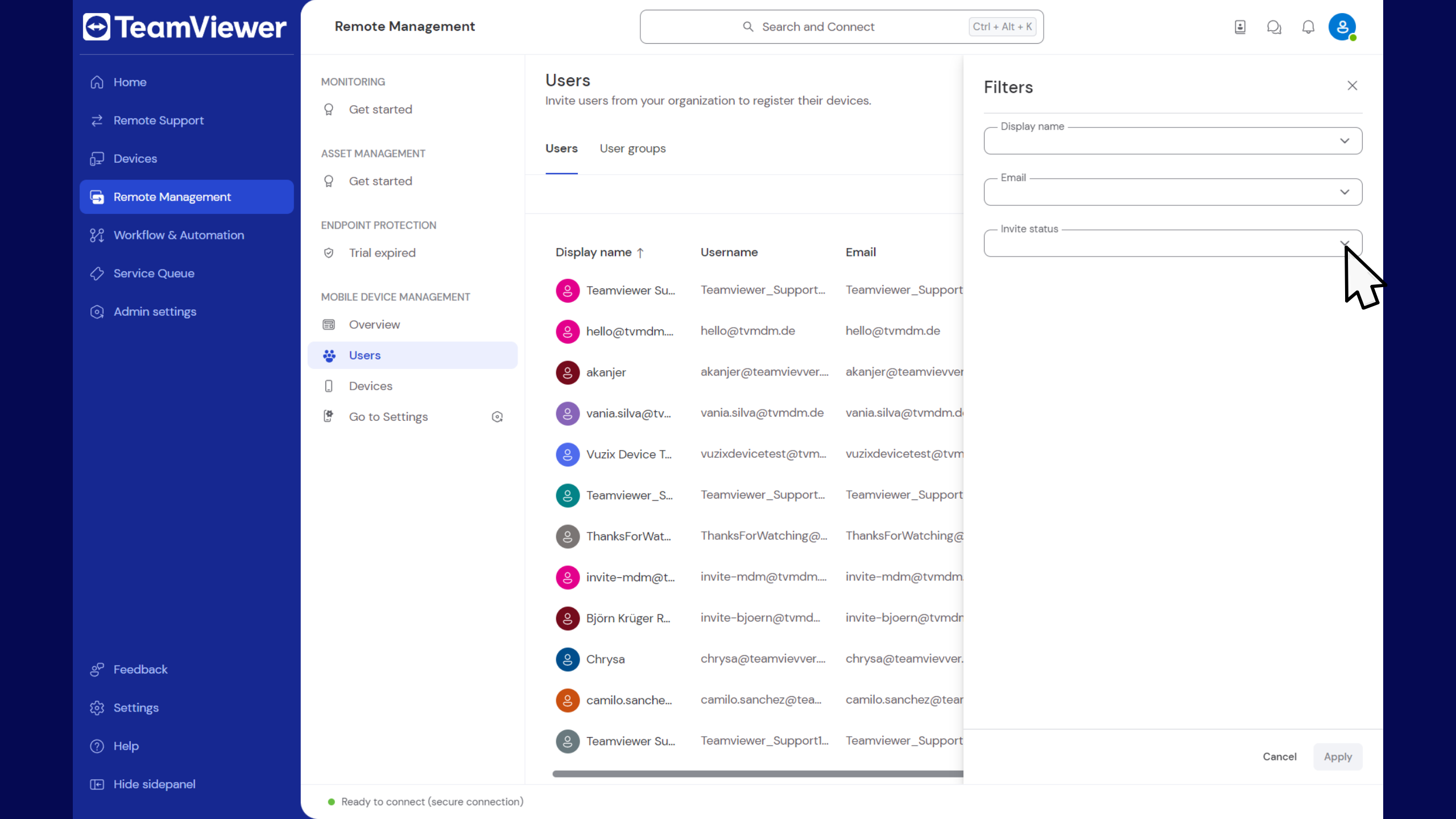

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ThanksForWat...
ThanksForWatching@...
invite-mdm@t...
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Björn Krüger Remote Management
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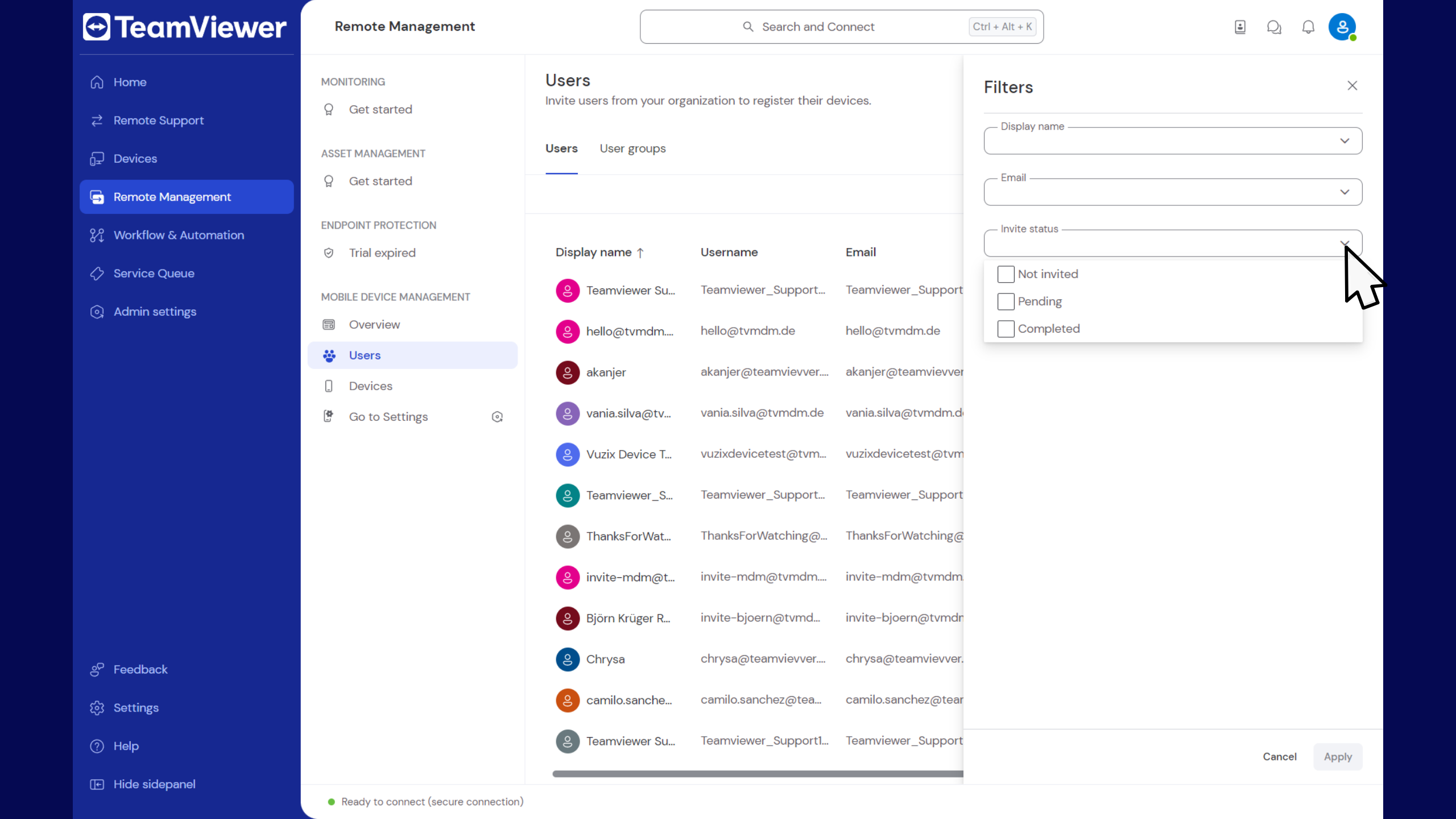

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Vuzix Device T...
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Teamviewer_S...
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Björn Krüger R...
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Chrysa
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First name
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Locale
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Devices (2)
Bjoern's iPhone
Active
Phone Number
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Last check-in
Oct 24, 2023, 9:06 AM
Pixel 7
Active
Phone Number
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Last check-in
Oct 24, 2023, 11:28 AM
Ready to connect (secure connection)

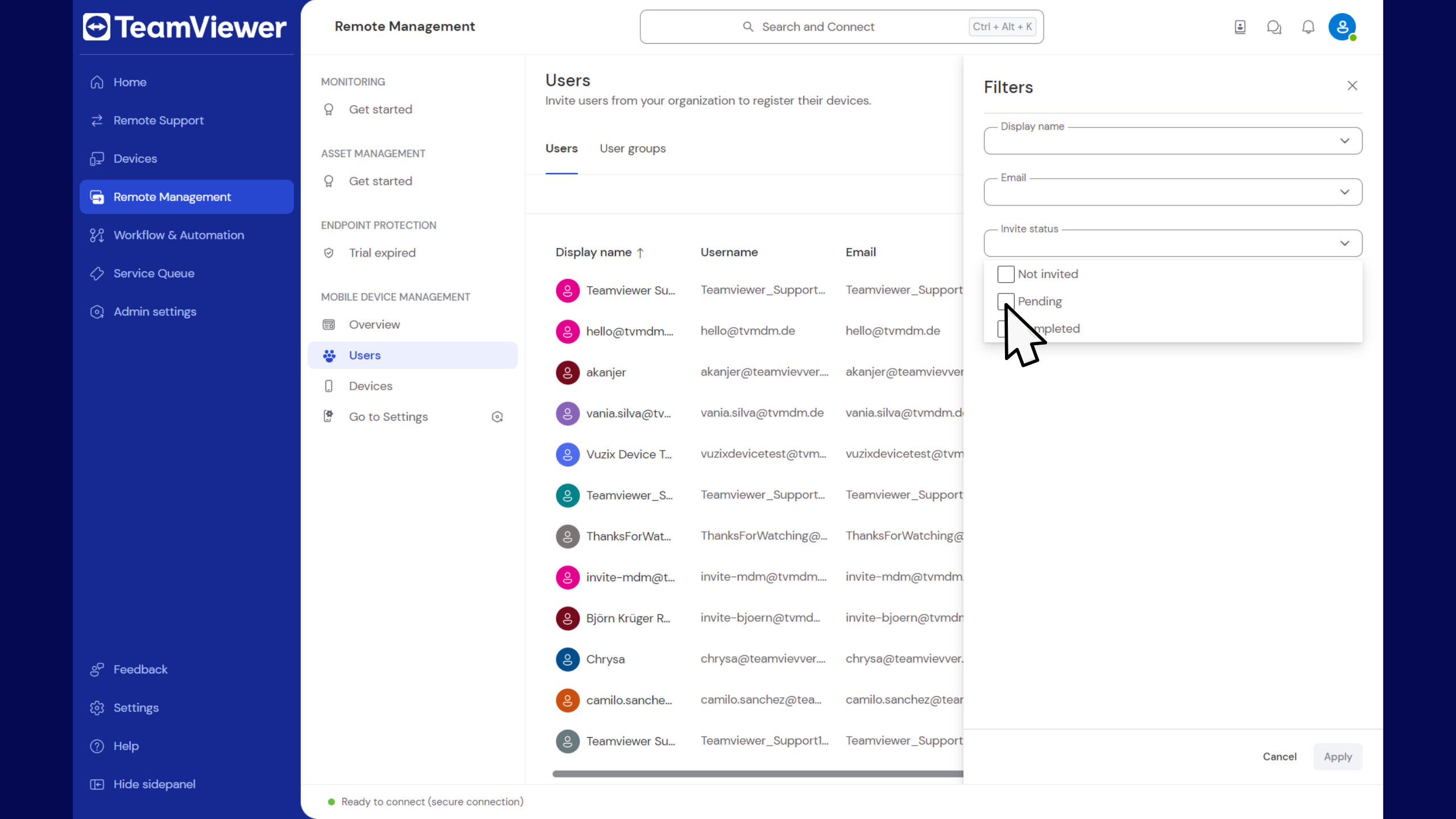

TeamViewer
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Users
Invite users from your organization to register their devices.
Manage users
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Add filters
Display name
Username
Email
Invite status
Teamviewer Su... Teamviewer_Support... Teamviewer_Support2_ec83... Not invited
hello@tvmdm.... hello@tvmdm.de hello@tvmdm.de Pending
akanjer akanjer@teamvievver.... akanjer@teamvievver.de Completed
vania.silva@tv... vania.silva@tvmdm.de vania.silva@tvmdm.de Pending
Vuzix Device T... vuzixdevicetest@tvm... vuzixdevicetest@tvmdm.de Completed
Teamviewer_S... Teamviewer_Support... Teamviewer_Support3_c120... Not invited
ThanksForWat... ThanksForWatching@... ThanksForWatching@MyWeb... Pending
invite-mdm@t... invite-mdm@tvmdm.... invite-mdm@tvmdm.de Pending
Björn Krüger R... invite-bjoern@tvmd... invite-bjoern@tvmdm.de Completed
Chrysa chrysa@teamvievver.... chrysa@teamvievver.de Pending
camilo.sanche... camilo.sanchez@tea... camilo.sanchez@teamviewer.... Pending
Teamviewer Su... Teamviewer_Support1... Teamviewer_Support1_0b5e... Not invited
Ready to connect (secure connection)

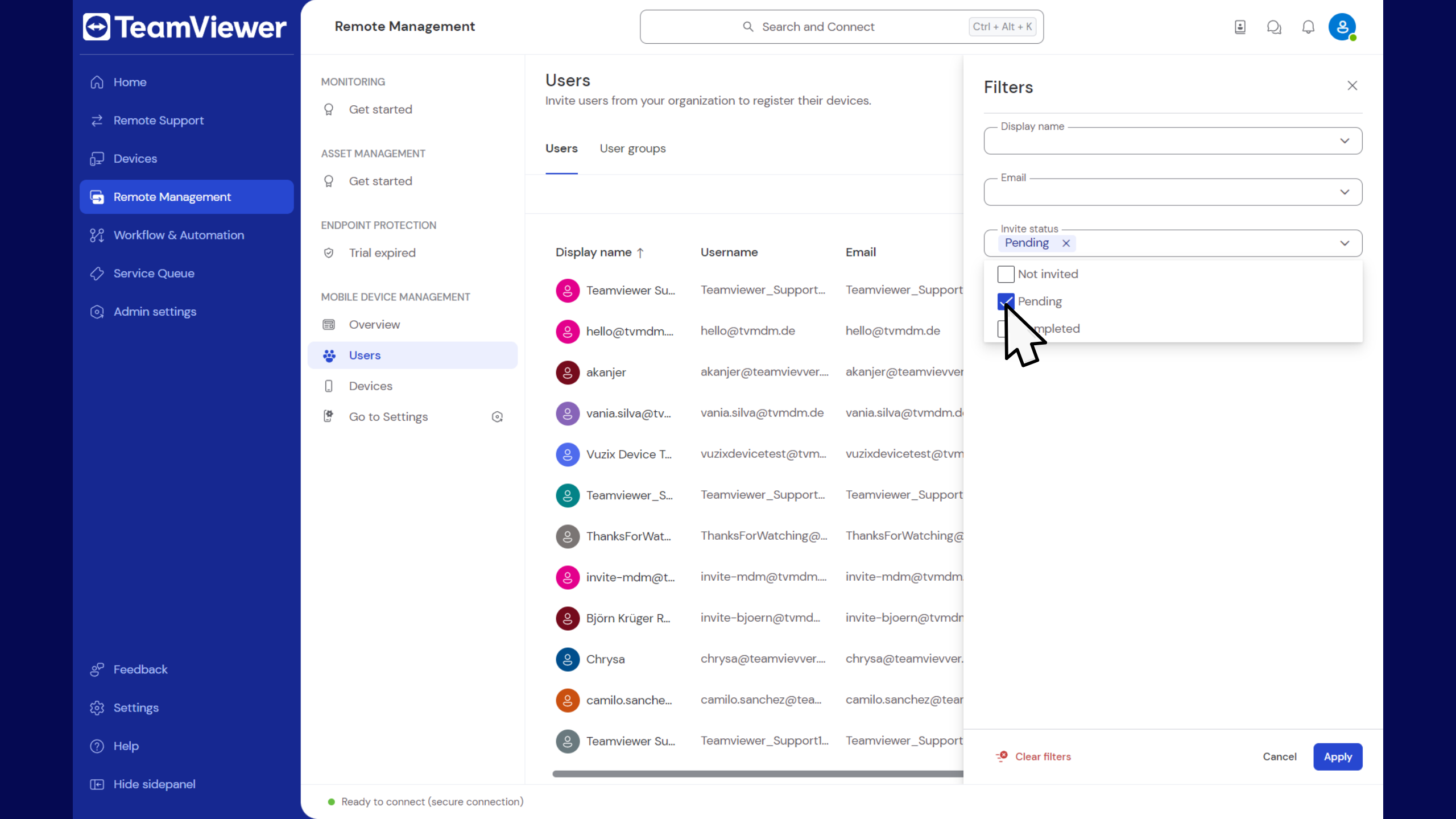

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hello@tvmdm.... hello@tvmdm.de hello@tvmdm.de Pending
akanjer akanjer@teamvievver.... akanjer@teamvievver.de Completed
vania.silva@tv... vania.silva@tvmdm.de vania.silva@tvmdm.de Pending
Vuzix Device T... vuzixdevicetest@tvm... vuzixdevicetest@tvmdm.de Completed
Teamviewer_S... Teamviewer_Support... Teamviewer_Support3_c120... Not invited
ThanksForWat... ThanksForWatching@... ThanksForWatching@MyWeb... Pending
invite-mdm@t... invite-mdm@tvmdm.... invite-mdm@tvmdm.de Pending
Björn Krüger R... invite-bjoern@tvmd... invite-bjoern@tvmdm.de Completed
Chrysa chrysa@teamvievver.... chrysa@teamvievver.de Pending
camilo.sanche... camilo.sanchez@tea... camilo.sanchez@teamviewer.... Pending
Teamviewer Su... Teamviewer_Support1... Teamviewer_Support1_0b5e... Not invited
Ready to connect (secure connection)

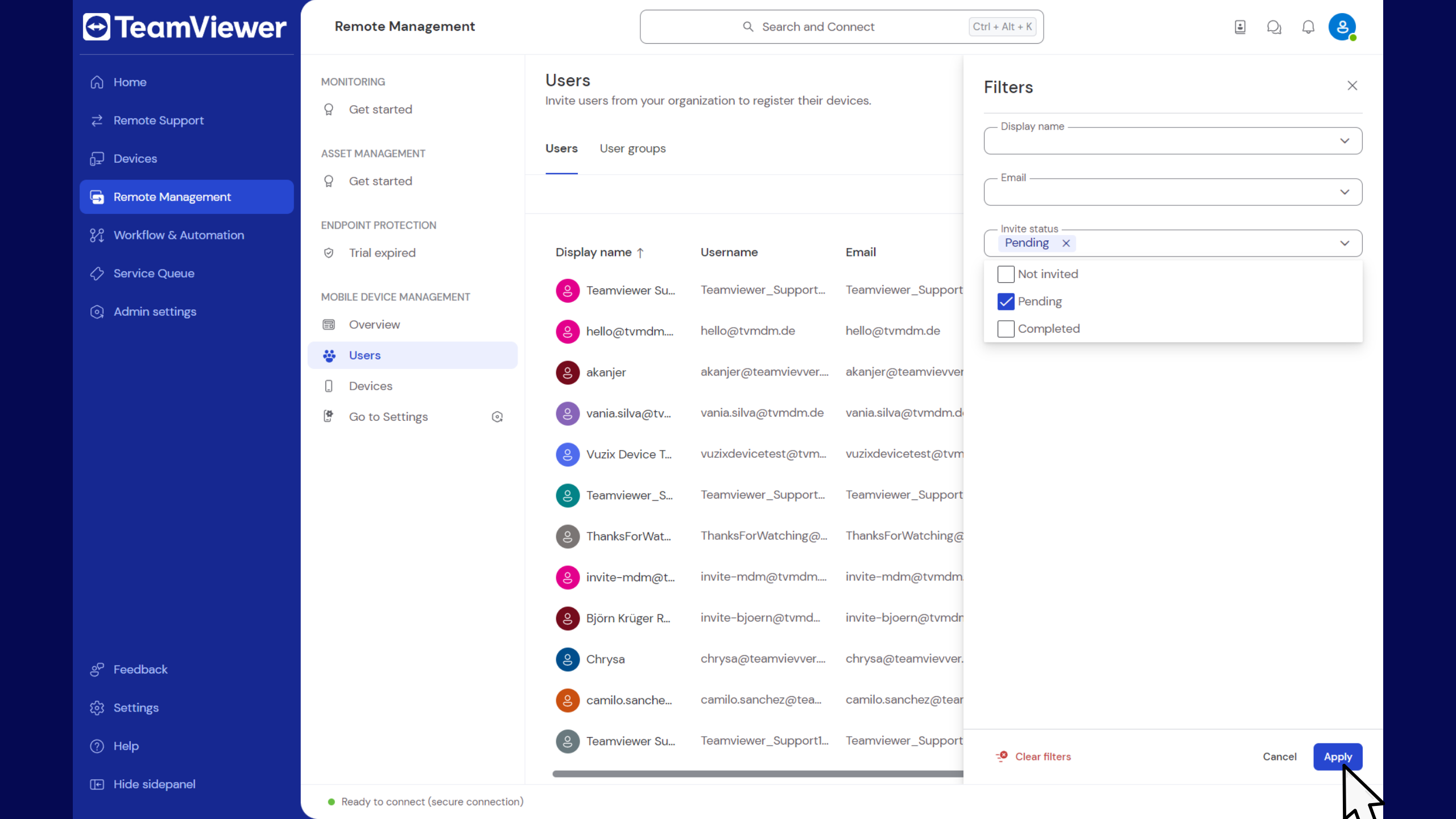

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vania.silva@tvmdm.de
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ThanksForWatching@...
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Filters
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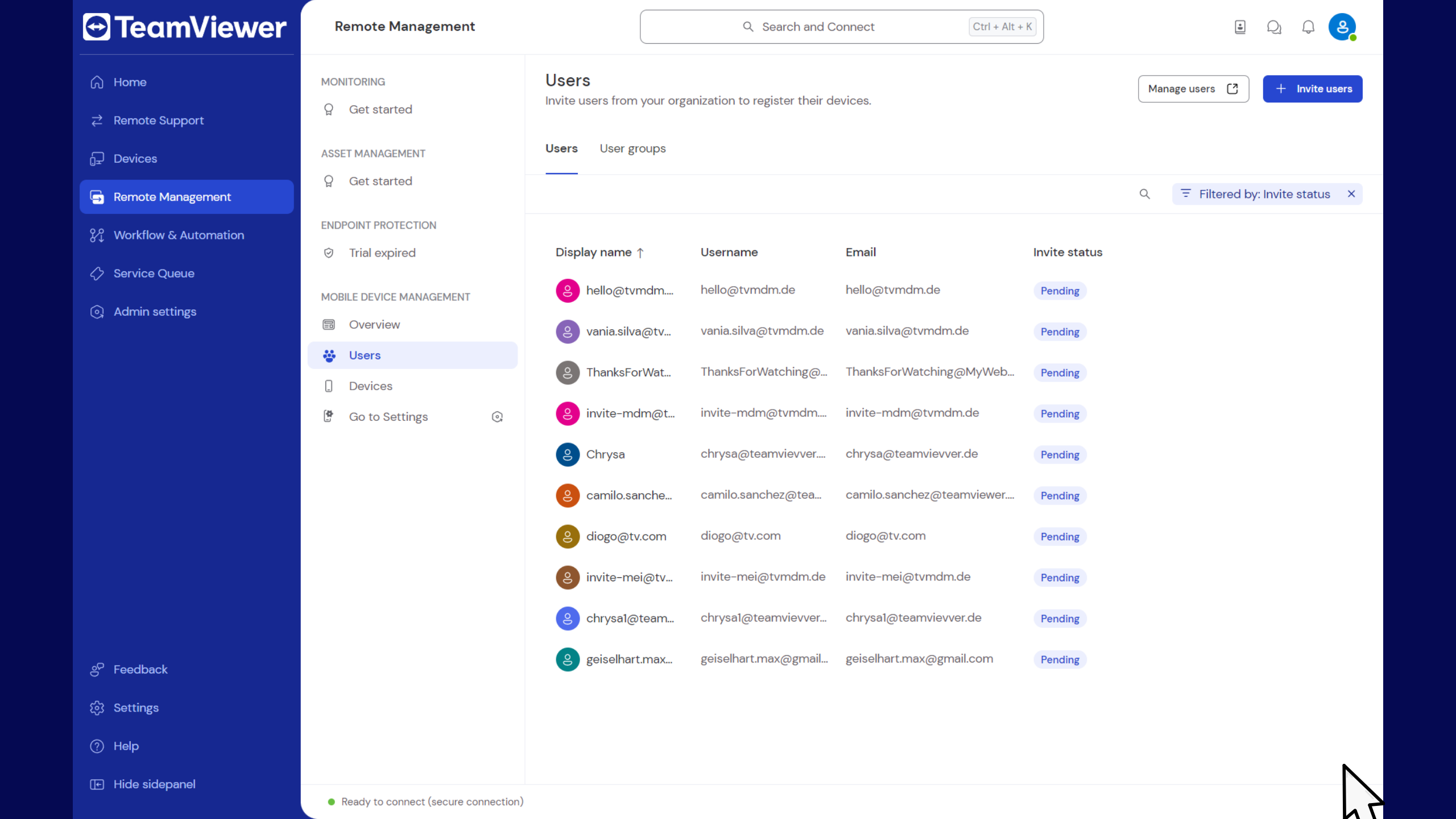

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Björn Krüger R...
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camilo.sanche...
camilo.sanchez@tea...
Filters
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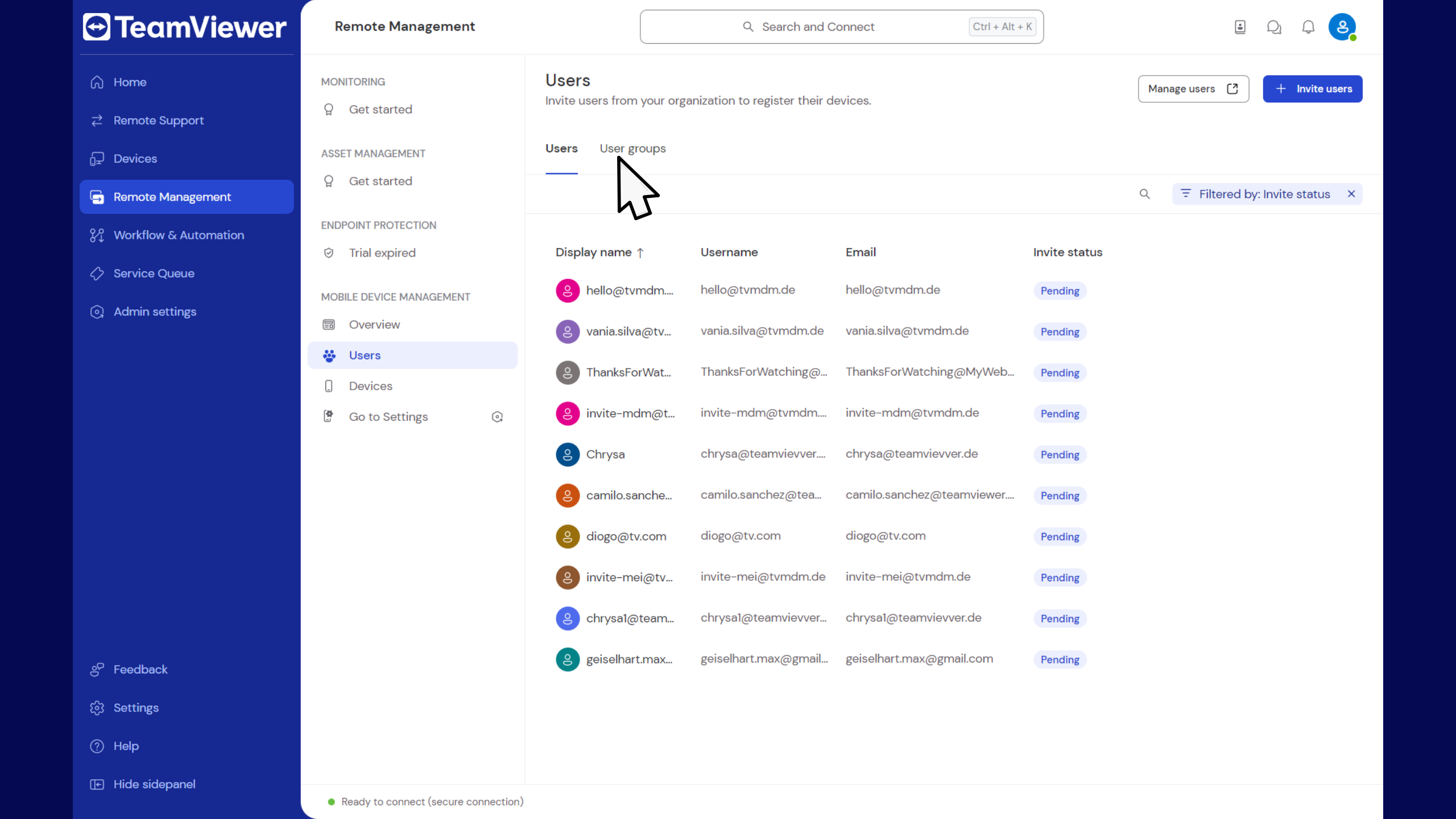

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Björn Krüger R...
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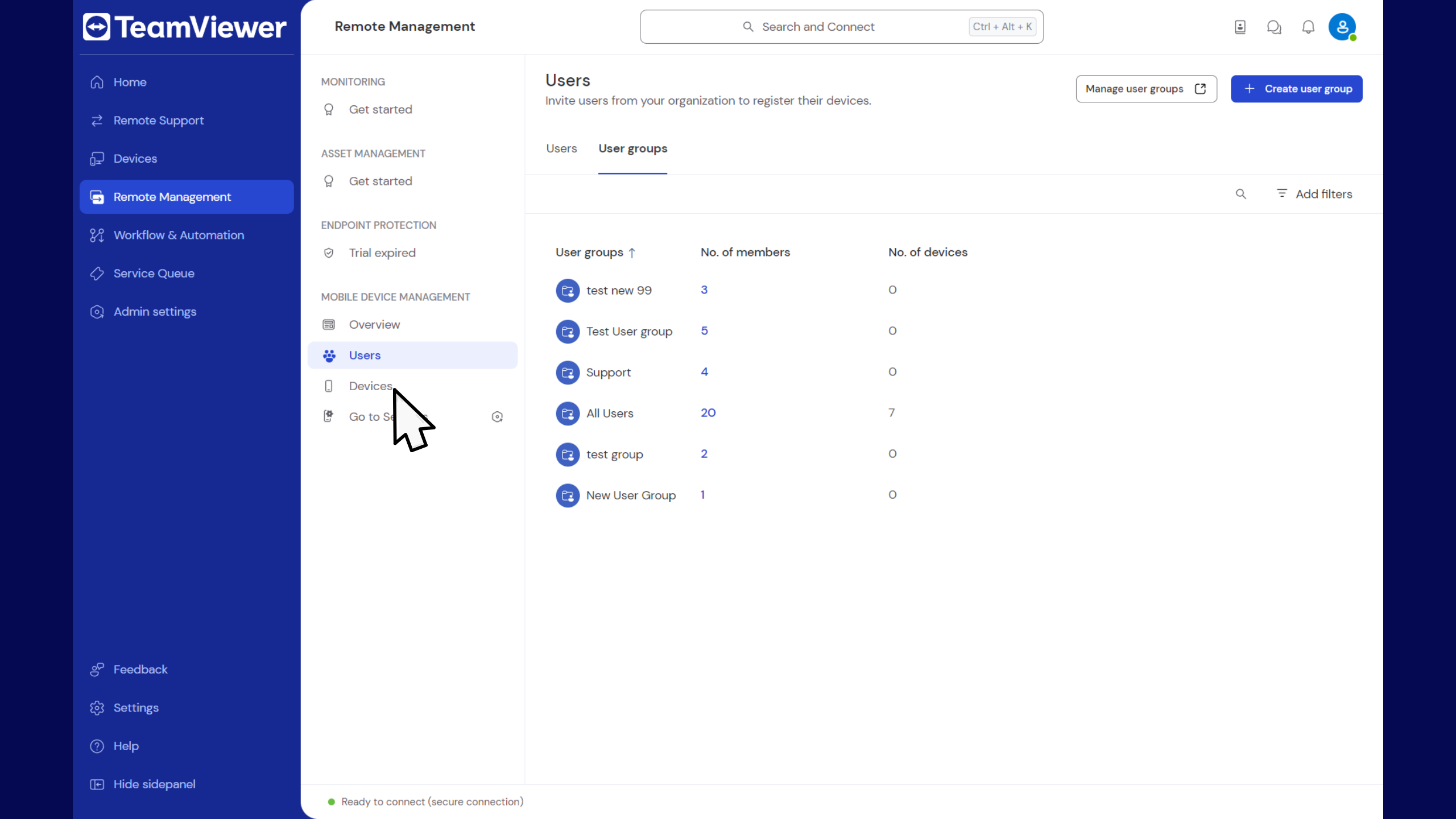

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vania.silva@tvmdm.de
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Filters
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Ready to connect (secure connection)

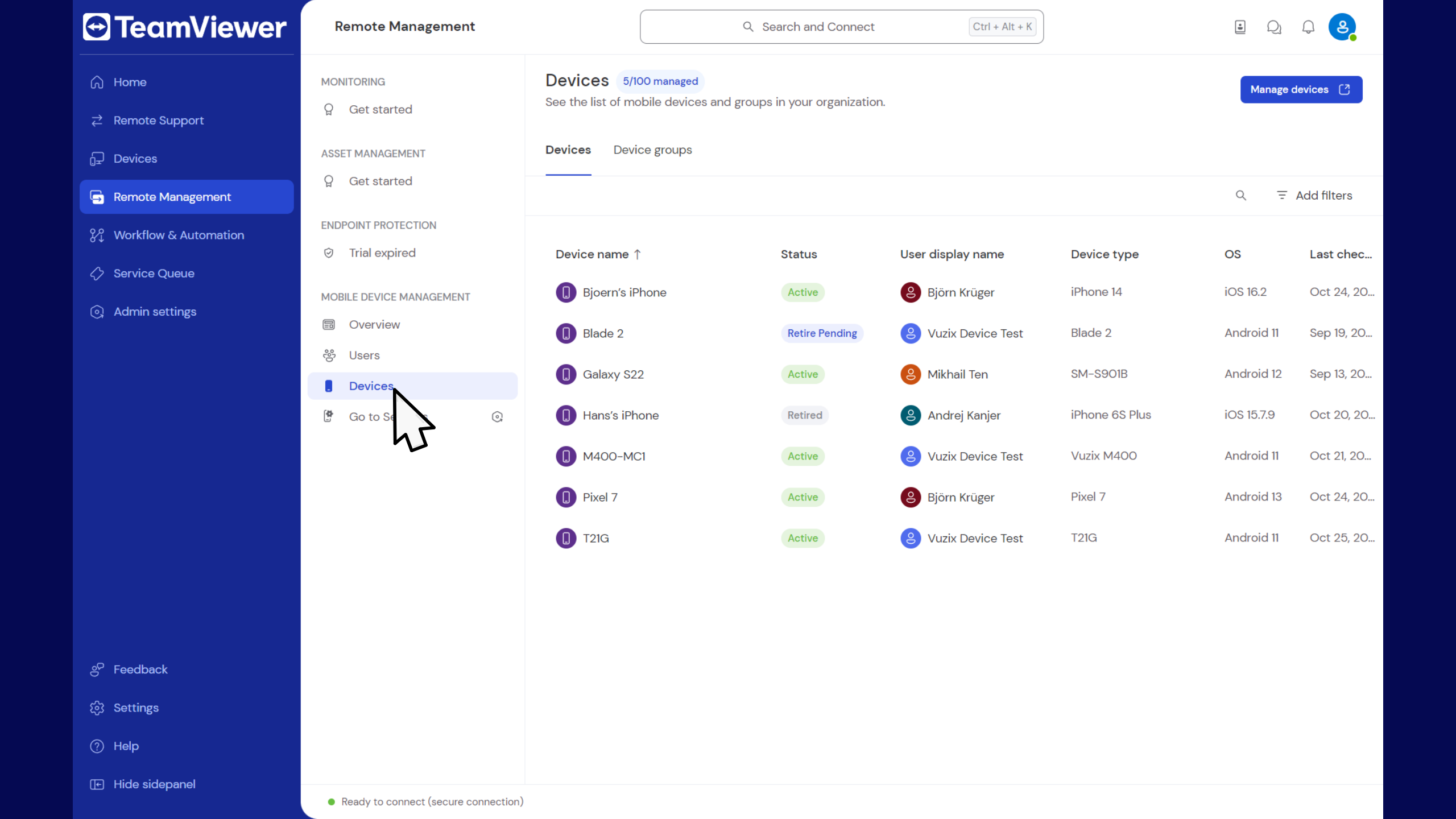

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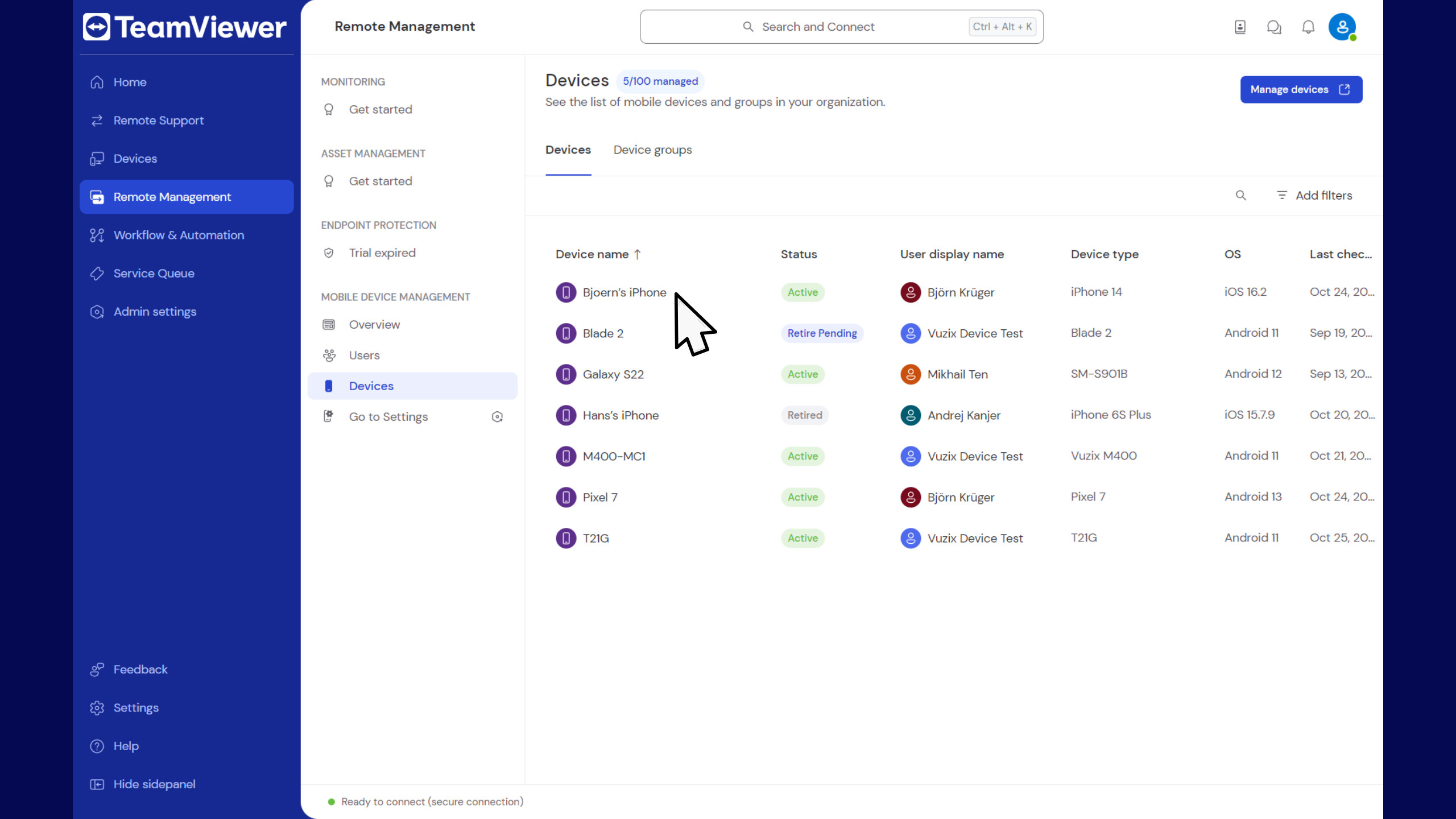

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camilo.sanche...
camilo.sanchez@tea...
Filters
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Clear filters
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Apply
Ready to connect (secure connection)

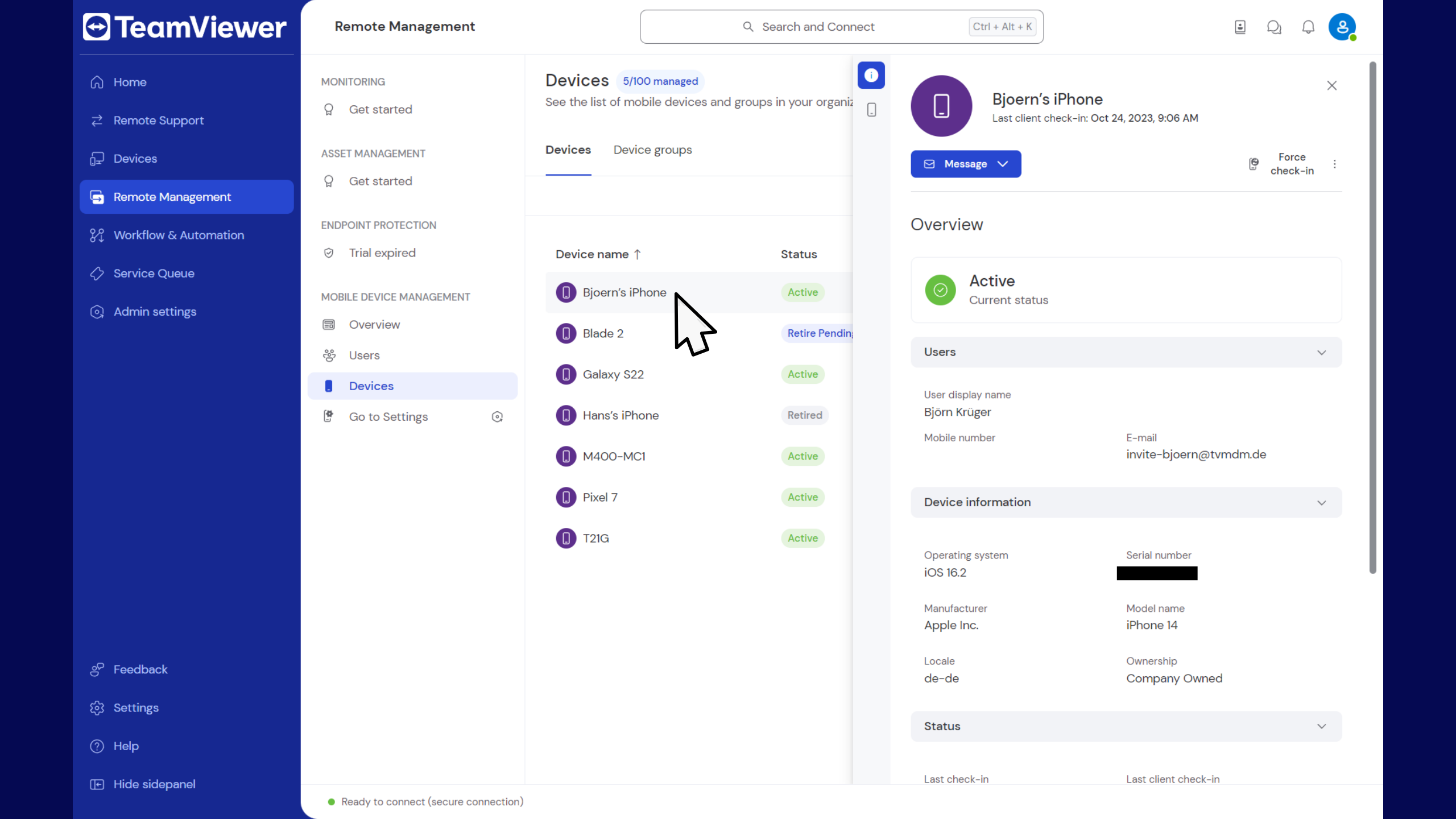

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hello@tvmdm....
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Pending
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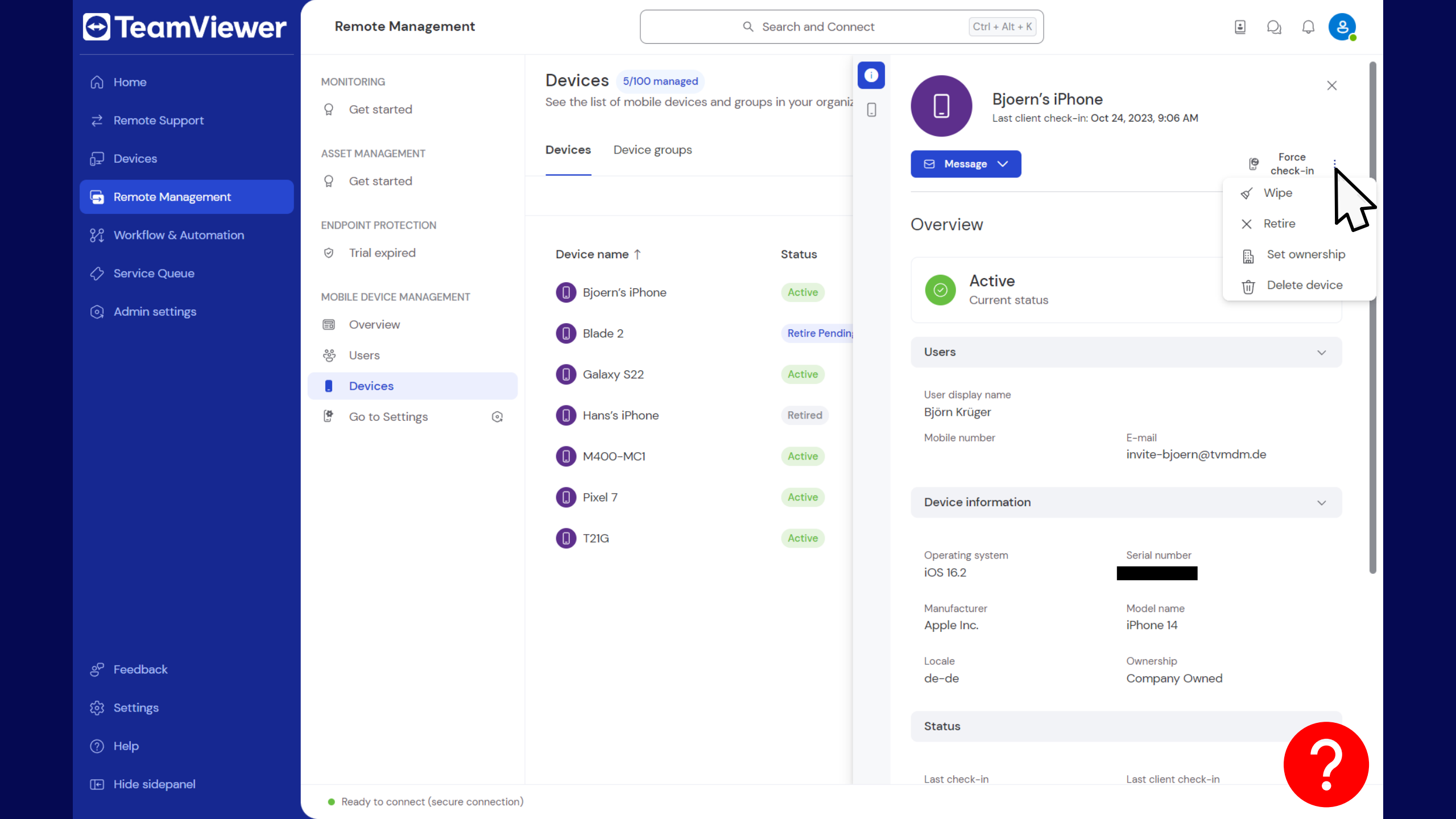

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hello@tvmdm....
hello@tvmdm.de
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Pending
vania.silva@tv...
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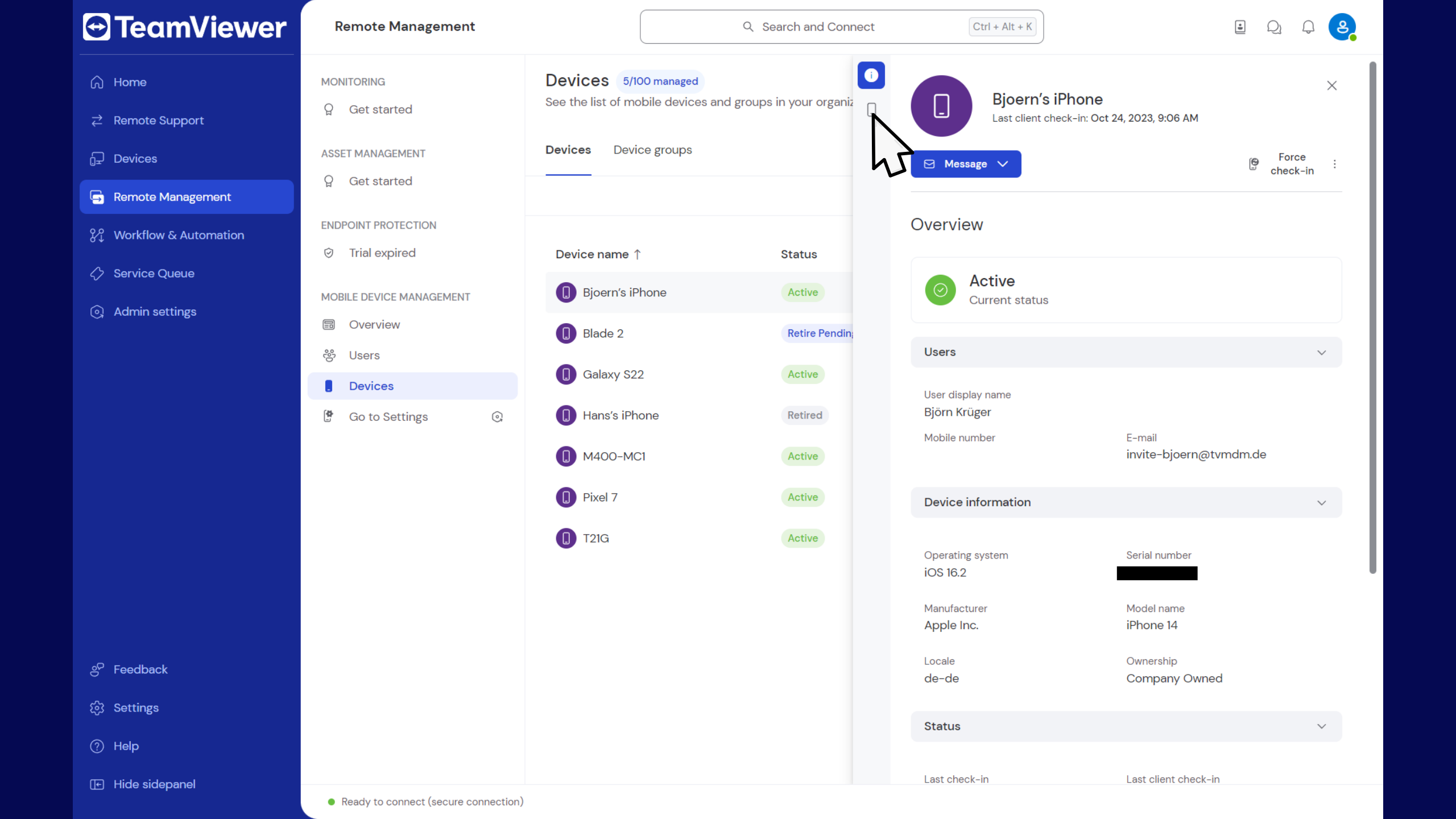

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Support 4 0
All Users 20 7
test group 2 0
New User Group 1 0
Ready to connect (secure connection)

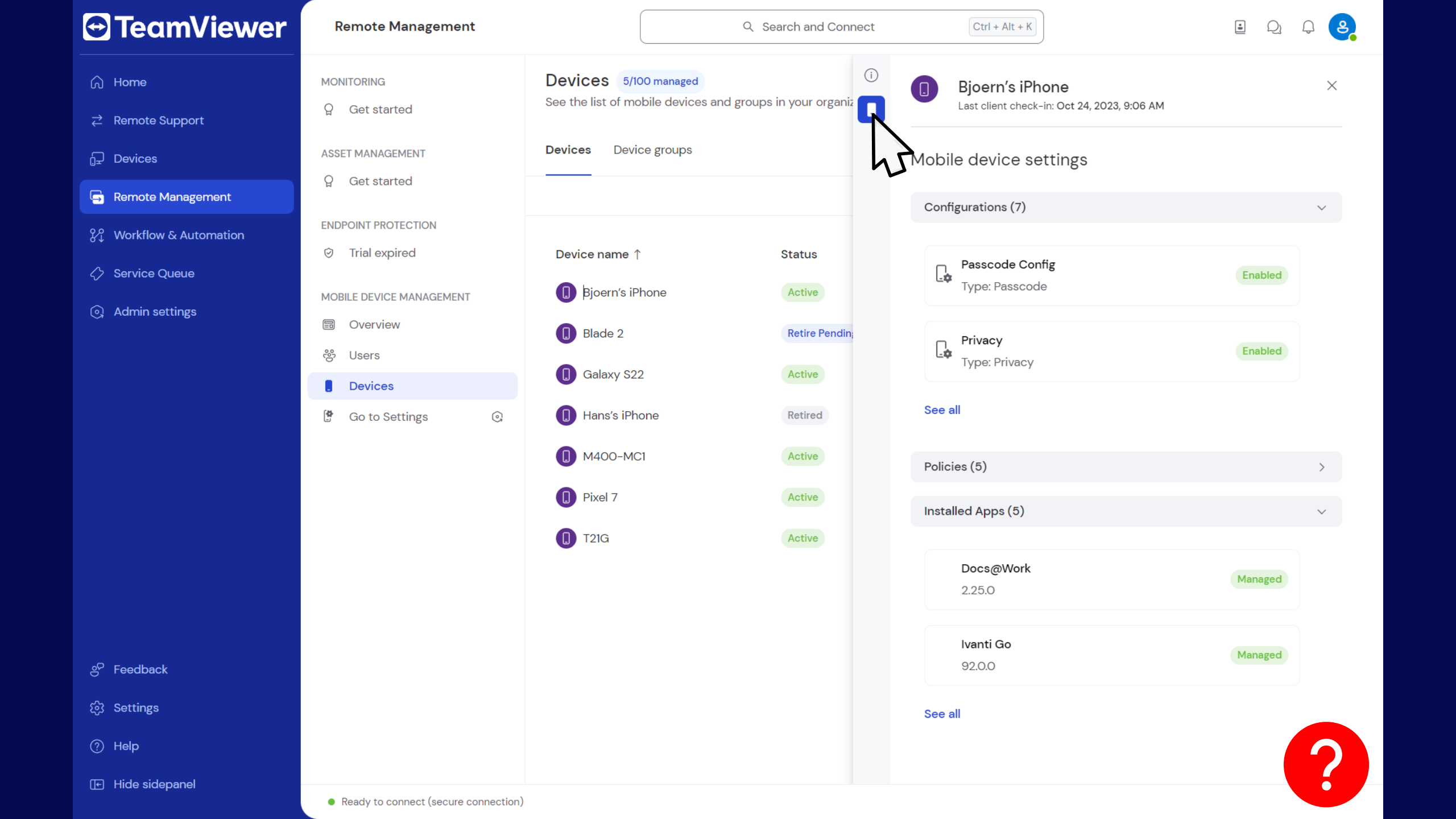

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Ready to connect (secure connection)

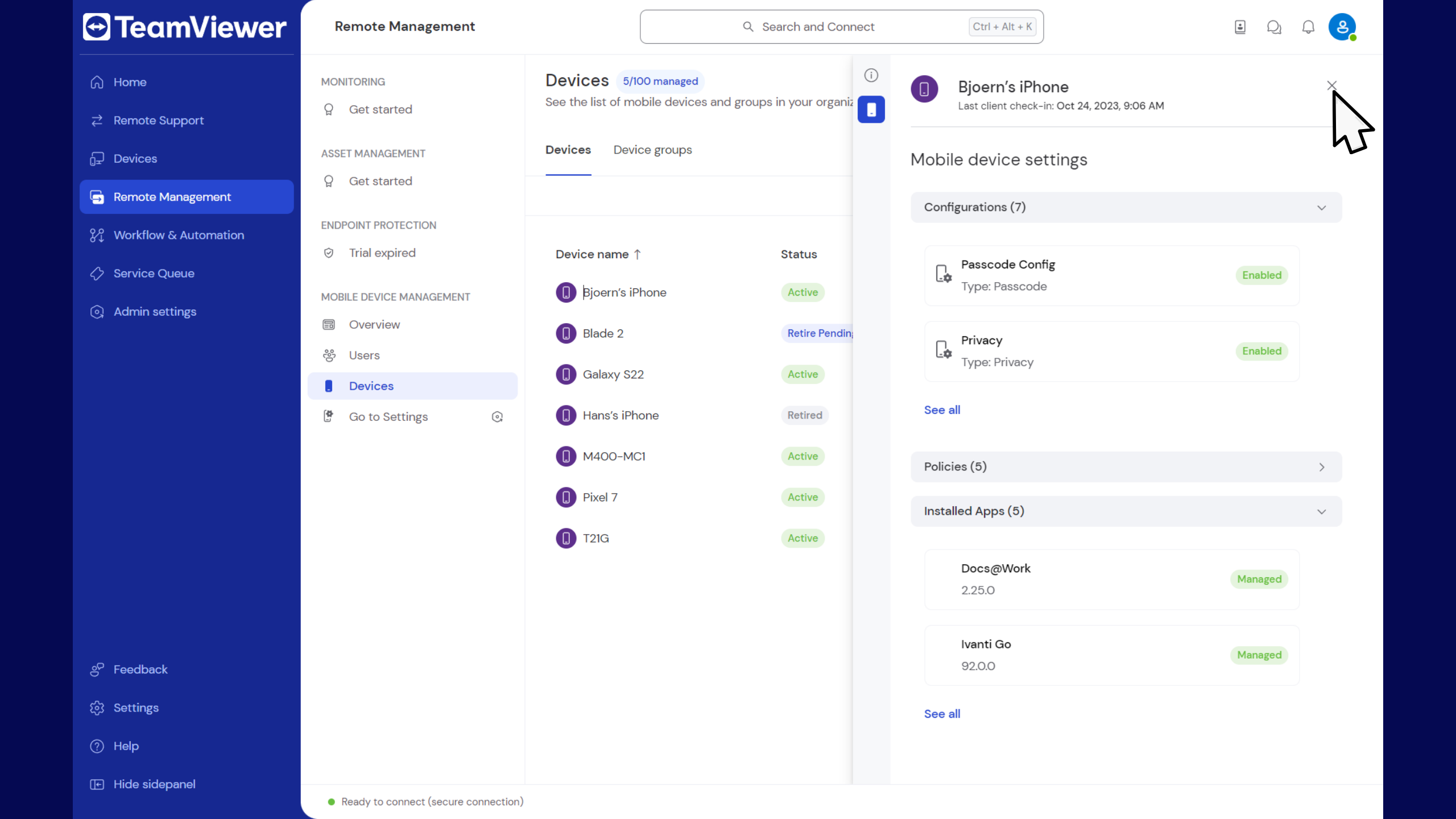

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Vuzix Device Test
Vuzix M400
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Ready to connect (secure connection)

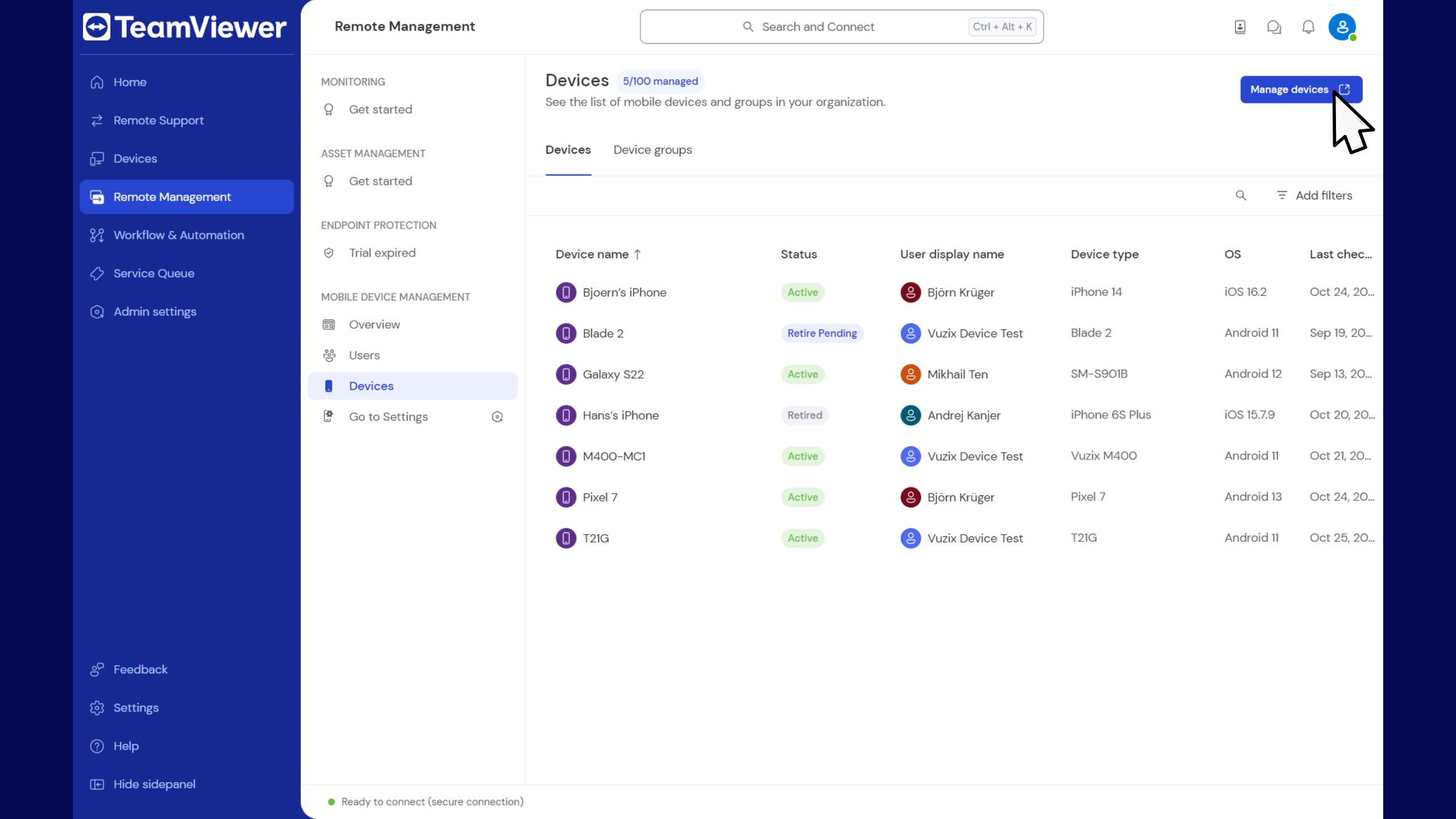

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Active
Pixel 7
Active
T21G
Active
Bjoern's iPhone
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invite-bjoern@tvmdm.de
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Manufacturer
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Model name
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Locale
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Ownership
Company Owned
Status
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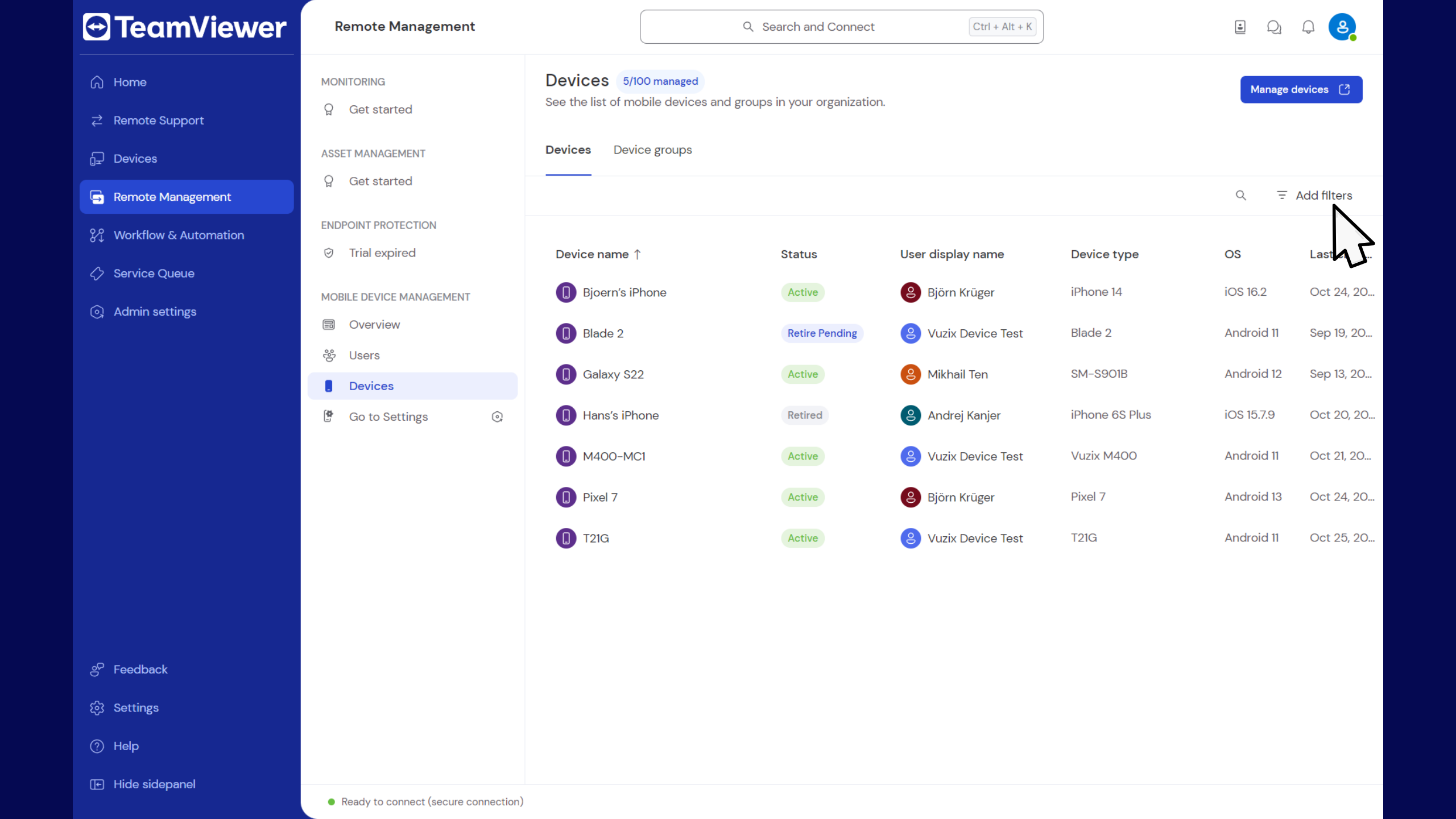

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Retired
M400-MC1
Active
Pixel 7
Active
T21G
Active
Bjoern's iPhone
Last client check-in: Oct 24, 2023, 9:06 AM
Message
Force check-in
Wipe
Retire
Set ownership
Delete device
Overview
Active
Current status
Users
User display name
Björn Krüger
Mobile number
E-mail
invite-bjoern@tvmdm.de
Device information
Operating system
iOS 16.2
Serial number
Manufacturer
Apple Inc.
Model name
iPhone 14
Locale
de-de
Ownership
Company Owned
Status
Last check-in
Last client check-in
Ready to connect (secure connection)

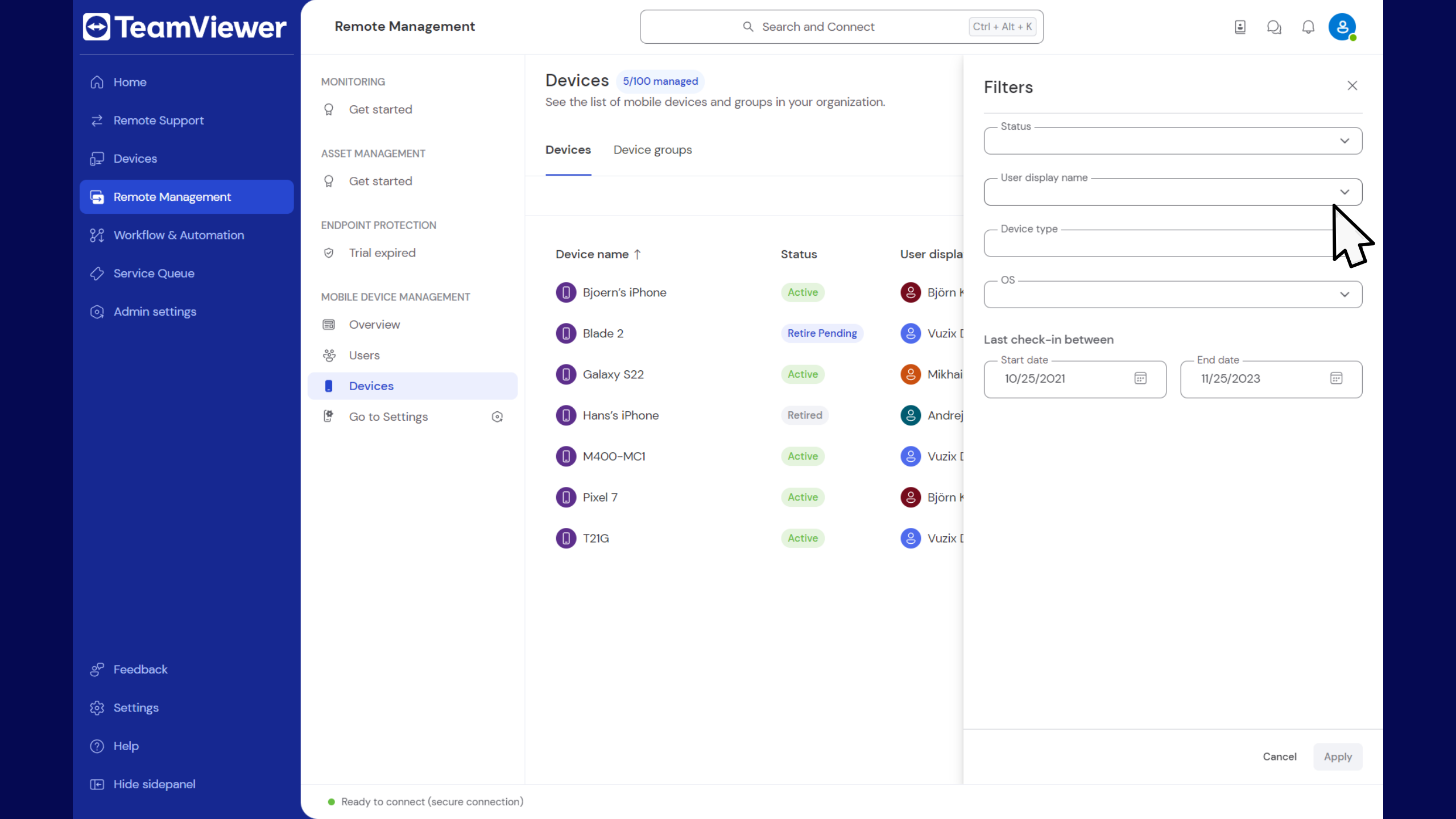

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Active
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[redacted]
Manufacturer
Apple Inc.
Model name
iPhone 14
Locale
de-de
Ownership
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Last check-in
Last client check-in
Ready to connect (secure connection)

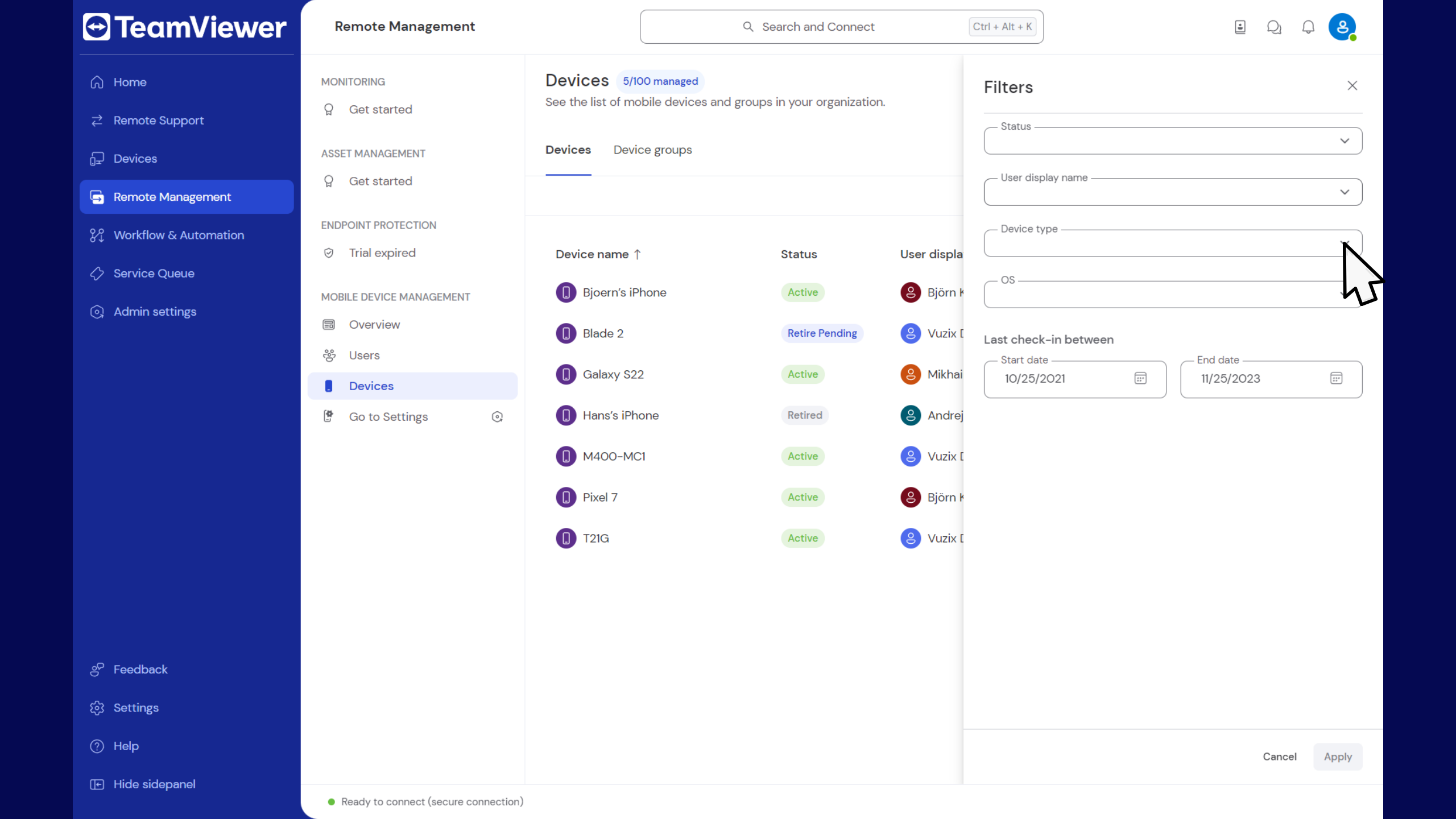

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Active
T21G
Active
Bjoern's iPhone
Last client check-in: Oct 24, 2023, 9:06 AM
Mobile device settings
Configurations (7)
Passcode Config
Type: Passcode
Enabled
Privacy
Type: Privacy
Enabled
See all
Policies (5)
Installed Apps (5)
Docs@Work
2.25.0
Managed
Ivanti Go
92.0.0
Managed
See all
Ready to connect (secure connection)

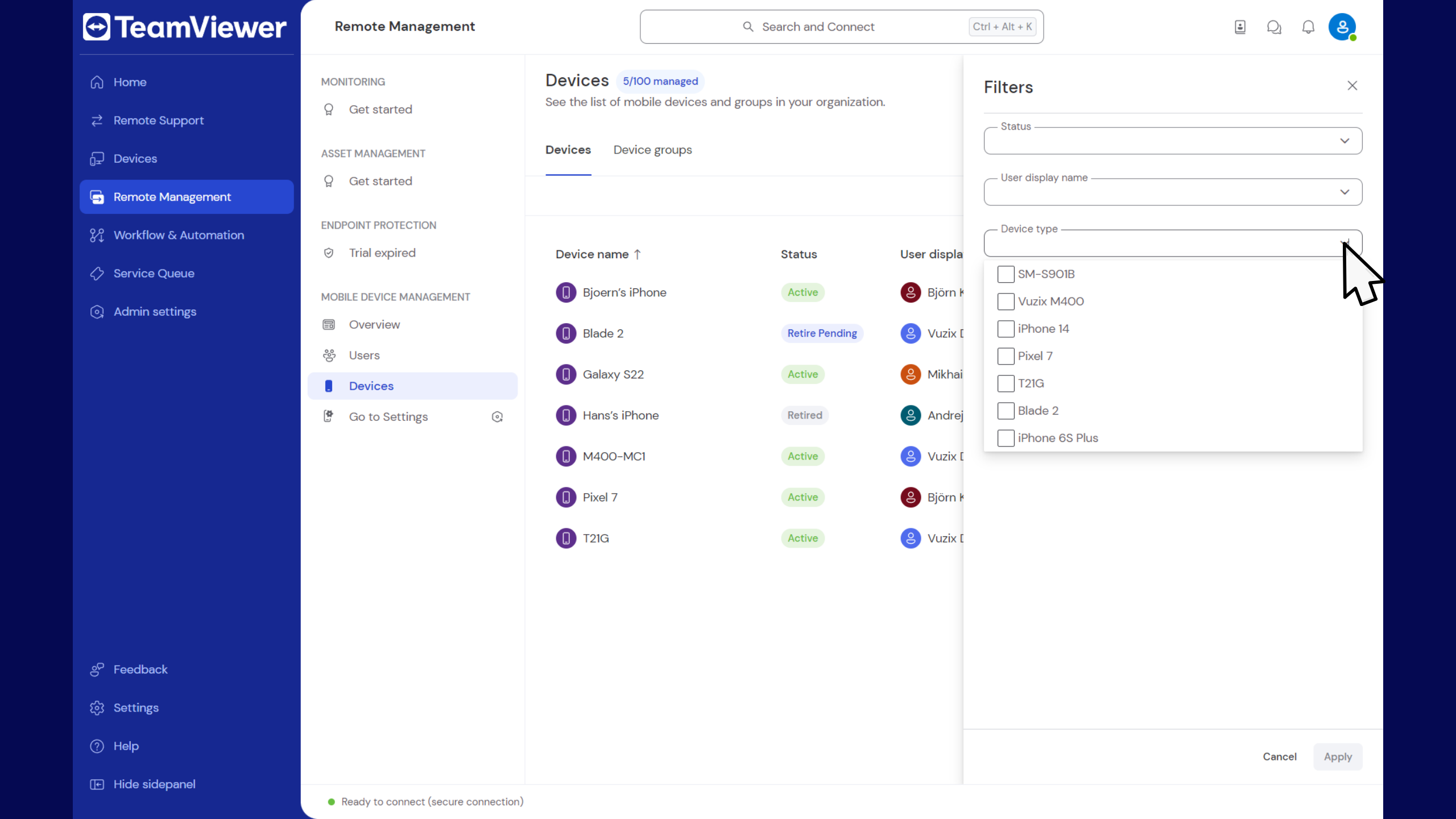

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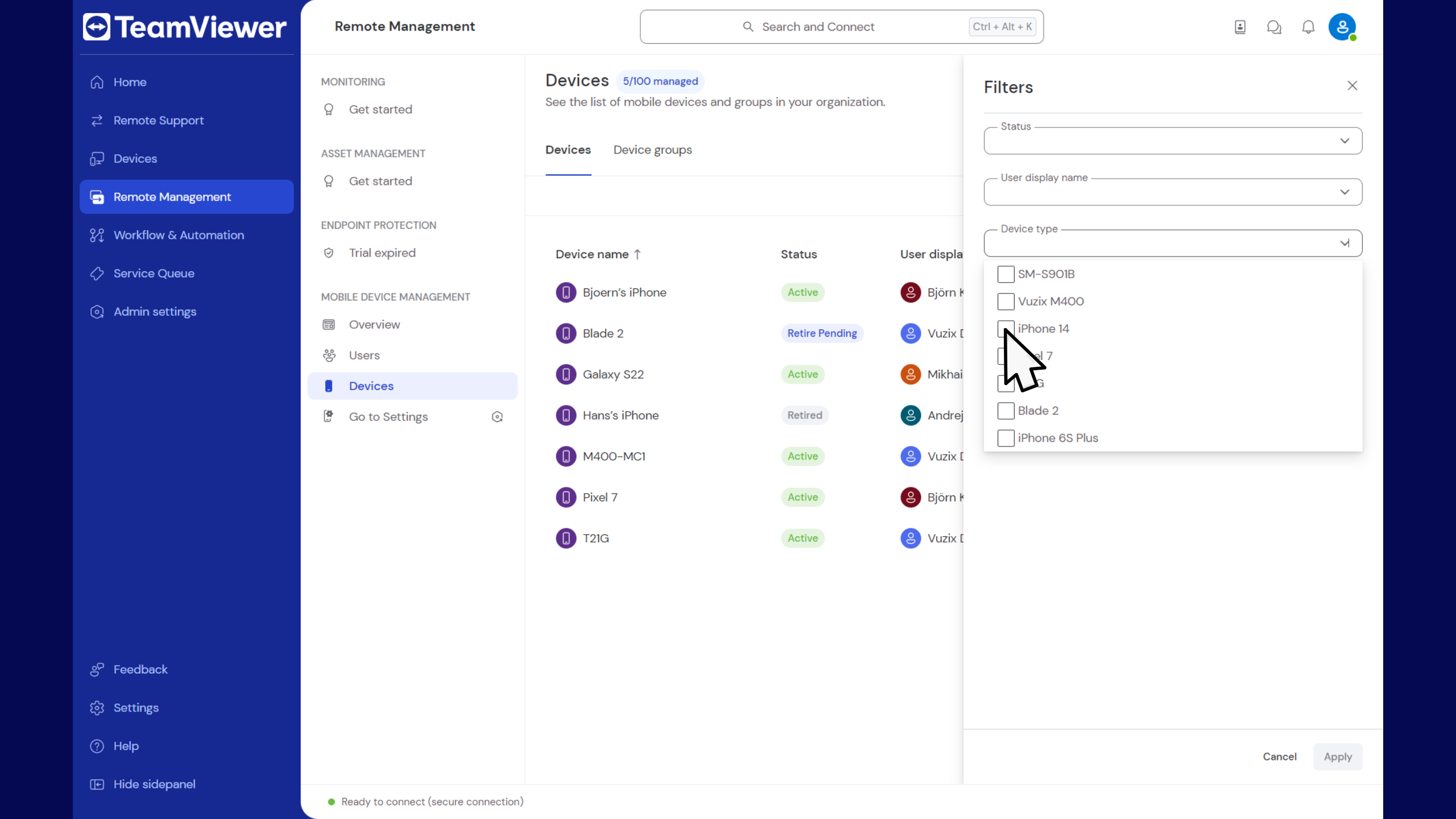

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Android 11
Sep 19, 20...
Galaxy S22
Active
Mikhail Ten
SM-S901B
Android 12
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Andrej Kanjer
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Pixel 7
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Android 13
Oct 24, 20...
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Vuzix Device Test
T21G
Android 11
Oct 25, 20...
Ready to connect (secure connection)

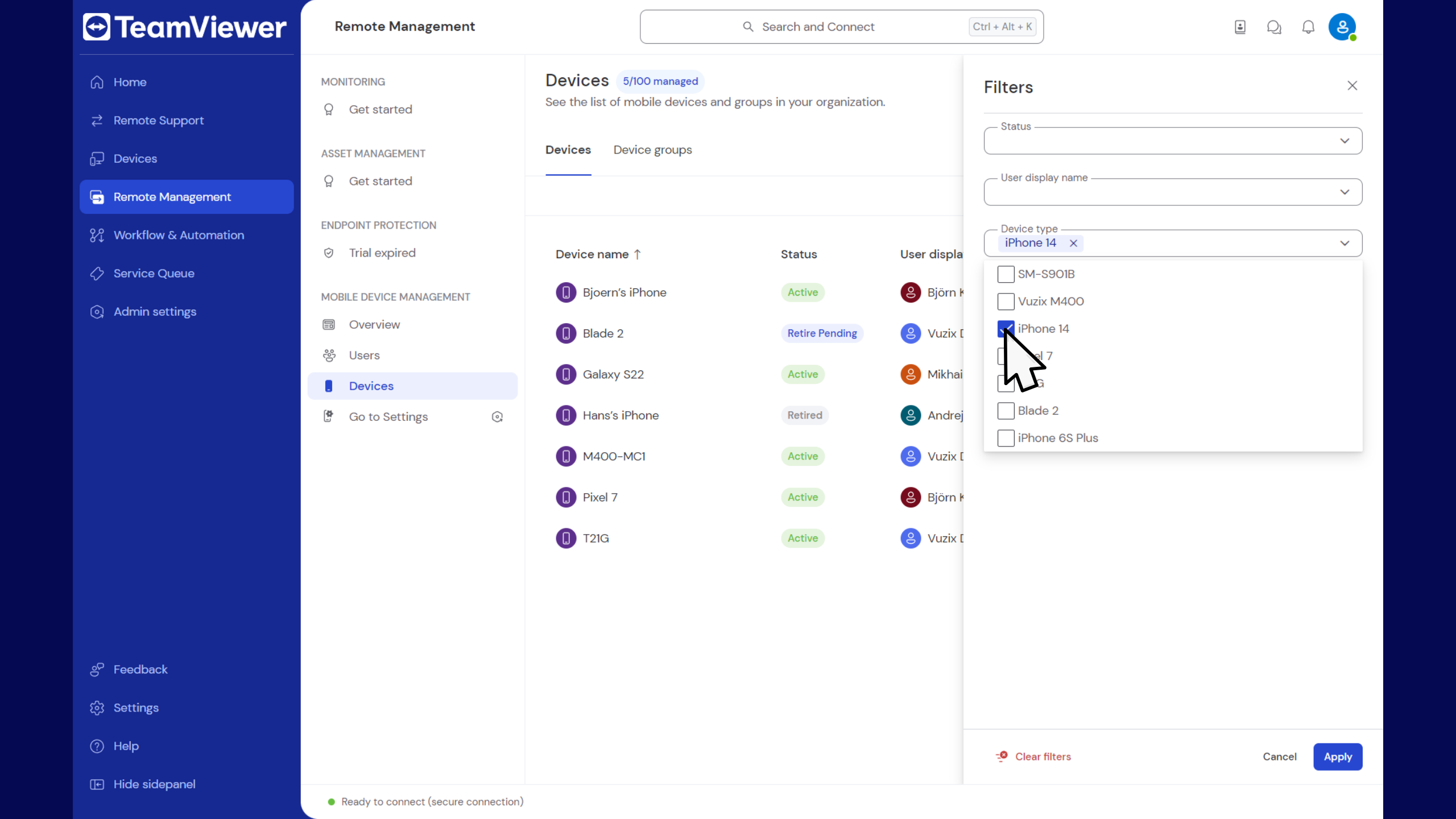

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Hans's iPhone Retired Andrej Kanjer iPhone 6S Plus iOS 15.7.9 Oct 20, 20...
M400-MC1 Active Vuzix Device Test Vuzix M400 Android 11 Oct 21, 20...
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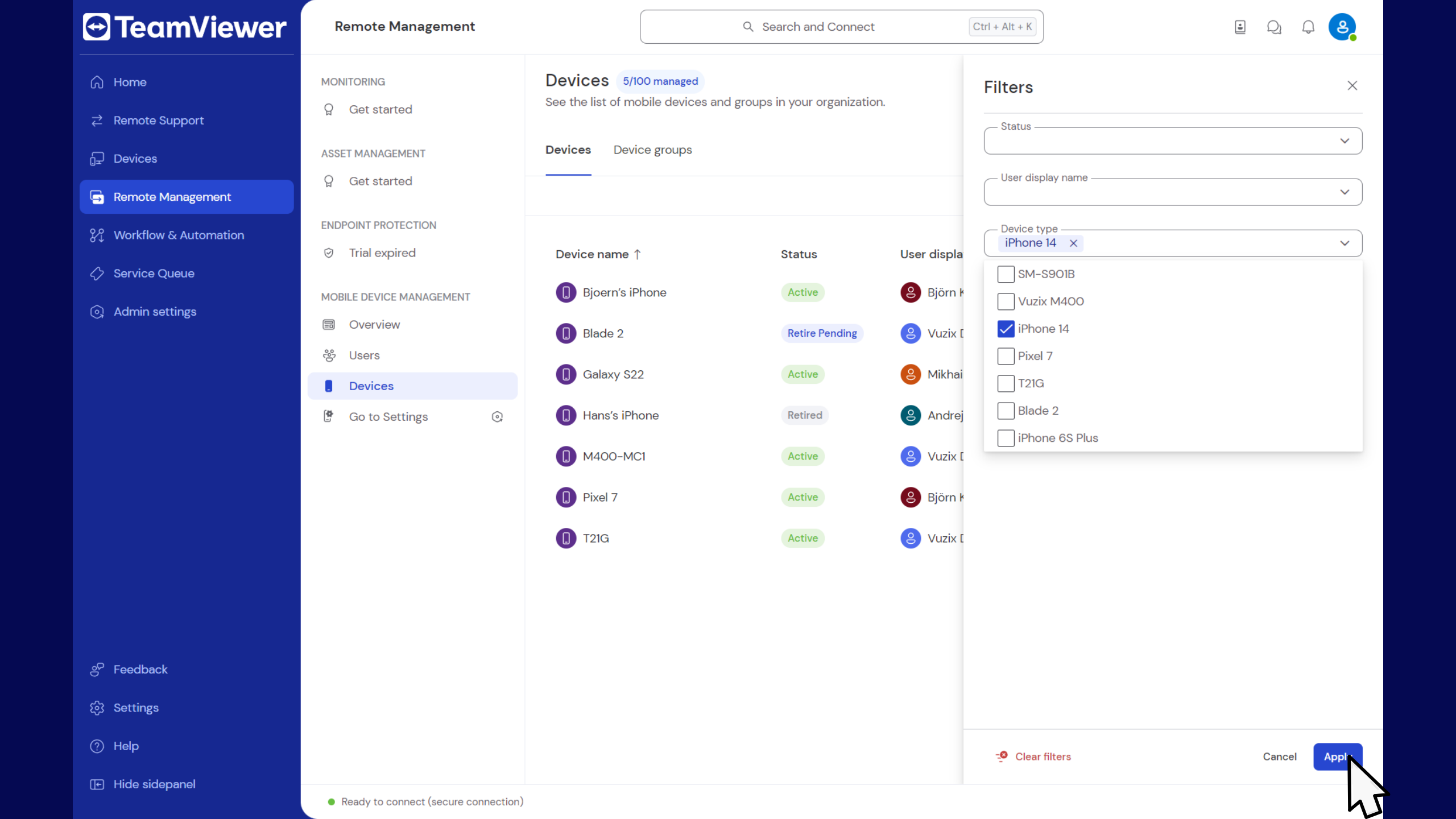

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Björn K
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OS
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Start date
10/25/2021
End date
11/25/2023
Cancel
Apply
Ready to connect (secure connection)

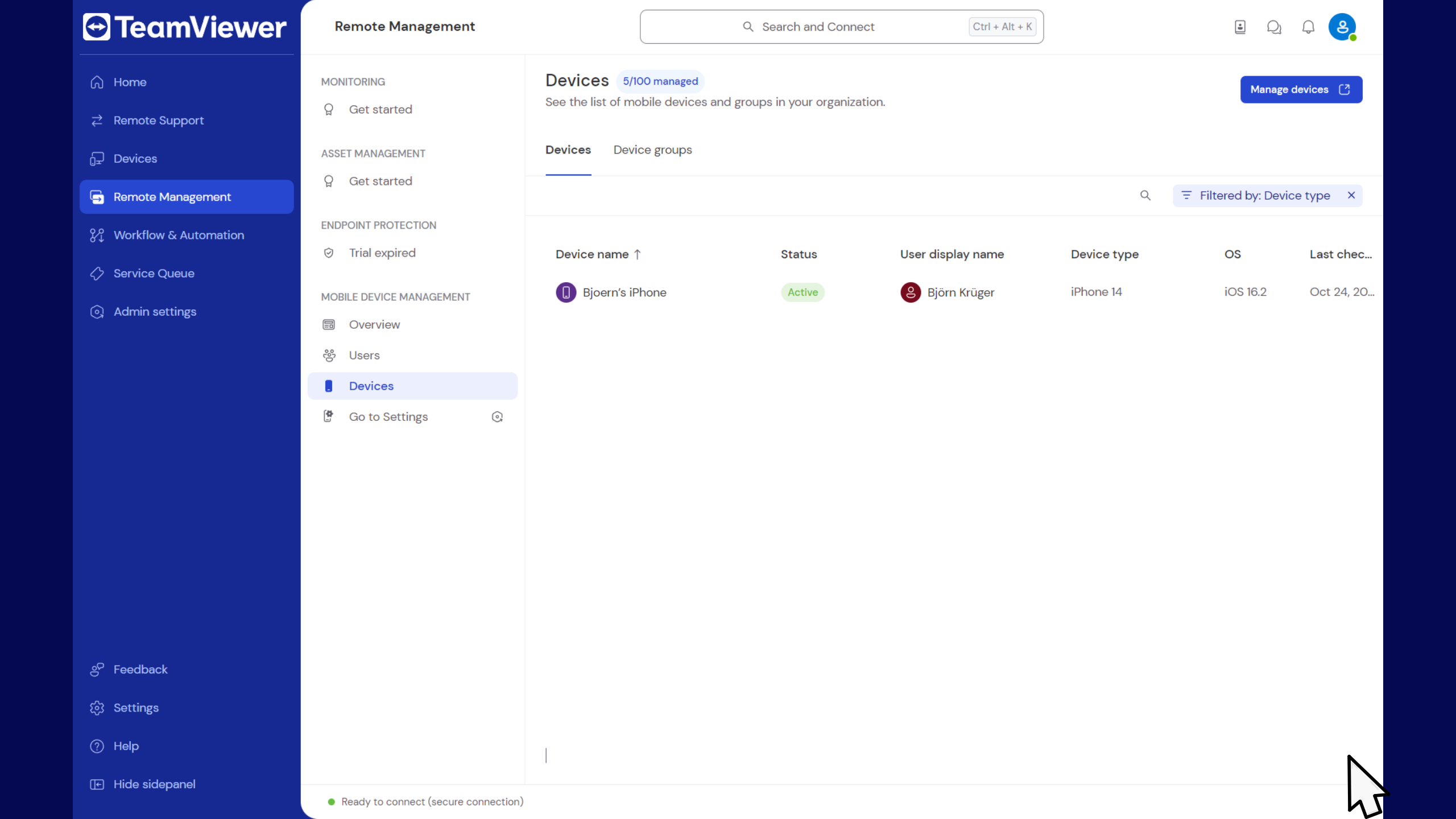

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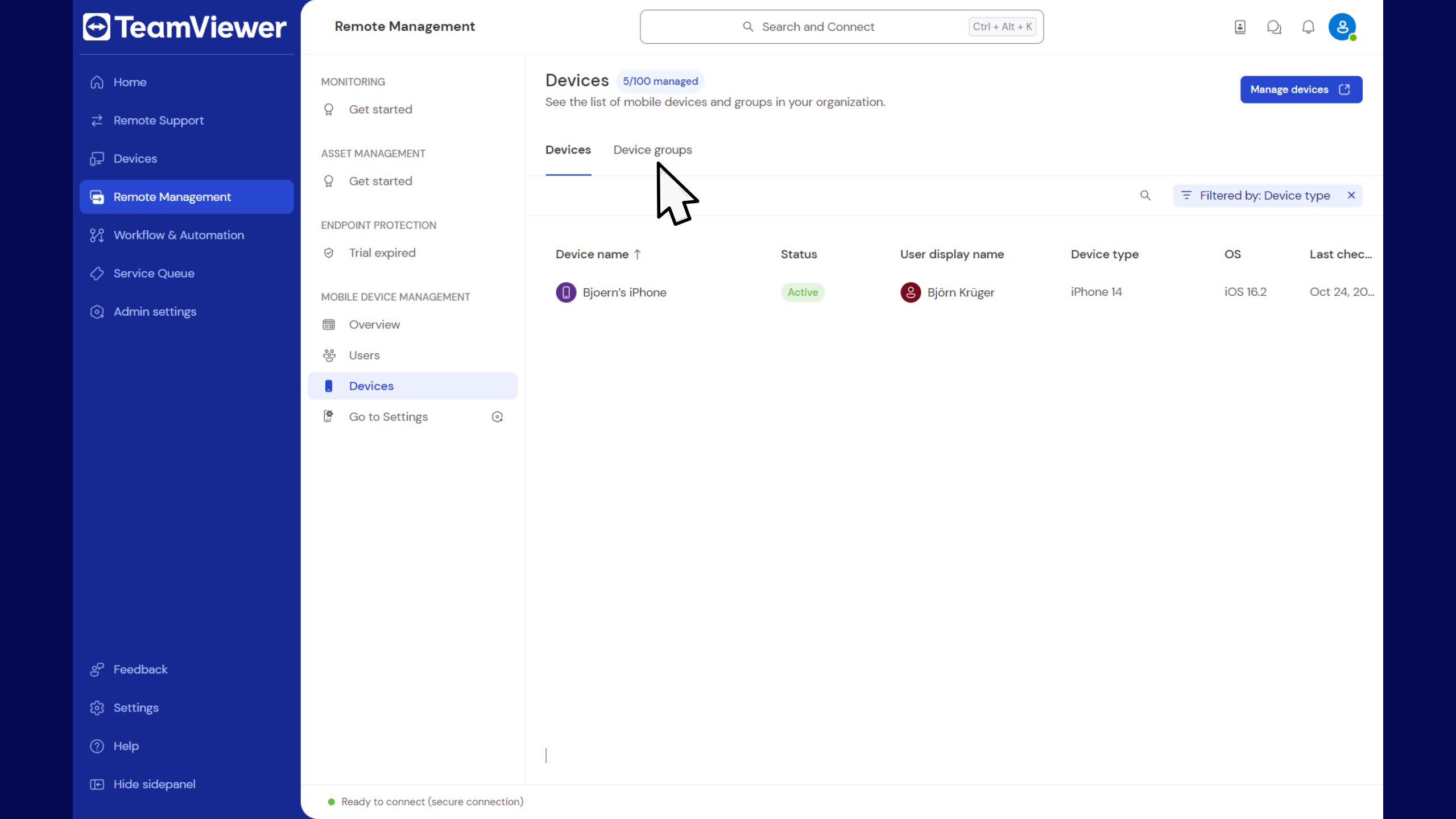

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Vuzix D
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Vuzix M400
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Blade 2
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Ready to connect (secure connection)

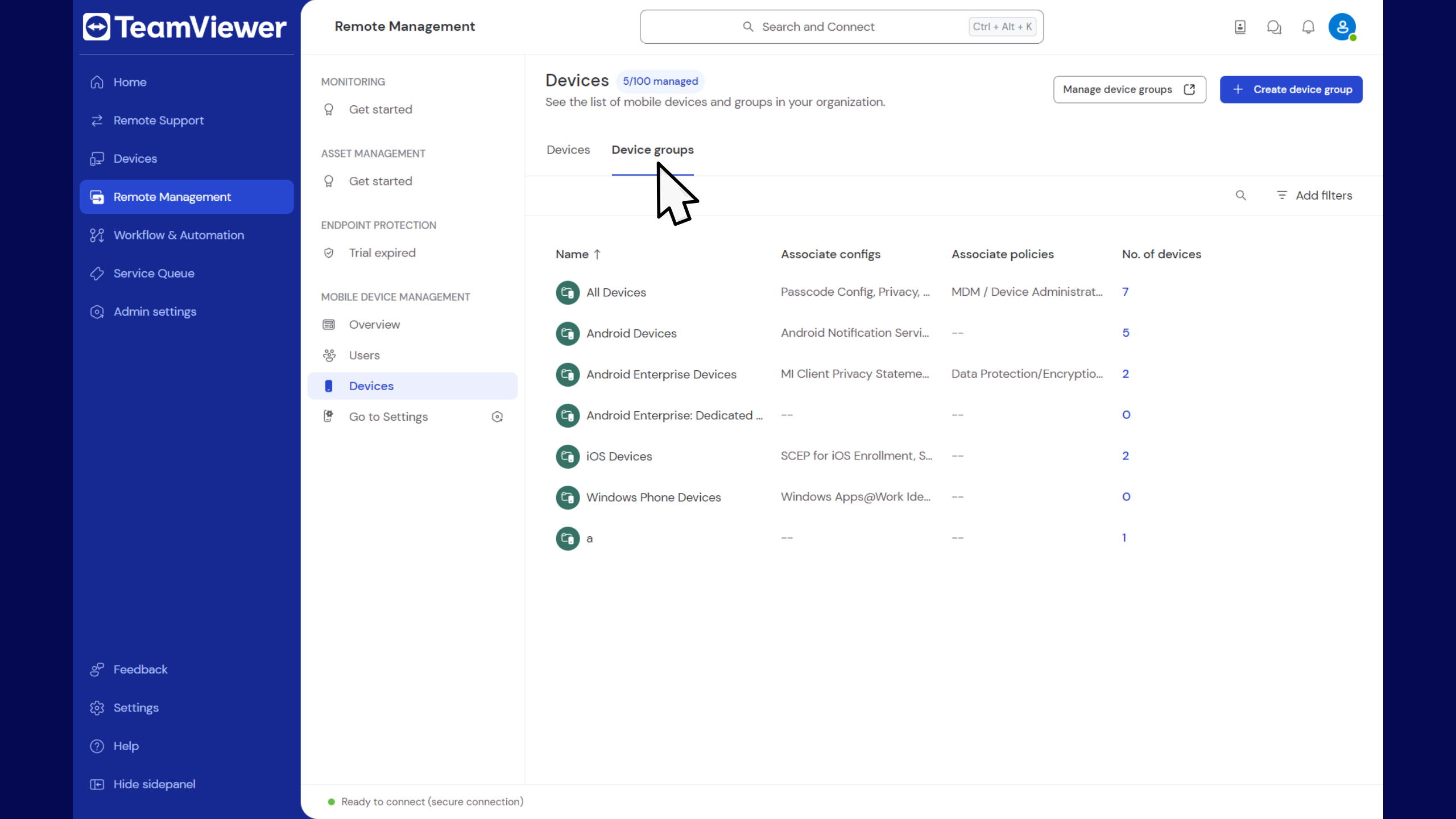

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Blade 2
iPhone 6S Plus
Cancel
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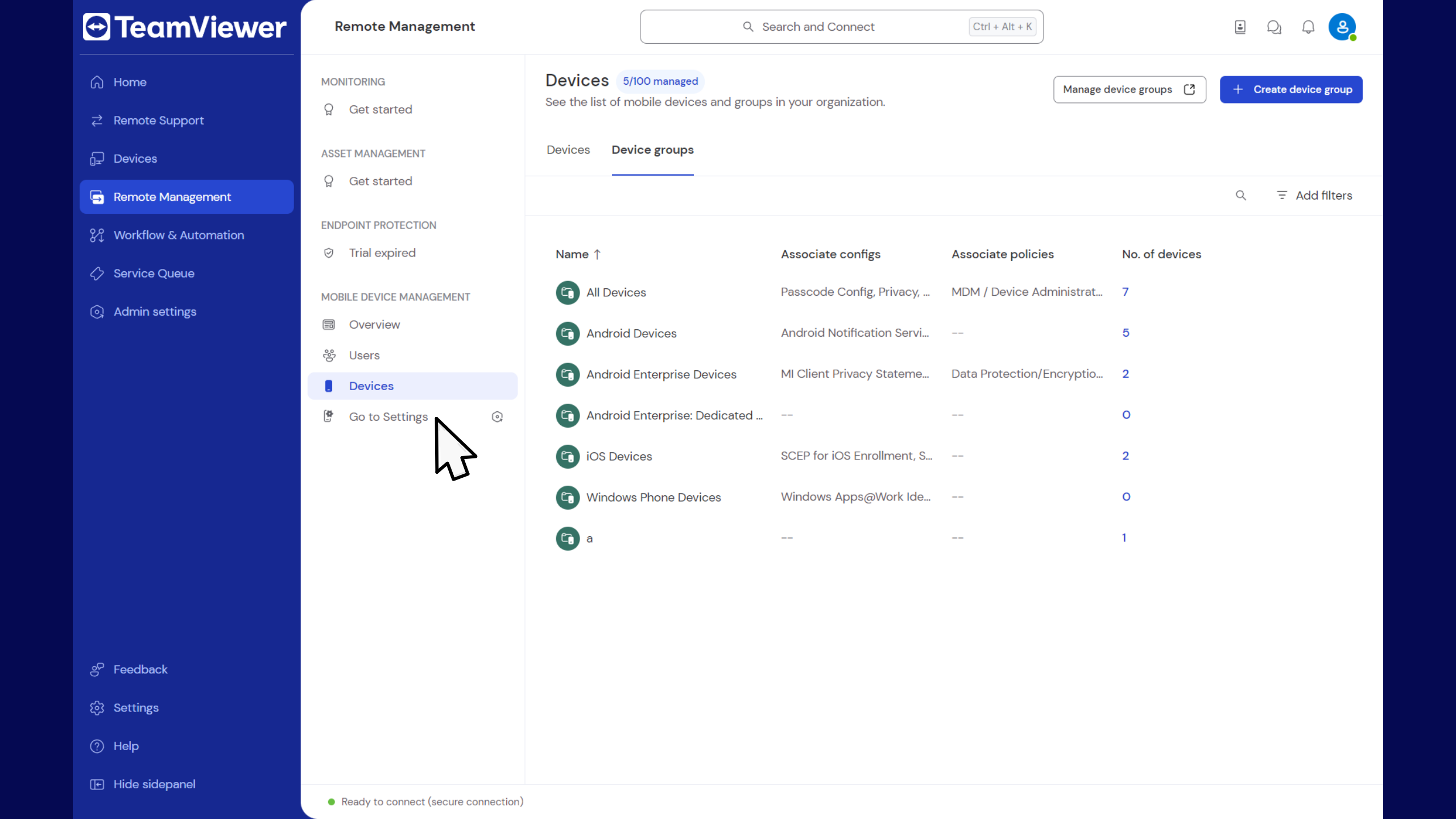

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iPhone 14
Blade 2
iPhone 6S Plus
Clear filters
Cancel
Apply
Ready to connect (secure connection)

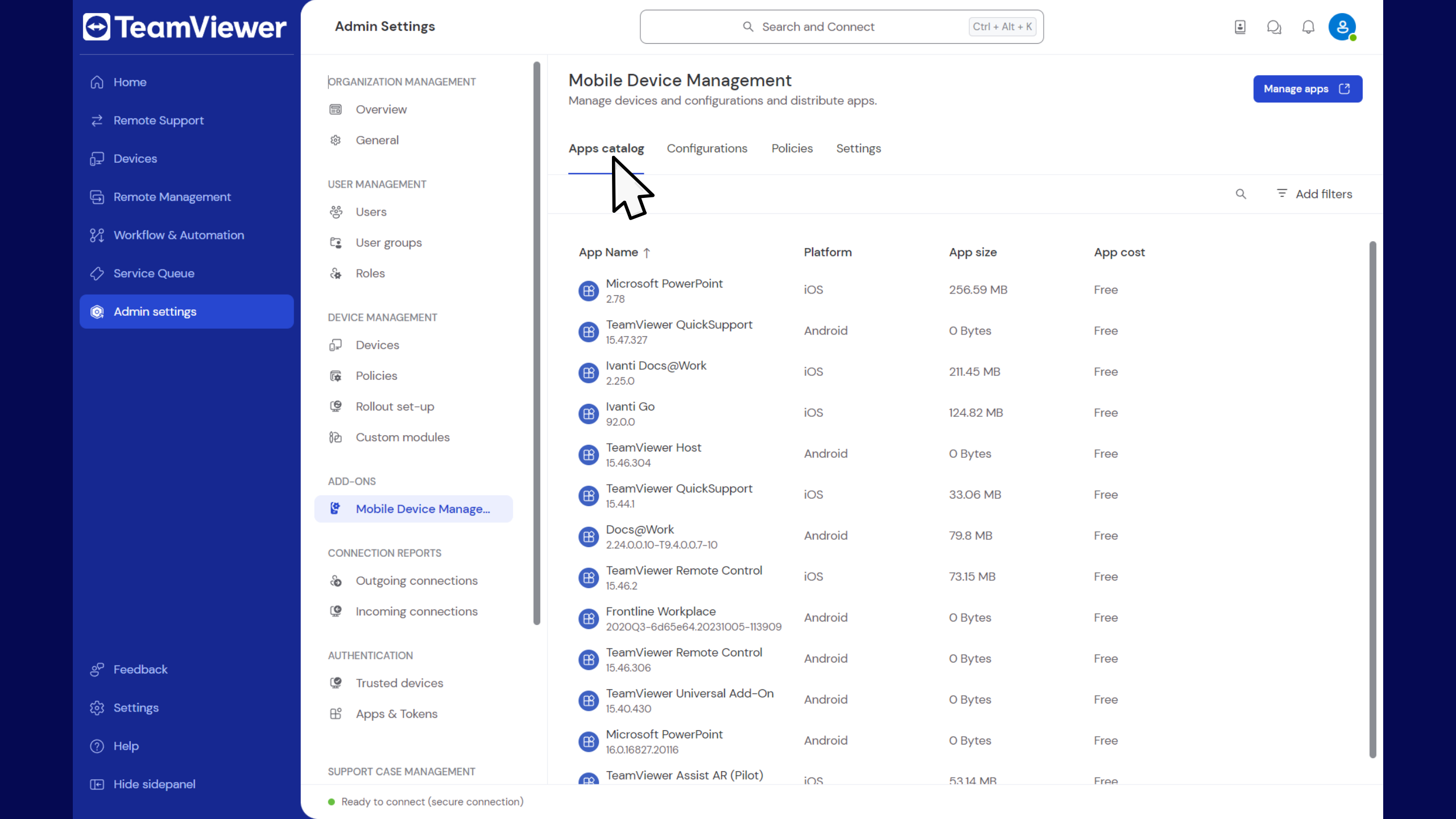

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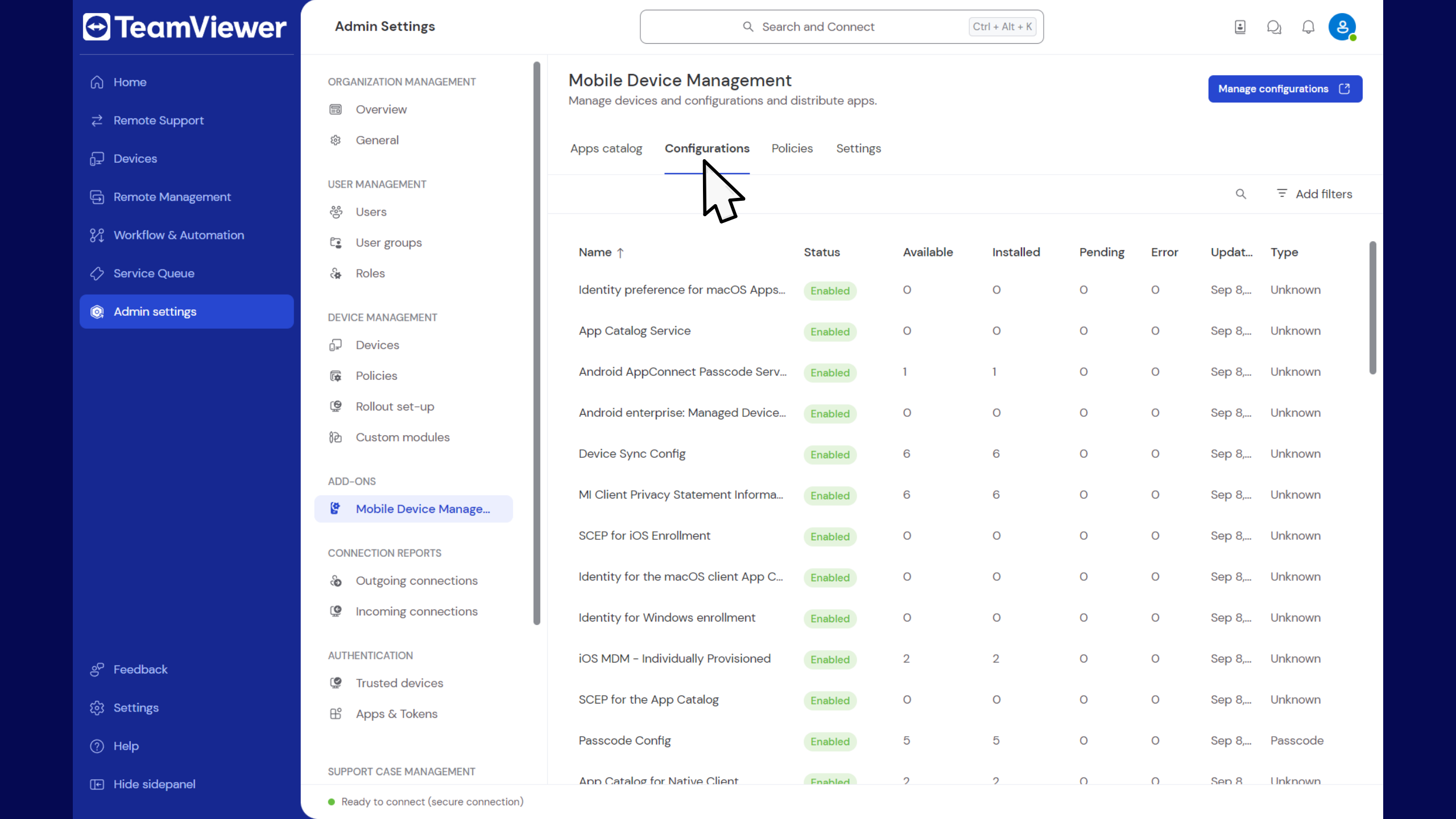

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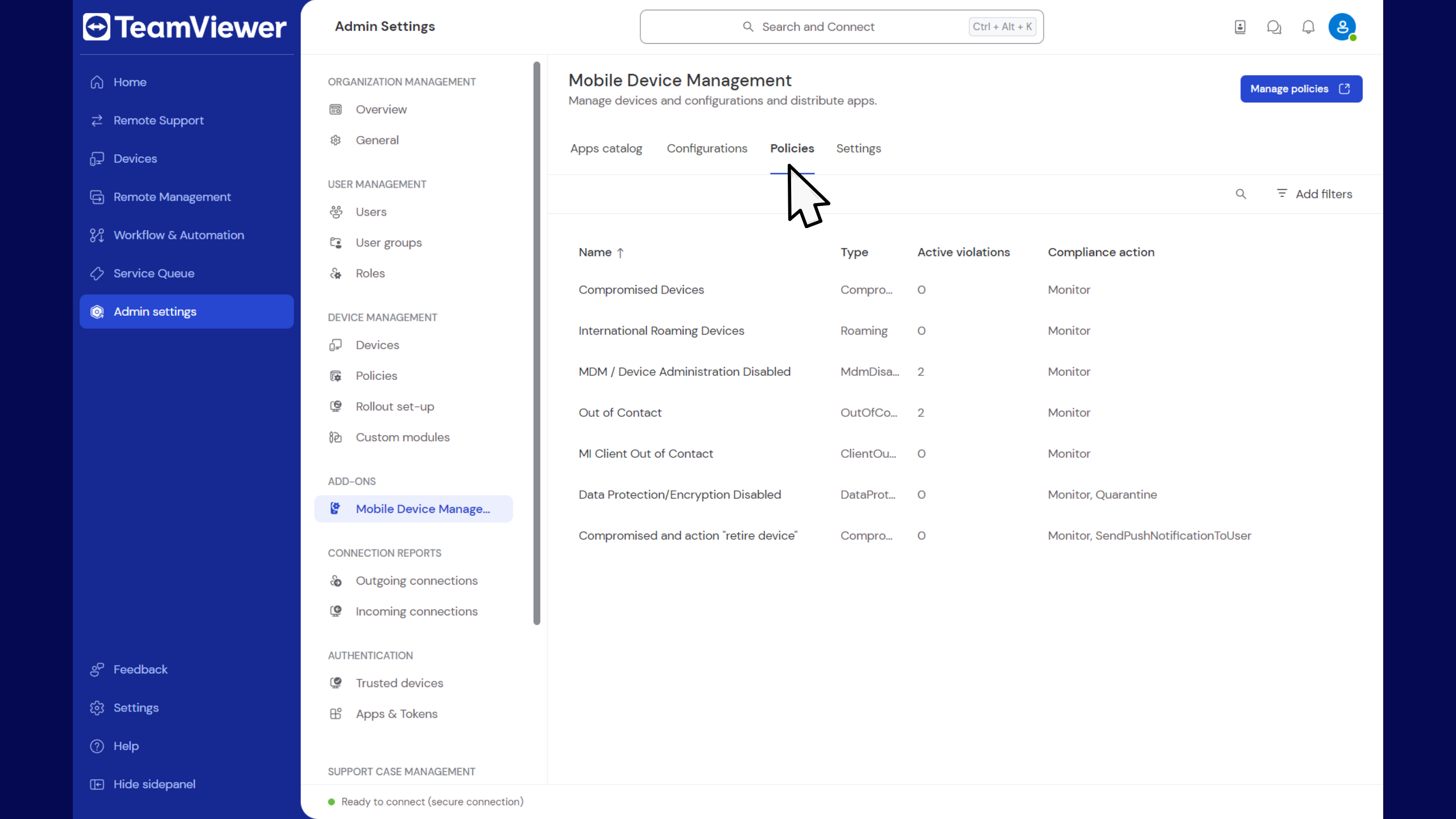

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Microsoft PowerPoint 2.78 iOS 256.59 MB Free
TeamViewer QuickSupport 15.47.327 Android 0 Bytes Free
Ivanti Docs@Work 2.25.0 iOS 211.45 MB Free
Ivanti Go 92.0.0 iOS 124.82 MB Free
TeamViewer Host 15.46.304 Android 0 Bytes Free
TeamViewer QuickSupport 15.44.1 iOS 33.06 MB Free
Docs@Work 2.24.0.0.10-T9.4.0.0.7-10 Android 79.8 MB Free
TeamViewer Remote Control 15.46.2 iOS 73.15 MB Free
Frontline Workplace 2020Q3-6d65e64.20231005-113909 Android 0 Bytes Free
TeamViewer Remote Control 15.46.306 Android 0 Bytes Free
TeamViewer Universal Add-On 15.40.430 Android 0 Bytes Free
Microsoft PowerPoint 16.0.16827.20116 Android 0 Bytes Free
TeamViewer Assist AR (Pilot) iOS 53.14 MB Free
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Identity for Windows enrollment Enabled 0 0 0 0 Sep 8,... Unknown
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SCEP for the App Catalog Enabled 0 0 0 0 Sep 8,... Unknown
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Add filters
Name
Type
Active violations
Compliance action
Compromised Devices
Compro...
0
Monitor
International Roaming Devices
Roaming
0
Monitor
MDM / Device Administration Disabled
MdmDisa...
2
Monitor
Out of Contact
OutOfCo...
2
Monitor
MI Client Out of Contact
ClientOu...
0
Monitor
Data Protection/Encryption Disabled
DataProt...
0
Monitor, Quarantine
Compromised and action "retire device"
Compro...
0
Monitor, SendPushNotificationToUser
Ready to connect (secure connection)

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Remote Management
Workflow & Automation
Service Queue
Admin settings
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Hide sidepanel

ORGANIZATION MANAGEMENT
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DEVICE MANAGEMENT
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Custom modules
ADD-ONS
Mobile Device Manage...
CONNECTION REPORTS
Outgoing connections
Incoming connections
AUTHENTICATION
Trusted devices
Apps & Tokens
SUPPORT CASE MANAGEMENT

Mobile Device Management

Manage devices and configurations and distribute apps.

Apps catalog | Configurations | Policies | **Settings**



Configure your settings

Manage your admin settings and other configurations on Ivanti.

Go to settings

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App Catalog

Refresh Available Catalogs

Actions | + Add

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Filters

OS

mac iOS

Type

Search...

- Public (12)
- In-House (3)
- Microsoft Store for Business (0)
- Private (0)
- System (0)
- Web Application (0)

Device Type

Search...

- All (14)
- Desktop (1)
- Hololens (0)
- Iot (0)
- Phone (0)
- Tablet (0)

AppConnect Enabled

- No (14)
- Yes (1)

Find apps... | Advanced Search | **15** apps

APP NAME	PLATFORM	AVG. RATING	USER DISTRIBUTION	GROUP DISTRIBUTION	SOURCE	COST	SIZE
At Work UEM 10.0.0.409	Windows	☆☆☆☆☆	0	1	In-House	FREE	13.14 MB
Docs@Work 2.24.0.0.10-T9.4.0.0.7-10	Android	☆☆☆☆☆	0	1	In-House	FREE	79.80 MB
Frontline Workplace 2020Q3-6d65e64.20231005-113909	Android	☆☆☆☆☆	0	1	Public	FREE	N/A
Ivanti Docs@Work 2.25.0	iOS	☆☆☆☆☆	0	1	Public	FREE	211.45 MB
Ivanti Go 92.0.0	iOS	☆☆☆☆☆	0	1	Public	FREE	124.82 MB
Ivanti_Bridge.msi 20230929-14:36:38:924	Windows	☆☆☆☆☆	0	0	In-House	FREE	1.23 MB
Microsoft PowerPoint 16.0.16827.20116	Android	☆☆☆☆☆	0	1	Public	FREE	N/A
Microsoft PowerPoint 2.78	iOS	☆☆☆☆☆	0	1	Public	FREE	256.59 MB
TeamViewer Assist AR (Pilot) 2.49	iOS	☆☆☆☆☆	0	0	Public	FREE	53.14 MB

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Refresh Available Catalogs

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Formerly MobileIron Cloud

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Add App Cancel

1 Choose
2 Describe
3 Delegate
4 Distribute
5 Configure

Search the Apple App Store for iOS apps...

0 Ap

Search for Apps

Business Apps

Web@Work
Secure browser that lets users access web content within the corporate intranet without requiring the user to use complex, device-wide VPN.
For iOS

Tunnel (iOS 9+)
Secure per-App VPN for business apps and data from anywhere. Mobile apps can access protected corporate data and content behind a firewall.
For iOS

Email+ (iOS)
A secure and containerised email client that allows you to easily and securely gain access to your organisation's email, calendar, and contact on your iPhone, iPad or iPod Touch.
For iOS

Docs@Work
Intuitive app to access, annotate, share, and view business documents from email, SharePoint, network drives, Box and Dropbox.
For iOS

Email+ (Android AppConnect)
Secure email for Android which gives end-users a native user experience and IT admins the security they need to avoid corporate data leakage and app configuration.
For Android AppConnect

Tunnel (Android enterprise)
Secure per-App VPN for business apps and data from anywhere. Mobile apps can access protected corporate data and content behind a firewall.
For Android Enterprise (Android for Work)

Email+ (Android Enterprise)
Secure email for Android which

Docs@Work (Android AppConnect)

Gmail (Android enterprise)
Gmail is an easy to use email app

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outlook

100 Apps

Microsoft Outlook
Microsoft Corporation

Mail
Apple

Gmail - Email by Google
Google LLC

Microsoft Word
Microsoft Corporation

Yahoo Mail - Organized E...
Yahoo

Calendar
Apple

Microsoft Excel
Microsoft Corporation

Microsoft OneDrive
Microsoft Corporation

Microsoft 365 (Office)
Microsoft Corporation

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outlook

100 Apps

Microsoft Outlook
Microsoft Corporation

Mail
Microsoft Outlook

Gmail - Email by Google
Google LLC

Microsoft Word
Microsoft Corporation

Yahoo Mail - Organized E...
Yahoo

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Apple

Microsoft Excel
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outlook

100 Apps

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Microsoft Corporation

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Microsoft Outlook
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Google LLC

Microsoft Word
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Yahoo Mail - Organized E...
Yahoo

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Apple

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Add App Cancel

1. Choose
2. **Describe**
3. Delegate
4. Distribute
5. Configure

Microsoft Outlook

Microsoft Corporation

App Information

Size: 306.38 MB

Source: Public

Cost: FREE

Minimum OS Version Required: 16.0

Category:

Productivity × Business ×

Compatibility: Compatible with iPhone, iPod touch, and iPad.

Launch URL: (?)

What's New

This update includes performance improvements and bug fixes to make Outlook better for you. Feel free to send us any comments or questions by going to Settings > Help & Feedback – we'd love to hear from you.

Description

Optional Comments to End User

Outlook lets you bring all of your email accounts and calendars in one convenient spot. Whether it's staying on top of your inbox or scheduling the next big thing, we make it easy to be your most productive, organised and connected self.

Here's what you'll love about Outlook for iOS:
More...

Screen Shots

Phone

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Add App Cancel

1. Choose
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3. **Delegate**
4. Distribute
5. Configure

Microsoft Outlook

Microsoft Corporation

App Delegation

Define whether this app should be inherited by newly created spaces.

- ○ Delegate this app to all spaces
- ◉ Do not delegate this app

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1. Choose
2. Describe
3. Delegate
4. **Distribute**
5. Configure

Microsoft Outlook

Microsoft Corporation

Choose one of these options

Everyone

All users with compatible devices will see this app in the App Catalog

No One

No user will receive this app. (Stage for later distribution).

Custom

This app will be available in the App Catalog to specified Users/User Groups or Devices/Device Groups

Distribution Filter

Other Distribution Filter Options

Search Existing Distribution Filters...

OR

+ Add Distribution Filter

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Add App Cancel

1. Choose
2. Describe
3. Delegate
4. Distribute
5. **Configure**

Microsoft Outlook

Microsoft Corporation

App Configurations

About App Configurations

Apple Managed App Configuration

Centrally define app configuration options specific to this app and end users.

0 +

Install on device

This configuration option decides whether to require this app to be installed on devices by the end user. The installation will be silent on iOS devices that are supervised. This has a default configuration that can be edited but not prioritized.

1 +

Install Application configuration settings.
Allows specifying install settings for an application.

All Users

Apple App Settings

This enables ability to prevent backup to iCloud and iTunes and or remove apps on un-enrollment. This has a default configuration that can be edited but not prioritized.

1 +

Apple Application Management configuration settings.
Allows specifying application management configuration settings for Apple applications.

All Users

Promotion

Define how the app gets promoted and appears in the app catalog for specific groups or individuals. Options are: Not Featured, Featured List and Featured Banner. This has a default configuration that can be edited but not prioritized.

1 +

Promotion distribution configuration settings.
Allows specifying Promotion distribution settings for an application.

All Users

AppConnect Custom Configuration

Define custom key-value pairs based on app documentation to configure AppConnect-enabled applications.

0 +

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Done

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1. Choose
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4. Distribute
5. **Configure**

Microsoft Outlook

Microsoft Corporation

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Done

Configurations

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OS

Configuration Type

Search...

- Identity Certificate (Dynamically Generated) (9)
- Client Services (6)
- Identity Certificate (SCEP) (4)
- Mobile Device Management (2)
- Web Clip (2)
- Activation Lock (1)
- Android App Catalog (1)
- Android AppConnect (1)
- Android enterprise (Android for Work) (1)
- Android Ivanti Tunnel (1)

More...

Search...

+ Add | Import | Actions

STATUS	NAME	AVAILABLE	INSTALLED	PENDING	ERROR	UPDATED	TYPE
	Device Sync Config	6	6	0	0	47 days 3 hours ago by System	S (Priorit 2001)
	Privacy	6	6	0	0	47 days 3 hours ago by System	F (Priorit 2001)
	MI Client Privacy Statement Information	6	6	0	0	47 days 3 hours ago by System	F Statem
	Passcode Config	5	5	0	0	47 days 3 hours ago by Teamviewer_Support3_c1204e72	Passc (Priorit 1001)
	App Catalog for Android	4	4	0	0	47 days 3 hours ago by System	A App Ca
	Android Notification Service	4	4	0	0	47 days 3 hours ago by System	C Service
	Android Web Appstore	4	4	0	0	47 days 3 hours ago by System	C Service
	Android enterprise: Work Profile (Android for Work)	3	3	0	0	47 days 3 hours ago by System	A enterpr (Andro Work)

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More...

Search...

+ Add | Import | Actions

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Search Configurations

OS

OS Version

Search...

- Android 4+
- Android 5+
- Android 6+
- iOS 7+
- iOS 8+
- iOS 9+
- Windows 10+
- Windows 8.1+

Supervision

- iOS Supervised

Privacy
Define Privacy settings.

Certificate
Adding certificates allows devices to establish trust with servers and networks.

Default App Runtime Permissions
Set defaults for application runtime permissions (Android enterprise)

Identity Certificate
Add certificates to allow devices to authenticate to server and network resources.

Passcode
Define the passcode requirements for devices.

Android Work Challenge
Set the work profile password.

Content Caching
Create Content-Caching configuration.

Custom
Import and distribute a predefined configuration file.

Exchange
Configure ActiveSync/EWS based email for devices.

Wi-Fi
Configure the Wi-Fi network that devices can connect to.

Ivanti Tunnel
Create Per-App VPN Configuration to use with the Ivanti Tunnel app.

VPN
Configure VPN that devices can use to connect to specified apps.

Office 365 Auto Account Creation
Configure Office 365 applications

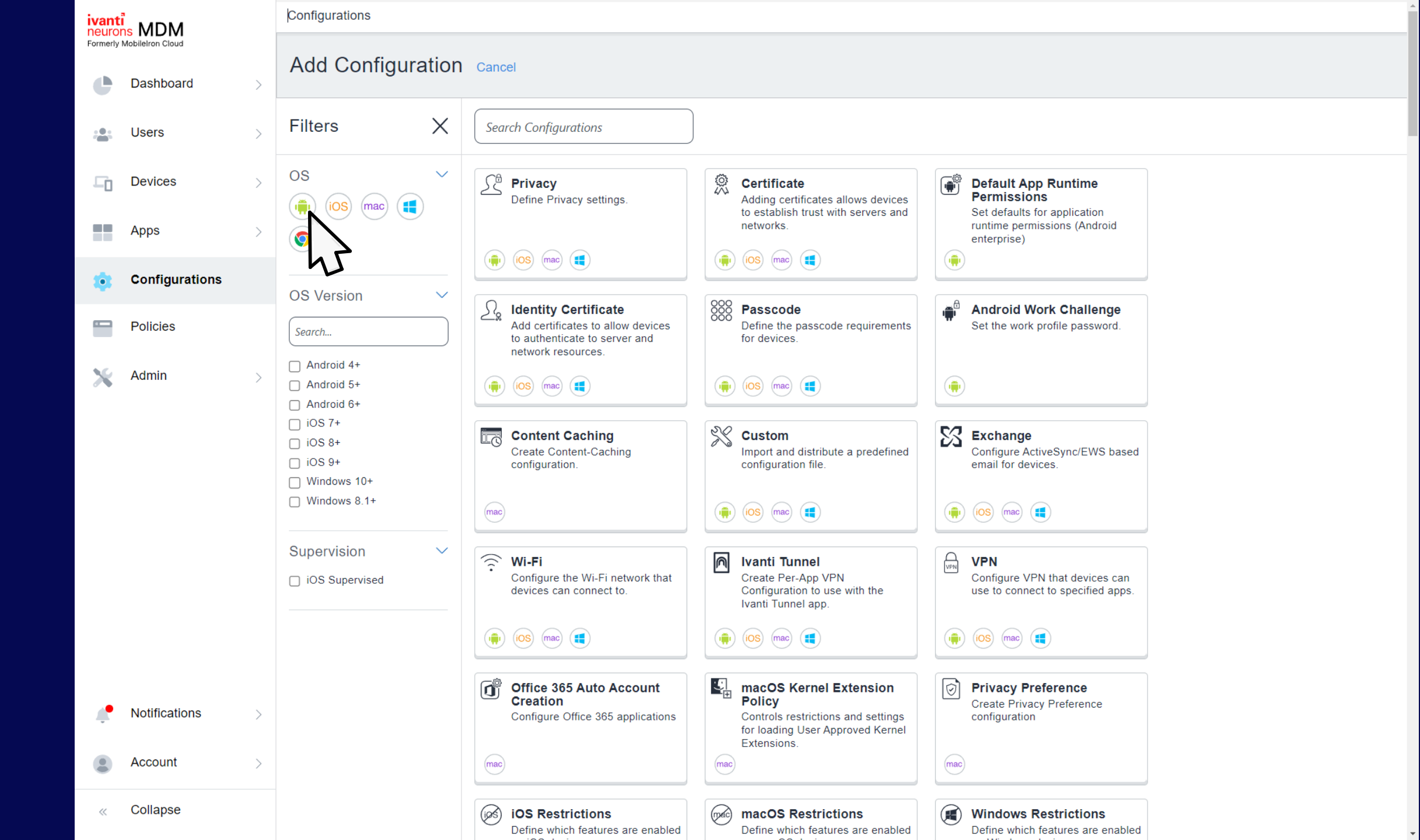
macOS Kernel Extension Policy
Controls restrictions and settings for loading User Approved Kernel Extensions.

Privacy Preference
Create Privacy Preference configuration

iOS Restrictions
Define which features are enabled

macOS Restrictions
Define which features are enabled

Windows Restrictions
Define which features are enabled


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OS Version
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ivanti neurons MDM
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OS

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Search...

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- iOS 8+
- iOS 9+
- Windows 10+
- Windows 8.1+

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- iOS Supervised

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App Control
Create allowed and disallowed rules for apps.

Anti-phishing Protection
Configuration to prevent phishing attempts on MTD enabled devices.

AppConnect Device
Define security settings for AppConnect-enabled apps on devices.

Google Account
Connect iOS or Android enterprise devices to a Google Account.

Mobile Threat Defense Local Actions

Mobile Threat Defense Activation

MAM Only
Apply MAM Only behavior to

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Set the work profile password.

Custom
Import and distribute a predefined configuration file.

Exchange
Configure ActiveSync/EWS based email for devices.

Wi-Fi
Configure the Wi-Fi network that devices can connect to.

Ivanti Tunnel
Create Per-App VPN Configuration to use with the Ivanti Tunnel app.

VPN
Configure VPN that devices can use to connect to specified apps.

App Control
Create allowed and disallowed rules for apps.

Anti-phishing Protection
Configuration to prevent phishing attempts on MTD enabled devices.

AppConnect Device
Define security settings for AppConnect-enabled apps on devices.

Google Account
Connect iOS or Android enterprise devices to a Google Account.

Mobile Threat Defense Local Actions

Mobile Threat Defense Activation

MAM Only
Apply MAM Only behavior to

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Add Config Cancel

1 **Create Settings**

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

[required]

+ Add Description

Configuration Setup

Service Set Identifier (SSID): *[required]*

Wireless network identifier (Note: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

Password

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Add Config Cancel

1 **Create Settings**

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

[required]

+ Add Description

Configuration Setup

Service Set Identifier (SSID): *[required]*

Wireless network identifier (Note: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

Password

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Add Config Cancel

1 Create Settings

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

Wu-Tang LAN

+ Add Description

Configuration Setup

Service Set Identifier (SSID): [required]

Wireless network identifier (Note: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

Password

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Add Config Cancel

1 **Create Settings**

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

Wu-Tang LAN

+ Add Description

Configuration Setup

Service Set Identifier (SSID) *[required]*

Wireless network identi e: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

Password

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Add Config Cancel

1 **Create Settings**

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

Wu-Tang LAN

+ Add Description

Configuration Setup

Service Set Identifier (SSID): TellMyWiFiLoveHer

Wireless network identi…e: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

Password

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Add Config Cancel

1 **Create Settings**

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Name

Wu-Tang LAN

+ Add Description

Configuration Setup

Service Set Identifier (SSID): TellMyWiFiLoveHer

Wireless network identifier (Note: SSID is optional for iOS 7+)

- [x] Auto Join
  Automatically connect to the target network (Not applicable to Windows Phone devices.)
- [ ] Hidden Network
  Enable if target network is not open or broadcasting
- [ ] Disable Captive Network Detection
  Do not show the captive network assistant (Applicable only to iOS 10 and above)

Proxy Setup: None

Proxy settings for this Wi-Fi connection

Security Type: Any (Personal)

Wireless network encryption type for this connection

(Windows supports WPA, WPA Enterprise, WPA2, and WPA2 Enterprise)

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Add Config Cancel

Create Settings

2 **Distribute**

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Enable this configuration
This configuration will be applied to selected devices.

Who does this configuration apply to?
Depending on your desired behavior for this configuration, you will need to make additional selections below.

Device channel
(Most Common)

User channel
(Current registered user)

Choose one of these options

All Devices
All compatible devices will have this configuration sent to them

No Devices
Stage this configuration for later distribution

Custom
Distribute the Policy to specific Devices/Device Groups or Users/User Groups

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Done

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Add Config Cancel

Create Settings

2 Distribute

Create Wi-Fi Configuration

Set up your devices to seamlessly connect to Wi-Fi networks when in range.

Enable this configuration

This configuration will be applied to selected devices.

Who does this configuration apply to?

Depending on your desired behavior for this configuration, you will need to make additional selections below.

Device channel

(Most Common)

User channel

(Current registered user)

Choose one of these options

All Devices

All compatible devices will have this configuration sent to them

No Devices

Stage this configuration for later distribution

Custom

Distribute the Policy to specific Devices/Device Groups or Users/User Groups

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Done

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Policy Type

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- Compromised Devices (2)
- Data Protection/Encryption Disabled (1)
- International Roaming (1)
- MDM / Device Administration Disabled (1)
- MI Client Out of Contact (1)
- Out of Contact (1)

Search...

+ Add

NAME	TYPE	DISTRIBUTION	ACTIVE VIOLATIONS	COMPLIANCE ACTION
Data Protection/Encryption Disabled	Data Protection/Encryption Disabled	2	0	Monitor, Quarantine
Compromised and action "retire device"	Compromised Devices	7	0	Monitor, Send Push Notification
International Roaming Devices	International Roaming	7	0	Monitor only
Compromised Devices	Compromised Devices	7	0	Monitor only
MI Client Out of Contact	MI Client Out of Contact	0	0	Monitor only
Out of Contact	Out of Contact	7	2	Monitor only
MDM / Device Administration Disabled	MDM / Device Administration Disabled	7	2	Monitor only

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Policy Type

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- Compromised Devices (2)
- Data Protection/Encryption Disabled (1)
- International Roaming (1)
- MDM / Device Administration Disabled (1)
- MI Client Out of Contact (1)
- Out of Contact (1)

Search...

+ Add

NAME	TYPE	DISTRIBUTION	ACTIVE VIOLATIONS	COMPL... ACTION
Data Protection/Encryption Disabled	Data Protection/Encryption Disabled	2	0	Monitor, Quarantine
Compromised and action "retire device"	Compromised Devices	7	0	Monitor, Send Push Notification
International Roaming Devices	International Roaming	7	0	Monitor only
Compromised Devices	Compromised Devices	7	0	Monitor only
MI Client Out of Contact	MI Client Out of Contact	0	0	Monitor only
Out of Contact	Out of Contact	7	2	Monitor only
MDM / Device Administration Disabled	MDM / Device Administration Disabled	7	2	Monitor only

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Choose Policy Type

Cancel

Compromised Devices
Choose the actions to take if a compromised (ex: jailbroken) device is detected.

Data Protection/Encryption Disabled
Choose the actions to take if a device does not have a passcode or encryption enabled.

International Roaming
Choose the actions to take if a device is outside its home country

MDM / Device Administration Disabled
Choose the actions to take if the MDM relationship is severed

Out of Contact
Choose the actions to take if the device has not checked in for a specified range of hours or number of days.

MI Client Out of Contact
Choose the actions to take if the client has not checked in for a specified range of hours or number of days.

Windows Hardware
Choose the actions to take if there are changes detected in a device's hardware inventory

Custom Policy
Create a custom policy. Set conditions and specify related actions.

Allowed Apps
Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

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Choose Policy Type

Cancel

Compromised Devices
Choose the actions to take if a compromised (ex: jailbroken) device is detected.

Data Protection/Encryption Disabled
Choose the actions to take if a device does not have a passcode or encryption enabled.

International Roaming
Choose the actions to take if a device is outside its home country

MDM / Device Administration Disabled
Choose the actions to take if the MDM relationship is severed

Out of Contact
Choose the actions to take if the device has not checked in for a specified range of hours or number of days.

MI Client Out of Contact
Choose the actions to take if the client has not checked in for a specified range of hours or number of days.

Windows Hardware
Choose the actions to take if there are changes detected in a device's hardware inventory

Custom Policy
Create a custom policy. Set conditions and specify related actions.

Allowed Apps
Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

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Add Policy Cancel

1. **Required Apps**
2. Whitelist / Blacklist Apps
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Policies and Compliance Setup

Name

[required]

+ Add Description

Privacy Configurations

For Windows applications make sure Privacy Policy is configured to collect inventory on the corresponding app types.

To create or edit Privacy Configuration, go to Policies → Configurations

Here are the existing Privacy Configurations that need to be edited

NAME	TYPE	SPACE NAME
Privacy	Privacy	Default Space

This policy applies only to Android, iOS and macOS(Device Enrollment) devices. It does not apply to MAM.

Note: Any App Control Configs that reference the same applications on the target devices will supersede this policy.

Rule Type: Required Apps and App Lists (optional)

Add Apps | Add App Lists | View Required List

Add by Lookup | Add Manually

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Add Policy Cancel

1. **Required Apps**
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Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Policies and Compliance Setup

Name

[required]

+ Add Description

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Add Apps | Add App Lists | View Required List

Add by Lookup | Add Manually

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Add Policy Cancel

1. Required Apps
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Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Policies and Compliance Setup

Name

Appsolutely allowed

+ Add Description

Privacy Configurations

For Windows applications make sure Privacy Policy is configured to collect inventory on the corresponding app types.

To create or edit Privacy Configuration, go to Policies → Configurations

Here are the existing Privacy Configurations that need to be edited

NAME	TYPE	SPACE NAME
Privacy	Privacy	Default Space

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Note: Any App Control Configs that reference the same applications on the target devices will supersede this policy.

Rule Type: Required Apps and App Lists (optional)

Add Apps | Add App Lists | View Required List

Add by Lookup | Add Manually

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Add Policy Cancel

1. Required Apps
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Allowed Apps

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Policies and Compliance Setup

Name

Appsolutely allowed

+ Add Description

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Add Apps | Add App Lists | View Required List

Add by Lookup | Add Manually

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

- **Create a Whitelist**
  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

Search the Apple App Store...

Search for Apps

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

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- **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

Search the Apple App Store...

Search for Apps

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

- (●) **Create a Whitelist**
  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- ( ) **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
Mail	com.apple.mobilemail	1.3.8	
Gmail - Email by Google	com.google.Gmail	6.0.231001	
Microsoft Word	com.microsoft.Office.Word	2.78	
Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
Calendar	com.apple.mobilecal	1.5	

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

- **Create a Whitelist**
  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
Mail	com.apple.mobilemail	1.3.8	
Gmail - Email by Google	com.google.Gmail	6.0.231001	
Microsoft Word	com.microsoft.Office.Word	2.78	
Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
Calendar	com.apple.mobilecal	1.5	

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

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- (●) **Create a Whitelist**
  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- ( ) **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
Mail	com.apple.mobilemail	1.3.8	
Gmail - Email by Google	com.google.Gmail	6.0.231001	
Microsoft Word	com.microsoft.Office.Word	2.78	
Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
Calendar	com.apple.mobilecal	1.5	

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1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

- **Create a Whitelist**
  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
Mail	com.apple.mobilemail	1.3.8	
Gmail - Email by Google	com.google.Gmail	6.0.231001	
Microsoft Word	com.microsoft.Office.Word	2.78	
Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
Calendar	com.apple.mobilecal	1.5	

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

Create a Whitelist or Blacklist of individual Apps or App Lists.

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  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- ( ) **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
☑ Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
☐ Mail	com.apple.mobilemail	1.3.8	
☑ Gmail - Email by Google	com.google.Gmail	6.0.231001	
☐ Microsoft Word	com.microsoft.Office.Word	2.78	
☐ Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
☐ Calendar	com.apple.mobilecal	1.5	

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Add Policy Cancel

1. Required Apps
2. **Whitelist / Blacklist Apps**
3. Actions
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Rule Type: Whitelist / Blacklist Apps and App Lists (optional)

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  Only allow Apps that are explicitly added to this list. Having any other apps on the device will be considered out-of-compliance.
- ( ) **Create a Blacklist**
  Disallow Apps that are added to this list. Having any apps from this list on the device will be considered out-of-compliance.

Add Apps | Add App Lists | View Whitelist

Add by Lookup | Add Manually

outlook

APP NAME	BUNDLE ID / PACKAGE ID	VERSION	SOURCE
Microsoft Outlook	com.microsoft.Office.Outlook	4.2341.0	
Mail	com.apple.mobilemail	1.3.8	
Gmail - Email by Google	com.google.Gmail	6.0.231001	
Microsoft Word	com.microsoft.Office.Word	2.78	
Yahoo Mail - Organized Email	com.yahoo.Aerogram	7.26.1	
Calendar	com.apple.mobilecal	1.5	

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Add Policy Cancel

1. Required Apps
2. Whitelist / Blacklist Apps
3. **Actions**
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Choose Actions

Monitor

Note : Sentry version 9.0.0 or later is required to utilize the tiered compliance actions.

1 Do Nothing

OFF Send a notification when the device comes back into compliance.

Yes, I understand that if this policy has previously been triggered on a device, adding the tiered policy will reset the policy and any compliance actions that had previously been applied. The new custom policy will be applied at the next device check-in.

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Add Policy Cancel

1. Required Apps
2. Whitelist / Blacklist Apps
3. **Actions**
4. Distribute

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Choose Actions

Monitor

Note : Sentry version 9.0.0 or later is required to utilize the tiered compliance actions.

1 Do Nothing

OFF Send a notification when the device comes back into compliance.

Yes, I understand that if this policy has previously been triggered on a device, adding the tiered policy will reset the policy and any compliance actions that had previously been applied. The new custom policy will be applied at the next device check-in.

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Add Policy Cancel

1. Required Apps
2. Whitelist / Blacklist Apps
3. **Actions**
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1 Do Nothing

- Do Nothing
- Send Notification
- Wait
- Quarantine
- Block

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- Required Apps
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- 4 **Distribute**

Allowed Apps

Create a list of allowed/disallowed and/or required apps. Choose the actions to take if a device's installed apps do not meet these requirements.

Choose one of these options

All Devices

All compatible devices will have this configuration sent to them

No Devices

Stage this configuration for later distribution

Custom

Distribute the Policy to specific Devices/Device Groups or Users/User Groups

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Done

Add Policy Cancel

- Required Apps
- Whitelist / Blacklist Apps
- Actions
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Done

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Filters

7 devices

Device Type

Search...

- Blade 2 (1)
- iPhone 14 (1)
- iPhone 6S Plus (1)
- Pixel 7 (1)
- SM-S901B (1)
- T21G (1)
- Vuzix M400 (1)

OS

- Android (5)
- iOS (2)
- ChromeOS (0)
- macOS (0)
- Windows (0)

Search... Advanced Search

Actions

USER DISPLAY NAME	EMAIL ADDRESS	PHONE #	OS	DEVICE TYPE	STATUS	LAST CHECK-IN	VIOLATION COUNT
Vuzix Device Test	vuzixdevicetest@tvmdm.de		Android 11	T21G	Active	1 hour 13 minutes ago	0
Björn Krüger Remote Management	invite-bjoern@tvmdm.de		Android 13	Pixel 7	Active	1 day 6 hours ago	0
Björn Krüger Remote Management	invite-bjoern@tvmdm.de		iOS 16.2	iPhone 14	Active	1 day 8 hours ago	0
Vuzix Device Test	vuzixdevicetest@tvmdm.de		Android 11	Vuzix M400	Active	4 days 1 hour ago	1
akanjer	akanjer@teamvievver.de		iOS 15.7.9	iPhone 6S Plus	Retired	5 days 6 hours ago	0
Vuzix Device Test	vuzixdevicetest@tvmdm.de		Android 11	Blade 2	Retire Pending	36 days 2 hours ago	2
Mikhail Ten	hello1-tvmdm@tvmdm.de		Android 12	SM-S901B	Active	42 days 4 hours ago	1

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Export to CSV

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Search... Advanced Search

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Björn Krüger Remote Management	invite-bjoern@tvmdm.de		iOS 16.2	iPhone 14	Active	1 day 8 hours ago	0
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Vuzix Device Test | vuzixdevicetest@tvmdm.de | Go to Audit Trails

T21G | Phone #: N/A | Space: Default Space | Status: Active | Last Check-in: 1 hour 13 minutes ago | Client Last Check-in: 1 hour 13 minutes ago

Overview | Configurations | Installed Apps | Available Apps | Policies | Certificates | Sentry | Attributes | Logs

General

Legal Owner	N/A
Device Location	Disabled in Privacy
Manufacturer	RealWear inc.
Wi-Fi MAC Address	N/A
Wi-Fi MAC Address for inventory	N/A
Minimum Required Wi-Fi Security Level	No minimum security required
System Update Status	UNKNOWN
IP Address	10.56.45.87
Model Number	N/A
Serial Number	N/A
Alternative Serial Number	N/A
Uptime	8 minutes 24 seconds ago
Storage Usage	Internal: 48.90 GB available of 64.00 GB
OS/Version	Android 11
OS Build Version	1.4.3-41-C.NAV5XX.G

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- C… Device Name
- Enable/Disable Bluetooth
- Retire
- Wipe
- Request Debug Logs
- Delete Device
- Set Ownership
- Edit Group Membership
- Start TeamViewer Remote Control
- Restart/Shutdown Device
- Device Compliance Status Sync

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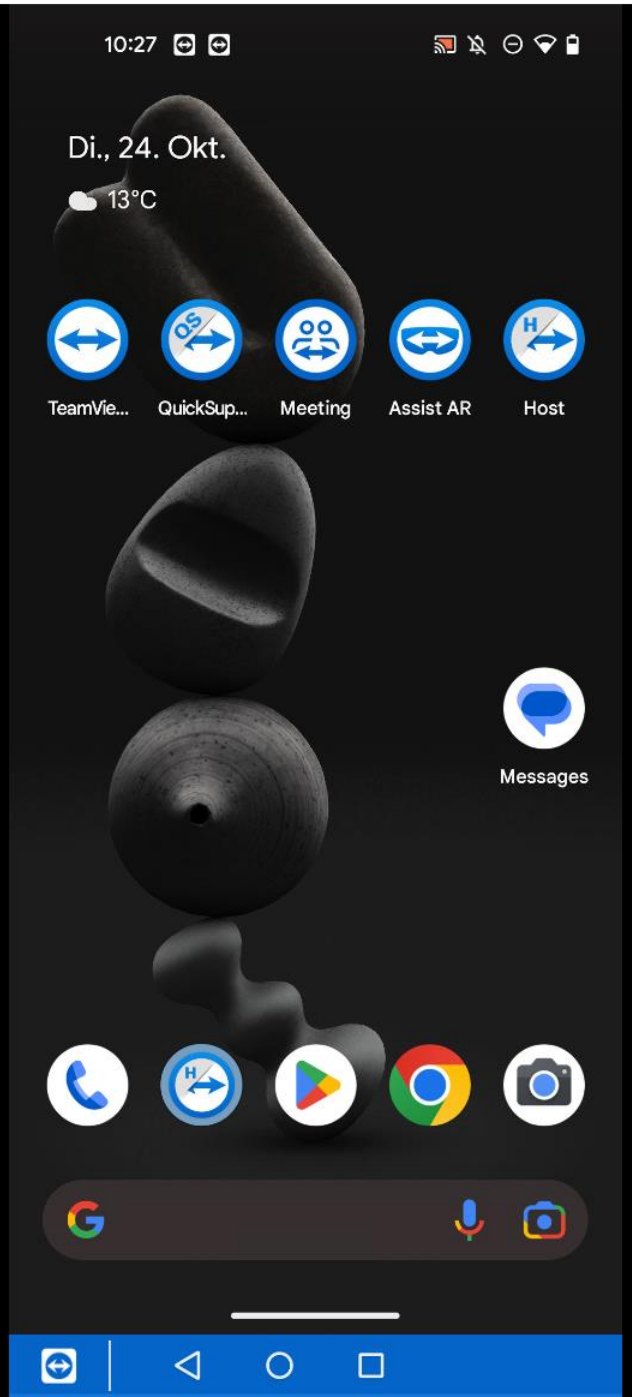
- Change Device Name
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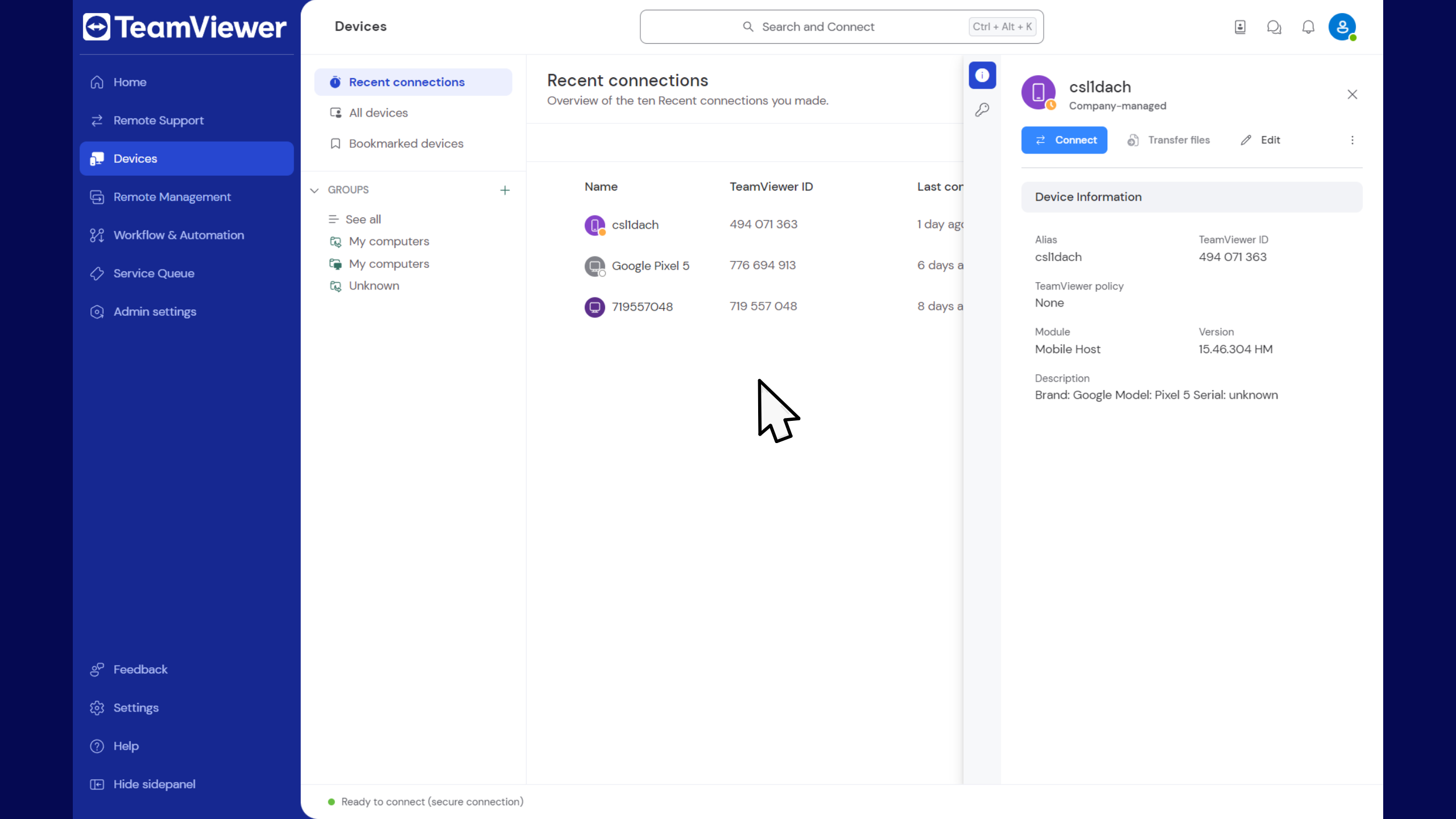
Overview | Configurations | Installed | …cies | Certificates | Sentry | Attributes | Logs

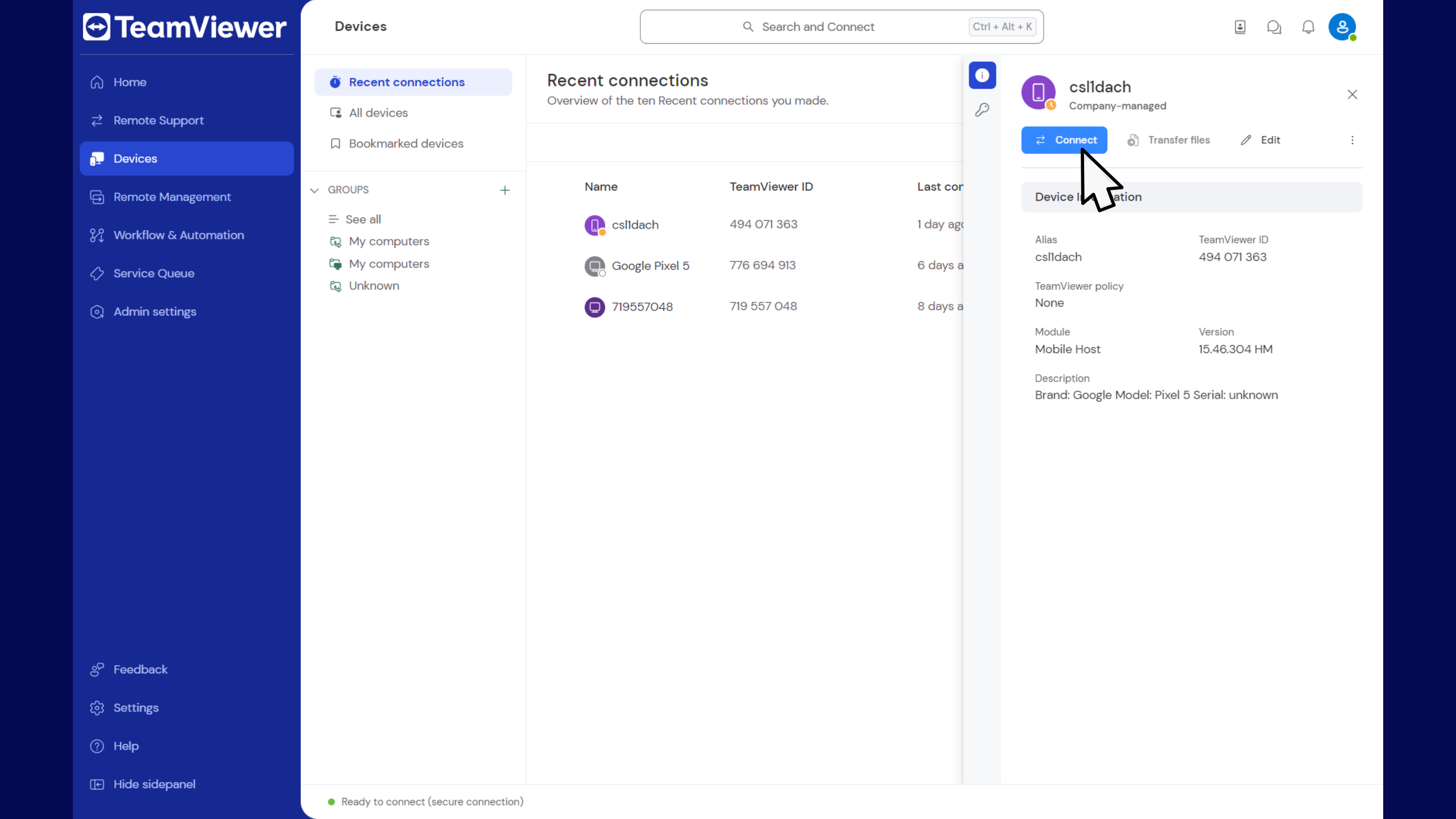
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Di., 24. Okt.
13°C
TeamVie...
QuickSup...
Meeting
Assist AR
Host
Messages


TeamViewer
Devices
Search and Connect
Ctrl + Alt + K
Home
Remote Support
Devices
Remote Management
Workflow & Automation
Service Queue
Admin settings
Feedback
Settings
Help
Hide sidepanel
Recent connections
All devices
Bookmarked devices
GROUPS
See all
My computers
My computers
Unknown
Recent connections
Overview of the ten Recent connections you made.
Name
TeamViewer ID
Last cor
csl1dach
494 071 363
1 day ag
Google Pixel 5
776 694 913
6 days a
719557048
719 557 048
8 days a
csl1dach
Company-managed
Connect
Transfer files
Edit
Device Information
Alias
csl1dach
TeamViewer ID
494 071 363
TeamViewer policy
None
Module
Mobile Host
Version
15.46.304 HM
Description
Brand: Google Model: Pixel 5 Serial: unknown
Ready to connect (secure connection)


TeamViewer
Devices
Search and Connect
Ctrl + Alt + K
Home
Remote Support
Devices
Remote Management
Workflow & Automation
Service Queue
Admin settings
Feedback
Settings
Help
Hide sidepanel
Recent connections
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Alias
csl1dach
TeamViewer ID
494 071 363
TeamViewer policy
None
Module
Mobile Host
Version
15.46.304 HM
Description
Brand: Google Model: Pixel 5 Serial: unknown
Ready to connect (secure connection)

License Model

Android & iOS	Essential	Advanced	Enterprise
App Management	✓	✓	✓
Configuration / Policies	✓	✓	✓
Remote Wipe / Lock	✓	✓	✓
Mobile Device Support		✓	✓
Zero Touch Deployment		✓	✓
Compliance Monitoring		✓	✓
File Sharing			✓
Per-App VPN			✓
Zero Sign-On (ZSO)			✓

Success Stories

CONAIR

- **Industry**: Consumer Goods
- **Headquarters**: Connecticut, USA
- **Revenue**: ca. 2 Bio. USD
- **Headcount**: ~ 3.600
- 700 iOS & Android Smartphones
- **Feature**: Zero Sign-On (ZSO)



National Institutes of Health (NIH)

- Primary federal agency for public health USA
- **Headquarters:** New York, USA
- 27 Institutes and Centers
- **Headcount:** ~ 18.000
- **Feature:** Compliance Monitoring / Reporting



ŠKODA

- **Industry**: Automotive
- **Headquarters**: Czechia
- **Revenue**: ~ 21 Bio. EUR
- **Headcount**: ~ 36.000
- ~ 1.000 iPads
- **Feature**: File Management




APPS


Update










DATENSCHUTZ
DSGVO





TeamViewer

Thank You

Maximilian Geiselhart
Sales Representative